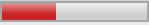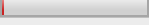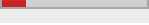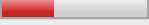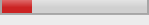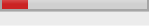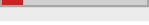# Technology Survey - Spring 2007

Description: PDA List: Email Distribution: Yes Additional Notes:
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Date Range: 4/20/2007 12:00:00 AM - 4/20/2007 12:00:00 AM
Total Respondents: 804
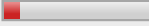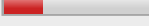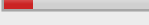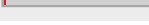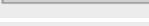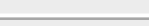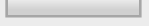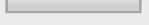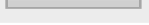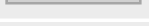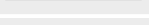
Q1. Where do you live this year?

Count	Percent		
301	37.44%		On campus (Indiana Main Campus)
9	1.12%		On campus (Punxsutawney Campus)
359	44.65%		Off campus
135	16.79%		Commute from home
804	Respondents		

Q2. How many years have you attended IUP?

Count	Percent		
289	35.95%		First year
169	21.02%		Second year
146	18.16%		Third year
114	14.18%		Fourth year
86	10.70%		Fifth+ year
804	Respondents		

Q3. How would you rate your computer ability?

Count	Respondent %	Response %		
150	18.66%	11.34%		Exceptional
363	45.15%	27.44%		Above average
272	33.83%	20.56%		Average
25	3.11%	1.89%		Below average
3	0.37%	0.23%		Poor
510	63.43%	38.55%		Please explain your answer:

Count	Percent		
1	0.20%		-
1	0.20%		Average
1	0.20%		I'm awesome
1	0.20%		It's ok
1	0.20%		N/A

1	0.20%		no
1	0.20%		I am a graduate student and I am also currently employed outside of Indiana, for my company I build websites, run statistics programs, I am very comfortable with the micosoft office package, I use networking capabilities, etc...
1	0.20%		I am confident using all Microsoft programs (including FrontPage) and Adobe InDesign.
1	0.20%		I have always been interested in computers, and I am a Business Education Major trying to gain certification in Business, Computer, and Information Technology
1	0.20%		I do alright with computers.
1	0.20%		i know the basics
1	0.20%		I'm a Business, Computer, and Information Technology Education Major
1	0.20%		I am going for a degree in MIS
1	0.20%		I am fluent in all microsoft programs, adobe and the internet. However, I can't fix a computer for anything.
1	0.20%		I have used computers for many text, presentation and scientific computation tasks as a student, and I understand material presented to me in my COSC 110 C++ programming class. However, I am not up-to-date particularly on hardware and software, and I can only assist people with programs I have specifically worked with before.
1	0.20%		I do not comprehend the question. My ability to use computers? My access to computers? This question needs to be explained more effectively.
1	0.20%		I am a Student Technician with the College of Natural Sciences and Mathematics Helpdesk.
1	0.20%		I work in the writing center and the new computers and the new projection unit has been really easy and perfect for what we do
1	0.20%		I can use most programs well and can use Mac or PC. I'm good with finding things on the net or via the library's site.
1	0.20%		I am a communications media student so I work with computers daily, both using everyday programs like Word and Powerpoint and using editing software.
1	0.20%		I can work on it, but don't know how to fix it or anything
1	0.20%		I can operate and/or figure out most things on my own. Some programs like Adobe Photoshop, I'm pretty good at using.
1	0.20%		C++, Java, Visual Basic
1	0.20%		Computer Science Major, familiar with Linux and Windows
1	0.20%		I am able to work most programs, however I have difficulties troubleshooting when something goes wrong.
1	0.20%		can't program but know how to use
3	0.59%		Computer Science Major
1	0.20%		know how to do the tasks i need, can often solve glitches, but not all the time
1	0.20%		Well if your talking about the library then a little above average because when I come to the Library I get a computer just about everytime but I don't think it would hurt anything by getting a few more because there have been times when i've really needed one and haven't had one available to me.
1	0.20%		Use lots of technology --as being a communications media major
1	0.20%		I have a working knowledge of most computer software. I can write my own programing.
1	0.20%		I know many Microsoft programs. I am also familiar with Adobe programs as InDesign, Photoshop, etc. I can also confidently use a Macintosh. I know how to minor problems and clean up my hard drive for more space.
1	0.20%		I am able to use computer databases, spreadsheets, word processing, internet, email, and web page publishing.

1	0.20%		I know how to use most programs and can figure out solutions to common computer problems.
1	0.20%		I can use word, excel, power point, etc...
1	0.20%		I know a lot of stuff on the computer, except for some of the microsoft programs
1	0.20%		I know about as much as any normal college student, with some experience with a few programs
1	0.20%		I'm an MIS major, so it is part of my studies that I become exceptional.
1	0.20%		Able to type over 100 words per minute; familiar with both Macintosh and PC computers; able to operate basic computer programs including Word, Power Point, Front Page, Excel, Movie Maker, Media Player, I-Movie, & Publisher.
1	0.20%		I can surf the internet, send emails, and use Microsoft Word, Excell, and Power Point. But that's about it.
1	0.20%		Manage basic programs, and have better management of others.
1	0.20%		I am currently a computer science major, and have taken many computer science classes, which help increase my knowledge and ability.
1	0.20%		I have a 4 year old Toshiba Laptop and it still runs way better than most new computers I've had access to.
1	0.20%		fast internet but there are sometimes it when it runs very slow.
1	0.20%		I have some experience with website design and can work with office programs.
1	0.20%		desktop tool proficiency
1	0.20%		I work at the College of Education computer help desk. I have many years of experience working not just with but also inside computers. Troubleshooting and solving many common problems.
1	0.20%		I can usually figure out what I need to do on a computer.
1	0.20%		As an MIS major, knowing computers is part of the game.
1	0.20%		Brand new laptop.
1	0.20%		I can use a computer efficiently; however, once something goes wrong with it, I need help in fixing it.
1	0.20%		I usually am able to figure out problems when they occur and correct them without having to seek external help.
1	0.20%		Have a pretty decent knowledge of all of microsoft office and have decent skills above and beyond the normal skills
1	0.20%		I am a computer science major. I build repair pc's on the side, so I know a little bit about whats going on.
1	0.20%		I built it myself and it performs great free of problems
1	0.20%		I can do most things on the computer, but am not one of the technical "wiz kids."
1	0.20%		I am a computer science major
1	0.20%		I can do the basic things that i need to get by, but I can also do many things that others cannot.
1	0.20%		I don't know how to do a lot of stuff off the top of my head, but I can usually sit and figure out how to do whatever it is I want.
1	0.20%		I can take care of basic operations and network problems, but after my hard drive crashed and I needed to install new drivers and the like, I realized I had NO idea what I was doing.
1	0.20%		I have been using PCs for business and educational purposes for 20 years on a daily basis.
1	0.20%		I struggle using a computer, but I can do it if I have to.
1	0.20%		I know my way around a computer, I have built two from scratch, so I have some understandings of necessary hardware and software. My father is an electronics technician so I have had alot of experience with many aspects of circuitry and such.
1	0.20%		Able to create presentations with Powerpoint, able to create a portfolio using Microsoft Frontpage

1	0.20%		I'm a computer science student.. i do a lot of my work on computers.
1	0.20%		I've helped numerous music education majors with their electronic portfolios, along with knowing how to use the basic programs found on the computers in the labs.
1	0.20%		Runs well but a lot of the time the internet runs slow
1	0.20%		built my own computer, fix friends computers
1	0.20%		I am a Computer Science Major
1	0.20%		I'm very good at learning new programs, but I have a difficult time with the security and spyware (and I have absolutely no clue about the hardware itself)
1	0.20%		I work at the computing helpdesk here, helping students with computer problems.
1	0.20%		in my dorm there are not enough computers to use in the lounge
1	0.20%		There is quite a bit I cannot do with the computer, but I am able to run several programs and learn new functions fairly well.
1	0.20%		I know my way around my computer. I have had classes teaching me about all of the different programs. I know how to type, pretty fast, and am proficient in many programs and lingo.
1	0.20%		I know what I need to know to get through the school year with no problems.
1	0.20%		I used to build computers/overclock them for personal use and for other people. Also I am used to windows with some use of linux.
1	0.20%		Any time I need a computer I can always find one. I have a laptop that I take with me now and then. Even when I dont bring it I always have a computer close by
1	0.20%		Sometimes the connection is exceedingly slow.
1	0.20%		I would consider my abilities with personal computers and computer applications above average; being able to operate various systems: Windows 3.1 to Vista, MAC OSX, along with the UNIX OS. My experience in discrete computing I would consider exceptional: with deep knowledge on complexity classes and theoretical computational models to realize data structures in most efficient deterministic time.
1	0.20%		although the university does offer many computers, many are available only for classroom use. and if the labs in eberly, the library and the hub are full, i need to wait around for one to open up. the university should open up the classroom labs when they aren't in use.
1	0.20%		I work with computers at work and have taken classes on various Microsoft programs.
1	0.20%		im a 4th year computer science major, Im pretty good at windows, and i can also find my way around linuz and UNIX systems. I understand multiple programming languages, and have knowledge about networking.
1	0.20%		i know the basics, enough to get by.. internet, microsoft works
1	0.20%		Sometimes the internet runs fine, but other times it runs slow.
1	0.20%		Where I come from(the Philadelphia area)I have average computer ability in that I can type, use Microsoft Word, PowerPoint, Excel, FrontPage, etc, as well as make a webpage in HTML or Java, navigate the internet the way it was meant to be navigated, know shortcuts, and can figure out how to use just about any program without personal instruction. At IUP this seems to be a huge and above average feat as in my entry level computer class (IFMG 101) only a couple of people in my class were not completely lost in these elementary functions that were taught.
1	0.20%		The library needs more computers
1	0.20%		Computer Science major. I've been working with computers since High School.
1	0.20%		I have used a computer all my life. I am also a Business Technology Education major with a concentration in computers and information technology.
1	0.20%		My mom works with computers so I absorbed a lot growing up, and now they are pretty much necessities as a student.

1	0.20%		Computers are sparsed throughout campus.
1	0.20%		highly proficient
1	0.20%		I have a good understanding of the inner workings of window and linux/bsd
1	0.20%		I know more about a computer than the average person
1	0.20%		I know how to do most things....but I'm no programer. ;)
1	0.20%		use home computer, classroom computers/projectors useful
1	0.20%		I can easily figure out how to perform tasks on the computer and I also took word/excel/powerpoint processsing courses in highschool.
1	0.20%		I use a computer everyday. I can use diffrent programs and am able to figure something out if i need to. But i don't care to take the extra time and learn how it all works and how to fix it.
1	0.20%		I have done multiple installiations of Windows, from 3.1 up to and including Vista, including the 2003 Server series, I do computer repair, networking, building and spyware/virus removals.
1	0.20%		i'm the bomb diggidy
1	0.20%		Work tech support at a software company over the summer for the past 5 years
1	0.20%		I find a lot of computer applications intuitive and do some tech support during the summer for a company.
1	0.20%		I am well above most people, but the people in the Comp Sci department are definately better than me.
1	0.20%		There are alot of computer labs on campus that you can go to.
1	0.20%		I know how to run most programs and fix things but I would not say I have any exceptional knowledge about computers.
1	0.20%		I do not experience any problems, yet I am not very impressed by the system.
1	0.20%		Well sometimes when I'm doing work I can't pull up certain files, I.E. Adobe, because the computer, doesnt have the program, and when you try to get the program it doesn't allow you to download the program.
1	0.20%		I don't know how to use a lot of programs and get frustrated with the computer easily
1	0.20%		i know a fair amount of things, but i dont know everything
1	0.20%		I know how to use it, but can't go into too much techinical detail.
1	0.20%		My computer skills go beyond the ability to just make it do what I want. In most cases I can actually fix a problem or find my way around an obstacle.
1	0.20%		I know how to do the things I need to know--very well. I can use word processing, all of Microsoft Office, and can use the Internet. Much past that, though, and I'm lost.
1	0.20%		Ive been using a computer since I was 3 years old when the operating system was "The Environment". Ive built all my computers instead of store buying them.
1	0.20%		i can do what i need to do, but i don't have any ability with dos, or other administrative proxy
1	0.20%		there are labs in the library and the hub.
1	0.20%		I am good with computers. My family is good with computers so that is where i learned to fix my computer when it has problems.
1	0.20%		Not computer savy
1	0.20%		Can do pretty much anything, create and navigate websites, online shopping, etc.
1	0.20%		No wireless, slow performance, not enough computers
1	0.20%		i like it, you can access a computer pretty much every where, some places to do not have computer labs

1	0.20%		business major
1	0.20%		I believe that my computer ability is above average because I have been using a computer for a very long time, and I have accumulated many skills with PCs.
1	0.20%		I'm ok with computers, my computer is just a piece of crap
1	0.20%		I have a computer background and know little about networking and servers
1	0.20%		better then where i was
1	0.20%		well knowledged in hardware and software
1	0.20%		I am able to use my computer and all its services fairly well, but I am unable to do programming or anything of that level.
1	0.20%		just normal typing skills and a little knowledge of most programs
1	0.20%		i am able to problem solve with computers on my own, i can usually get around the blocks that are in place to safe guard, simple stuff, but stuff most don't know.
1	0.20%		I am currently an MIS major with Certifications in Cisco Networking.
1	0.20%		i know how to use a computer.
1	0.20%		I am competent but I don't do any programing or html coding.
1	0.20%		I've been using computers since elementary school
1	0.20%		I know how to do general functions, but don't always understand why things happen or how they work.
1	0.20%		I can easily navigate complex computer systems.
1	0.20%		I can use most of the Microsoft Office programs as well as a few math programs and can navigate the internet with ease
1	0.20%		I can use Microsoft Word, the Internet, Instant Messenger, and Snood pretty well. Everything else is a gamble, to be honest.
1	0.20%		I am able to access all the drives online, however sometimes I have problems transfering files to and from the drives.
1	0.20%		Ive had many computer classes and know how to use them.
1	0.20%		Printing issues here are very poor compared to Edinboro University. Technology does not seem to as widely available as Edinboro University. This seems very backward since Edinboro is only about half the size of IUP.
1	0.20%		I am computer literate but sometimes need assistance identifying and fixing problems when they occur.
1	0.20%		I can use all the appplications on my computer. Set up a wireless or LAN network. More times than not I can figure out any problems my computer is having.
1	0.20%		Proficient in Apple and PC applications, everything except access.
1	0.20%		I have spent my whole professional career using computers for my work. I am not an IT professional but I have been a professional user.
1	0.20%		Paying for printing is ridiculous. Every other school doesn't make students pay.
1	0.20%		I'm not the most savvy when it comes to programs, but I can manage everything well enough to complete my work.
1	0.20%		I am a computer science major here. Also, I assist with technical support at the HUB.
1	0.20%		the internet can sometimes lose connection and come back.
1	0.20%		I perform all computer related items BUT I don't download music!
1	0.20%		I've built systems from the ground up many times, and I'm a computer science major.
1	0.20%		i can do all the basic stuff and some more specialized stuff too.

1	0.20%		My computer works enough for me to complete my homework, but times gives me some problems, such as: too slow, freezes up, and turns off, etc.
1	0.20%		I know some stuff from taking classes in highschool just not the best computer genious
1	0.20%		I know a little about Dreamweaver and Director, proficient at Microsoft office programs, can basically find my way around most applications.
1	0.20%		it's ok. sometimes the internet is freakin' slow.
1	0.20%		im very knowledgable about computers
1	0.20%		On the plus side, the internet is almost always functioning...and usually pretty quickly. There are often times though that the internet is really slow in comparison to that of my friends who live off-campus.
1	0.20%		Proficent in most programs offered.
1	0.20%		Not really familiar with all the microsoft office applications but I am proficient with respect to the internet.
1	0.20%		I think I'm average by today's standards. I know how to do what I need to do on a computer.
1	0.20%		i have one, and there are a lot of labs on campus. which i live within walking distance from
1	0.20%		I know how to use the computer enough to do the things I need to do, but when talking to a truely computer savvy person, I'm lost.
1	0.20%		I have worked in the College of Fine Arts technology office for the last 3.5 years.
1	0.20%		I am adept with all Windows Office Pro applications including Access Database Design and Management. Can program in PHP, HTML, SQL and JavaScript. Use Macromedia Dreamweaver Studio 8, Fireworks, Flash and Adobe Contribute. Use Adobe Photoshop and Corel Graphics Suite 12.
1	0.20%		I know enough on how to operate a computer and run standard programs like Interent, Microsoft PowerPoint, Word, etc. Nothing else beyond that.
1	0.20%		I'm not a whizz-kid but I can perform basic stuff and then some...
1	0.20%		i have not used a computer much until college, id do just fine despite typical and or occasional problems
1	0.20%		I go on the computer a lot and go through different programs on my computer and learn things out for myself. Although sometimes I don't know what I am doing and get confused.
1	0.20%		Assoc. Degree IT Web Development
1	0.20%		i am familiar with all normal programs(Microsoft office) but have not been trained in much else.
1	0.20%		its just a pain when sommetimes i cant get onto the internet there is not a good connection
1	0.20%		I have a working knowledge of the computer and can use it for what I need. However, programming and such is out of my league.
1	0.20%		I know how to do basic functions on the computer, nothing in the way of 'fixing' a computer.
1	0.20%		Sometimes the internet is really slow, but its typical.
1	0.20%		comp. sci. major, worked with computers for almost 10 years
1	0.20%		Since we can now FTP or VPN in, the service is up and running better than 90% of the time it seems. I have been at IUP since 2000 and things have come around full circle to the better since then!!!
1	0.20%		I know my way around a computer fairly well.
1	0.20%		CCCNA Training, A+ Certification Training. Years of personal experience.
1	0.20%		grew up using computers pretty much my whole life and spent some time as a computer science major.
1	0.20%		I am able to use the basic functions of my computer but really am not fully aware of all it offers. I wish I knew more, but I am reluctant

			and too busy to usually do so. Still, I wish I knew how to utilize all the potential my computer and it's programs offers.
1	0.20%		I know more about computer than most people I talk to but there are some things I do not know.
1	0.20%		able but not too confident
1	0.20%		Familiar with several operating systems. Troubleshoot problems for friends. Have built and rebuilt several computers, including notebooks.
1	0.20%		2 years of computer science class in high school containing the basics of Java and C++.
1	0.20%		Functional skilss
1	0.20%		This is because I have utilized plenty of options available within a computer during my Master. I am a student who has pursued MBA in Finance from IUP. I have many used MS Office Suite for my assignment. I dont have a technical understanding. I would like to convey that i have never ever received such facility any where in US.
1	0.20%		Proficient in common programs, art software, and web design.
1	0.20%		Install own hardware/software/OS. Built systems for self and others.
1	0.20%		it usually works but seldomly it will go slow
1	0.20%		IUP is above average because students can have access to a computer 24/7. The only reason they are not exceptional is at times the computers labs are full.
1	0.20%		I started working with computers at a very young age.
1	0.20%		there are always computer labs open for me to use. It's very convenient
1	0.20%		While I may not know how to do a system analysis or all the computer jargon, I know the intricacies of all the programs on my pc, install sofware and hardware, as well as navigate my way through the files on my computer and internet.
1	0.20%		I have taken some computer science classes but I don't know how to fix my computer when it crashes or what causes errors.
1	0.20%		When I went back to grad school, I realized how much I didn't know when it comes to my computer abilities.
1	0.20%		I have taught computer classes at IUP
1	0.20%		I have a pretty nice computer.
1	0.20%		I have worked tech support for 8 years.
1	0.20%		I know a lot more than other people do, but when it comes to fixing programs and reformatting hard drives, I am lost.
1	0.20%		I am Microsoft certified in Word and PowerPoint. Plus the average is pretty bad. If you know anything outside of typing and getting on the internet, you are above average.
1	0.20%		I used to be a computer science major, and it is now my minor.
1	0.20%		I am not a computer expert but I know how to perform the basic functions that I was taught in my computer courses during high school and part of college.
1	0.20%		Computer science major
1	0.20%		I never really have any problems but I also don't have the newest type computer.
1	0.20%		I can use the internet pretty well, I am fairly good with Microsoft Word and Excel.
1	0.20%		I have used a computer since elementary school and I am pretty comfortable with the basic programs and seem to pick up on new programs pretty easily. I think I know a litle more than the average person just due to my experiences with various programs.
1	0.20%		i pick around alot
1	0.20%		I know the basic knowledge of the computer such as turning it on, how to get on word,printing and saving doc. other than that if I

			have problem with my computer I give it to someone who knows what they are doing.
1	0.20%		Some computer in some dept. are really slow. Others, Are very fast so there is no average. I think There should be more computers in Library computer LAB. the Laptops are normally not avaiable.
1	0.20%		It is brand new and runs like a champion
1	0.20%		KNOW MANY SOFTWARE PACKAGES, VERY KNOWLEDGEABLE WITH HARDWARE. CAN SET UP NETWORKS, HARDWIRE AND WIRELESS. FIX FAMILIES AND MANY FRIENDS ISSUES WITH THEIR SYSTEM.
1	0.20%		To many hassles with equipment provided
1	0.20%		I have access to computer ehenever I need it
1	0.20%		I know how to work with almost all microsoft programs. I have also built my own computer and have built and repaired other computers.
1	0.20%		I am cabable of using many type of programs in addition to the microsoft office suite.
1	0.20%		I use the computer alot and I know how to utilize many computer applications and programs well.
1	0.20%		I know some programs well (MSWord, Excel, PowerPoint), but have trouble with others. Also, I don't know a lot about what the settings on my computer actually do or how to fix simple problems.
1	0.20%		I can solve the majority of problems that can occur when using a computer. I am proficient in Microsoft Office programs. I know how to use advanced photo-editing software such as Adobe PhotoShop.
1	0.20%		can use all standard Microsoft office programs can do minor trouble shooting with computers and printers and scanners can use both PC and Mac computers
1	0.20%		internet has been slow during the entire spring 2007 semester
1	0.20%		extremely slow at times, but works to what I need at times
1	0.20%		I am very good with typing and using various programs.
1	0.20%		I can get my work done on a computer, but I have problems when it comes to fixing problems when my computer messes up
1	0.20%		Grew up navigating dos in a very computer savvy family. Helped build my current system.
1	0.20%		I work well with hardware and am average with software.
1	0.20%		Knowledge of flash, adobe cs, microsoft office suite, camtasia, director, and image ready
1	0.20%		never has a problem whatsoever
1	0.20%		been using comps since 95
1	0.20%		i'm not excelent at usin the computer but i'm not that bad either
1	0.20%		I am functional, and good at what I use the computer for.
1	0.20%		I have fixed many computer problems in my day, and have set up multiple home networks, wireless and wired.
1	0.20%		As a grad student I have begun to know my laptop better than I know myself.
1	0.20%		I know how to do most things and use professional media software, but I don't know anything about programming or networking and the really complicated stuff.
1	0.20%		I've been working on computers since the DOS days so I have a pretty good basic understanding, but I can't figure out some of the newer technology yet. (I'm a bit behind).
1	0.20%		I tend to know a bit more and pick up new programs etc. a bit faster than most of the people I know.
1	0.20%		I am an masters in it major

1	0.20%		I use the internet, Office and other programs to do everything but to fix the computer....that's a different story.
1	0.20%		use computers quite often and love to keep abreast of new technology
1	0.20%		The internet is always disconnecting.
1	0.20%		I am familiar with some internal hardware on PCs, and I can pretty much figure out any software/program on my own. I can fix many software problems as well (viruses, cleaning memory, etc). I cannot, however, write any programs on my own. I am also familiar with macs, but I do not own one.
1	0.20%		Familiar with many programs and concepts.
1	0.20%		I have just bought this computer. It is HP Pavillion dv5220. It play the clip very fast.
1	0.20%		I can program in fortran and c++
1	0.20%		I've taken computer course and work in the computer lab in leonard hall.
1	0.20%		I am good with the Internet and all of Microsoft Office programs.
1	0.20%		I'm very interested in learning new software, so I know how to use some softwares that my classmates don't know.
1	0.20%		I've not had any real problems. But it's not bad.
1	0.20%		I have a username that has 6 digits (i come from way back)...I also worked between degrees in a tech/comm field.
1	0.20%		I don't need to ask questions about operating the computer, and I understand most of what our resident tech maven talks about even though I don't know any of the programming tricks he uses.
1	0.20%		I understand the basics and how to operate programs but not too much knowledge about computer hardrives and how they work.
1	0.20%		I have a great deal of experience with computers, both software and hardware, and can usually solve any conflicts without trouble.
1	0.20%		I am able to install programs, keep my computer running smoothly and troubleshoot most errors I encounter.
1	0.20%		Have had no real prolbems with my computer while here on campus.
1	0.20%		i'm not high tech or current with fancy programs
1	0.20%		I use a PC everyday at work, I teach Excel classes at work, I use various software applications in my major field of graduate study.
1	0.20%		I have taken courses about each of the windows programs and can also type really fast. I create my own websites and know more about computers and the internet than a lot of people.
1	0.20%		have trouble with wireless sometimes
1	0.20%		I can solve most computer problems. I am able to replace internal hardware and probably build a computer myself.
1	0.20%		Generally pretty good. I have enough space for most of my stuff like homework, pictures, projcts. But sometimes it just freezes.
1	0.20%		need wireless in dorms
1	0.20%		It goes so slow on somedays and on other days it is fine. My computer also got a virus even though McAfee was downloaded onto my computer, I don't know how that happened but it did so I am buying norton when my trial period has run out.
1	0.20%		I am efficient with a computer, still learning. I learn quickly.
1	0.20%		Built and repaired multiple computers
1	0.20%		effiecent but not perfect
1	0.20%		It gets really slow sometimes. it's annoying.
1	0.20%		I'm a Computer Science major
1	0.20%		i am a computer science major

1	0.20%		I use the computer for almost everything I do.
1	0.20%		I have had a lot of training
1	0.20%		I was a desktop technician for Student Technology Services for two years.
1	0.20%		the computers are too full which makes them very slow, and we had a weeks worth of classes where they didnt work at all.
1	0.20%		I am a continuing education student, I am 49 years old. That should explain it!
1	0.20%		I am able to do all the things I need to do to complete my school, work, and personal tasks, but am unable to fix computers when things go wrong or alter them to the settings I want.
1	0.20%		i can do my assigment ,class home work ,project on power point
1	0.20%		I've noticed that I know how do to a lot more things relating to a lot of aspects of computers compared to my friends.
1	0.20%		A local connection is usually avaliable all the time. It may be slow some times. But there are several computers on campus that are open too. Those computers are far slowly then my in the dorms.
1	0.20%		All basic functions, some graphics/photoshop abilities, music software abilities
1	0.20%		I have fundamental mastery over basic computing tasks. I'm experienced in effective preventative maintenance, troubleshooting and identifying hardware problems. I know the anatomy of a computer inside and out, and know how its components work. I'm a fluent user of all MS Office applications and many specialized technical applications (ArcGIS, SPSS, Quark, Acrobat, many others). I have a basic knowledge of programming and networking.
1	0.20%		I use the internet and an antivirus program. That is about it.
1	0.20%		I have a Dell Inspiron with Dual AMD Turion 64 processors Along with a 70 Gig Hard Drive and 1 Gig DDR2 Ram.
1	0.20%		I've been using personal and micro computers since 1987. I troubleshoot, repair, and upgrade my computers.
1	0.20%		It does all I need it to do and does not crash. It is not top of the line though.
1	0.20%		pretty slow
1	0.20%		I can do what i need to.
1	0.20%		The internet is available most days, but when it goes down, it's near impossible to get it back up.
1	0.20%		Vast knowledge in technology, troubleshooting, hardware and software, well informed on latest tech, built both of my computers, etc.
1	0.20%		I have been working with computers since the early 1970's when I learned some simple BASIC programming - then took courses in FORTRAN 77 and COBOL in the mid 80's. Definitely more of a software person, though
1	0.20%		I can do basic things with the computer like most people, but not much else
1	0.20%		I am a Geography major so my computer skills are obtained from specific software that i commonly use, Arc GIS, MapInfo, Excel, Word, and Powerpoint are the most common programs that i use and i would say that my skills in those specific programs are above average.
1	0.20%		I've got some knowledge of computers that is a bit more advanced then most people, I would assume. I fall in the middle of average and above average because there are some people out there who are tons more helpful than I am!
1	0.20%		When it comes to computers it seems to be easy, I just don't know how to do programming that well
1	0.20%		I can work any word processing program, and I know how to do minor repairs and updates.
1	0.20%		I have taught undergraduate classes, and I know that my computer skills are sometimes better than the students, especially in the areas of doing searches and locating information.
1	0.20%		I freakin' rock.
1	0.20%		For the most part I do not have any problems with my internet, it is down or really slow occasionally, but overall, it gets the job done.

			I have a Mac, and that was a problem my first semester here, most of the time people didn't know much about Mac's if I have a problem and call. But overall things have been just fine.
1	0.20%		I mainly use word and internet. Sometimes I scan things into Adobe, but I really don't know how to troubleshoot.
1	0.20%		poor hardware facilities.
1	0.20%		dvd burner and basic audio video editing...high def. video card and sound card
1	0.20%		I have a macintosh that is relatively new.
1	0.20%		I work with computers almost every day, my boyfriend was a computer science major and i picked up a lot of things from him
1	0.20%		I am not a computer expert but I think I know a little more than a lot of people because my high school required us to take several computer courses.
1	0.20%		i work at a computer lab
1	0.20%		I have been building and repairing computers all of my life...I have always owned a computer. When I was three, I was able to run dos better than most adults
1	0.20%		I've been dealing with computers as a hobby for 10+ years and have been using my computer skills in college to aid in my Costume and Graphics Design. I am also an avid gamer.
1	0.20%		Majoring in M.I.S. and learnt a few other skills on my own.
1	0.20%		I feel that I can work a computer to the best of what I need.
1	0.20%		I know a lot about computers including how to install and repair windows, how to run all the office programs in office, how to computer program, etc...
1	0.20%		I've been using computers since i was about 8.
1	0.20%		Although I have no formal training, I can manage most problems via troubleshooting guides and trial and error.
1	0.20%		I can preform most common computer operations, but don't ask me to figure out what went wrong or how a system works.
1	0.20%		I know how to get around and fix minor things
1	0.20%		I can generally do what I need to, but beyond the Microsoft apps, I know nothing of programming, networking, or any upper level computer concepts
1	0.20%		I am capable of completing tasks in many different programs. I also understand how a PC works and can troubleshoot and fix problems with the machine should they occur. I also have some experience with Macs.
1	0.20%		I can use them but I don't like to
1	0.20%		its fast sometimes but its real slow if a lot of people are on...plus its kinda a pain to set up in the begining of the year...thats horrible in fact
1	0.20%		I have extensive computer experience
1	0.20%		My computer is fairly new and it runs well.
1	0.20%		I am a computer science languages and systems and mathematics double major.
1	0.20%		Ive been working with computers since 1st grade so I have a pretty good grasp on what to do with them.
1	0.20%		its a dell.
1	0.20%		I can figure out user friendly systems that confound most people.
1	0.20%		the internets always down
1	0.20%		Not good with fixing problems that are complex but I'm not totally clueless either.

1	0.20%		i know some about computers
1	0.20%		Slow, very slow. Especially loading pages on the internet.
1	0.20%		I can run almost any program with little trouble and I have reloaded windows XP on my computer twice. Along with all the other programs.
1	0.20%		I am on the computer constantly and always using various programs and the internet. I have a very wide range of knowledge on how to use different programs and the internet. I feel that the being on and having access to a computer all the time gives me the chance to learn more and more about them.
1	0.20%		I built the computer I'm currently using.
1	0.20%		Grew up with a family with an extensive computer backround.
1	0.20%		I am knowledgeable with computers and the way they work more than the general public, such as fixing up computers to make them run more effecient, and knowledge about Microsoft Office/
1	0.20%		Digital portfolios, PowerPoint, FrontPage, own my own website.
1	0.20%		The computers on campus are very well maintained. The only problem is that once in a while it is nearly impossible to find an open computer on campus.
1	0.20%		well i work at the IT help desk on campus so i deal with computers everyday.
1	0.20%		I have worked on computers for over 5 years, and help people around my local community put together and customize computers. I also volunteer in computer labs for people that need help setting up computers. I am looking to get a job in the geek squad at Best Buy over the summer. I also am pretty good with many programs such as all the micro soft programs, and dream weaver etc...
1	0.20%		I can type, make graphs and spreadsheets, download music, do anything on the internet, etc.
1	0.20%		I have an Associates Degree and Two years experience with PC, Server, Windows 95-2003 Server support.
1	0.20%		I have taken Computer Science 101, which has taught me techniques that I didn't know before. I still don't know some of the things that many of my classmates can do, however.
1	0.20%		please add wireless to the resident buildings
1	0.20%		I'm no advanced programmer, but I know alot about how to set up networks, fix glitches and problems, and I am very internet oriented. I synced my xbox 360 with my computer so I can share files between the two, I set up a network at my parent's home so all of their computers have broadband internet.
1	0.20%		My harddrive is on the verge of crashing... but it still works okay for now.
1	0.20%		I know how to use the basics: word, excel, powerpoint, e-mail, search engines, search databases
1	0.20%		I am able decent with computers in that I am able to troubleshoot basic problems. However not good enough to program or re-build computers.
1	0.20%		I'm not one of the best, but I can work my way around most issues either software or hardware related.
1	0.20%		i write html for kicks in terms of my computer abilities...my computer isn't great though- the standard dell inspiron
1	0.20%		I can fix things or figure things out that people around me can't do or figure out.
1	0.20%		3rd year COSC student, several years of computer repair technician experience
1	0.20%		I use my email and surf the web. I've built a computer before using a book to guide me, but it really isn't as hard as you would think.
1	0.20%		I like the ability at which the computers function.
1	0.20%		several years of working experience
1	0.20%		In high school I took every computer class available.

1	0.20%		I have always been able to use a computer without any kind of tutorial.
1	0.20%		My internet connection on campus is really annoying sometimes in that Ruckus.com doesn't work;code 5003, but other than that the internet works just fine. Thank you.
1	0.20%		I don't really care for computers so I don't use them unless I have to. therefore my ability to use a computer is very limited.
1	0.20%		I have experience with Microsoft Office, Apple and other professional software tools. I also have a background in programming.
1	0.20%		There is nothing I want to do that I don't know how.
1	0.20%		I'm a comp sci major. I'm better with software than hardware, but I have a great understanding of technology.
1	0.20%		My dad is a computer programmer, so I know my way around PCs really well, and I am very comfortable with my Apple.
1	0.20%		I understand computer language fairly well, but I'm no expert
1	0.20%		I have a Compact HP with Norton Anti-Viris, 512mb, 200gb
1	0.20%		I can work it
1	0.20%		I know various software programs. For example, Microsoft suite and Photoshop CS2.
1	0.20%		I would say I do mostly everything on computers except program them.
1	0.20%		I am well versed in the microsoft packages and capabilities. Yet when my computer is infected from a virus, I need "professional" help.
1	0.20%		I was a computer science major.
1	0.20%		I am a computer science major.
1	0.20%		I can do all that I need to do.
1	0.20%		the comuters are slow
1	0.20%		Better than most people I know.
1	0.20%		I'm a mac user but can pretty much do everything on windows too. I fix my own computers instead of having to call support people.
1	0.20%		Been using computers for a long time, training on various programs, self-taught on many aspects of networking and hardware.
1	0.20%		There is nothing I can't do with a computer. Nothing.
1	0.20%		I can use it but I do not do any fancy hacker stuff.
1	0.20%		I know my way about all the word stuff, as well as finale and other musc programs, and I'm pretty good a trouble shooting.
1	0.20%		I have always been computer saavy. As an MIS major, my knowledge only grows.
1	0.20%		I can do the things which i need to for classes as well as leisure.
1	0.20%		I have my own computer at my place. However, if I do decide to stay on campus and use the school computers it is hard to find one available. Recently I have brought my laptop to campus.
1	0.20%		There nothing special but they get the job done.
1	0.20%		I can use most of the Micro Office functions, but not much else.
1	0.20%		While typing speed is below average I have leached many tech tips from people in the industry.
1	0.20%		I have expertise in networking and computer software support. I know alot about computers.
1	0.20%		Not good with code, but I know my way around the workings of different OS's
1	0.20%		I am an MIS major I believe I can use a computer pretty well.

1	0.20%		I have a desktop alternative. It is now 3 years old, but at the time of purchase I bought it to run Half Life 2, which is a demanding game. I have had some problems with it, my harddrive crashed taking my 3000+ pictures with it. luckily i backed up 2/3 of them. the harddrive that i could possibly win would goto my new tower which i plan on building very soon.
1	0.20%		I can do most of the functions needed for graduate level work.
1	0.20%		the computer labs are too loud
1	0.20%		I use computers very frequently. I'm usually able to fix my own computer and my friends' if we ever have trouble with them.
1	0.20%		It is nearly five years old. Two years for computers is old, mine is boring ancient.
1	0.20%		I know my way around a computer but nothing to brag about or anything.
1	0.20%		i know some technology towards computers
1	0.20%		Everyone is technologically savvy now-a-days.
1	0.20%		I know how to use most programs and the ones I don't, I learn quickly.
1	0.20%		I can do most things i need to with my computer...i dont really need help w/ most things i do
1	0.20%		i use computers everday, am familiar with both mac & pc platforms, can successfully write html code, and have been using the internet regularly since approx 1994...computers are as much a part of my life as food & water. *geek*
1	0.20%		I know the basics of all microsoft's computer programs and can operate my computer a bit better than the average people that I know
1	0.20%		I feel very comfortable with computers
1	0.20%		Sony Vaio Laptop, two years old.
1	0.20%		im nice
1	0.20%		Ability to do what?
1	0.20%		im good with microsoft office
1	0.20%		I love computers. I've been dealing with them since I was 10 years.
1	0.20%		I have a lot of experience with Microsoft Office, the internet, emails and web design.
1	0.20%		I'm a BTST major with a year's worth of IT education from PTI, and I build custom computers on the side for extra money (Until the bank approves my business loan so I can start doing it for a living)
1	0.20%		I took a vo-tech in computers for three years and know many types of programs many students don't. Like flash, dreamweaver, frontpage, html, and also i learn how to do wiring and fix computers. Some of the things i learned
1	0.20%		I've worked with computers for many years and have become fluent in the technology of computers.
1	0.20%		currently enrolled in AECT-ability is above average for day to day and instructional computer use
1	0.20%		I think that the computers give us as students a chance to get things done quickier for classes. However i feel that we need to have more computers because there are more students than computers.
1	0.20%		Taken required computer courses and navigate the internet fairly easy.
1	0.20%		I am pretty decent with a computer. I know all Microsoft programs and am certified in Excel 2003. I am also familiar with Photoshop and Illustrator. If there is something that I do not know I can usually figure it out.
1	0.20%		I have a BA in computer science and I have spent a lot of time working with computers and writing progrms for them.
1	0.20%		Able to do school work using various programs
1	0.20%		I use many different programs, but know nothing about programming or how a computer operates.

1	0.20%		I felt it worked quickly and could count on it for most tasks I needed.
1	0.20%		My DSL connection is fast at home if this is what you mean. This question is not really clear though.
1	0.20%		I built and maintained my own computer, I constantly keep myself updated on the newest technologies, and many times am asked to help with problems others are having.
1	0.20%		I'm not an expert, but I have never encountered a problem that I couldn't eventually solve on my own.
1	0.20%		old ibm laptop that was refurbished good condition to use for school.. nothing exceptional to run any kind of server from... 512 mhz.. 40 gig.. 2.0 processor
1	0.20%		I worked for my high schools Information Technology department fixing and setting up their computers.
1	0.20%		I don't have an amazing understanding of the inner workings of computers, but I can use either a Mac or a PC to do whatever I need to do.
1	0.20%		does everything that i need and then some
1	0.20%		On campus computers at the library are hard too get.
1	0.20%		I am really good at computer stuff and figuring out problems
1	0.20%		I have taken several courses to expand knowledge in this area
1	0.20%		I know how to use most of the applications made available to me.
1	0.20%		I have my own laptop so it is easier for me.
1	0.20%		Computer Tech at Eberly for 2yrs Computer Tech for School District for 5yrs
1	0.20%		I can get and do what I want as far as computers go.
1	0.20%		I have built several computers as well as am familiar with most operating systems and software packages.
1	0.20%		I am near graduation in the AECT Masters Degree program; we get to use some very cool software.
1	0.20%		Sometimes the internet is very slow. Sometimes it it fast, you never know.
1	0.20%		I know how to do more than just check my email
1	0.20%		I know how to do the basics..everything I need for school but if something goes wrong I know very little to fix it.
1	0.20%		i just bought a new hp laptop in the fall so its basically brand new.
1	0.20%		I can do almost everything except program, yet.
1	0.20%		I have approximately 3 years of Microsoft Access experience, along with experience rebuilding/repairing computers.
1	0.20%		Just a normal Dell computer, nothing special added to it.
1	0.20%		i can use the internet to find information and microsoft office to get my work done i can check e-mail. BASIC skills. this is a stupid request
1	0.20%		I am profecent with the usage of most major programs and many smaller ones and have some knowledge in web page design. I do not have on the oter hand, any experances with other forms of programing.
1	0.20%		I don't own a PC.
1	0.20%		I've been around computers my whole life practically
1	0.20%		As a foreign student, I had some basics of computer skills from back home and I have learnt a few things here also.
1	0.20%		I use the computer for e-mail and writing assignments mainly but i can figure some stuff out if i have a problem.
1	0.20%		i went to a tech school for three years. i was in the IT department there/.

1	0.20%		I can use word, excel, powerpoint, etc. easily and have had years of experience using these programs for school. I can usually figure out most computer problems on my own just through trial and error (internet connection problems, viruses, errors).
1	0.20%		I can use the internet, Microsoft word and Excell. I learn easily so if I need to do something else on the computer it is not a problem.
1	0.20%		old computer, very big and bulky, freezes alot, slow.
1	0.20%		well.. i can fix my computer without any help of professionals
1	0.20%		Computer Science Major working as a Database Administrator Intern in Pittsburgh.
1	0.20%		I am a baby-boomer and there wasn't a computer invented yet when I was born, so I do not consider myself very computer literate. I am OK with Microsoft word, Quik Books Pro, Internet, and anything I have to do for school. Anything beyond that, I am clueless.
1	0.20%		I am a computer programmmer
1	0.20%		I understand how to use most programs, and I'm an efficient typist.
1	0.20%		I am a computer science major and have been using a computer almost my whole life.
1	0.20%		I do what i need to get by.
1	0.20%		I know how to navigate and utilize a computer, but would not be able to fix one.
1	0.20%		It's pretty good except sometimes the internet freaks out and doesn't work.
1	0.20%		Some of the computers in the lib could use updated
1	0.20%		It was a good value for what I paid.
1	0.20%		Graduate school has pulled me into computer competence. I have learned trial and error power-point, attachments and online research from the library.
1	0.20%		I can use normal software like office.
1	0.20%		People often ask me questions and I sometimes know the answers.
1	0.20%		used to be a comp sci major
1	0.20%		internet is never down and its fast.
1	0.20%		i can email, use photoshop, search for articles, research, and type, but other than that i'm clueless
1	0.20%		Not a programmer, but very comfortable
1	0.20%		I am not great on the computer, but I am getting slightly better. I was a nontraditional student and now am in graduate school. I've learned some things along the way that have helped.
1	0.20%		I can't type for shit.
1	0.20%		two hairs below geek, also known in military as power point ranger
1	0.20%		New to the system. have had to catch up as I am an older student returning to school after almost a 20 year absence. i use the computer in my job every day that I work.
1	0.20%		the computers has great processors & ram to support high demanding programs.
1	0.20%		Computer Science major, Certified Novell Administrator, Cisco trained
1	0.20%		Worked on computer for over 8 years.
1	0.20%		I know how to do the necessary things on the computer, building webpages and such, I dont know much about html code or how to diagnos computer technical issues, however I can fix some minor problems. If I go to an online help site I can use what they tell me to maybe fix the computer issue depending on what it is.
1	0.20%		i can use the internet some but eith most things i need help excel, powerpoint etc

1	0.20%		My computer has up to date software with very fast internet.
1	0.20%		I took several introductory programming classes in high school.
1	0.20%		My dad is a programmer so I have learned from him and I have learned more information from IUP.
1	0.20%		excellent typing skills, moderate program knowledge
1	0.20%		I consider them a hobby and I have a minor in comp sci
1	0.20%		I am proficient in many programs and have even completed computer program courses successfully. However, I could be better in regards to more advanced computer maintenance.
1	0.20%		I use many different programs on the computer and I use it everyday.
1	0.20%		I know more than the average person. I'm a Graphic Designer, so I use Adobe/Macromedia designing programs on a daily basis. However, I do not know computer programming or troubleshooting.
1	0.20%		I know how things work generally...but am not especially skilled in any area. I think most people my age are above the average average....therefore I place myself below the average...because the average is above average. get it?
1	0.20%		I have upgraded my computer on several occaisions and provided tech support for my friends
1	0.20%		successfully implemented a new internet system within a 30,000 sq.ft. facility. Includes over 20 computers and 8 of which are connected through an internal network with different shared programs. Had to re-work routing abilities on a few of the computers that were transferred from other shops.
1	0.20%		I know how to use the basic processes needed for day to day work and projects but I'm not too experienced with anything really.
1	0.20%		I am graduating from IUP in two weeks and I still can not log onto computers on IUP grounds. My username and password do not work!!! I went to the help desk numerous times and also tried to fix it in my personal settings on URSA and it still does not work. I am fourced to use community computers when I am on grounds. I finally gave up fixing this after about four attempts to fix the problem.
1	0.20%		i am able to use most of my windows utilities and other microsoft software
1	0.20%		I am proficient in Microsoft Office Suite and use of the internet but nothing beyond that
1	0.20%		When I ordered it, I upgraded it in every catagory except graphics cards, because I don't game.
1	0.20%		Not much experience w/ computers. Always have to ask someone when I need to do something on them.
1	0.20%		i am good on the computer but there are some programs that i dont understand still
1	0.20%		I can work in Windows (from 3.1 through XP), Mac OSX, and Linux (Ubuntu), and I am can work comfortably with a variety of programs in each of those operating systems.
1	0.20%		I've been using computers since I was in kindergarten and even then, I excelled at what I did. I'm by no means a genius with using them, however.
1	0.20%		I can do all basic functions on a computer that are required of a student who is not part of a major that focuses on computer science.
1	0.20%		Can pretty much do anything on a computer
1	0.20%		The system is good just not enough access to a computer on campus.
1	0.20%		very good internet. didn't get disconnected at all!
1	0.20%		I have taken a few web design classes throughout my high school career and I have become quite accustomed to many of the computer programs so I tend to have an easier ability in learning or doing certain things.
1	0.20%		I am no computer wiz, but I can use all microsoft programs efficiently, and know how to navigate the interned, as well as burn CD's
1	0.20%		Utilize the computer daily at work (excel, quickbooks, word internet searches for companies)and for school, assignments and research but I am unfamilar with technology and programming and must seek help when system fails

1	0.20%		I use my computer extensively at work and for coursework. I have 25 years computing experience.	
1	0.20%		I am over 50 but have been playing with computers since 1988. I can remember typing in commands before there was Windows or even a mouse.	
1	0.20%		not much experience	
1	0.20%		I know some Microsoft programs, and how to keep my computer clean (in and out).	
1	0.20%		I don't feel that I hold any knowledge about computers that exceed that of my average peer.	
1	0.20%		i just know the basic knowdge of the computer.	
1	0.20%		its fast but there are some slow momments because of too much saved work	
1	0.20%		im good at word, sometimes figure things out when messed up	
1	0.20%		I can use email, navigate the web, use word, and manage basic utilities on my laptop	
1	0.20%		I am computer savy to the point where I know how to use basic application programs, such as Microsoft Word and Microsoft Power Point. I use the computer primarily for Microsoft Word and the Internet, which I can browse and search most of the time without any problems. I do not know the least about computer or equipment repair; therefore, if a problem occurs I do not know how to fix it.	

804	Respondents		
1323	Responses		
Top 2	513	63.10%	
Bottom 2	28	3.44%	
Mean	3.78		

Q4. Which of the following computers do you have with you at IUP? (Select all that apply)

Count	Respondent %	Response %		
383	47.64%	32.35%		Desktop/tower
484	60.20%	40.88%		Laptop
45	5.60%	3.80%		Pocket PC/handheld computer
206	25.62%	17.40%		A cell phone with wireless Internet capability
66	8.21%	5.57%		I don't have a personal computer at IUP.
804	Respondents			
1184	Responses			

Q5. Which operating system does your computer(s) at IUP use? (Select all that apply)

Count	Respondent %	Response %	
45	6.19%	5.49%	Windows 95/98/200/Me
657	90.37%	80.12%	Windows XP
49	6.74%	5.98%	Windows Vista
35	4.81%	4.27%	Macintosh
34	4.68%	4.15%	Unix or Linux Computer
727	Respondents		
820	Responses		

Q6. On average, how many total hours PER WEEK, do you spend on a computer?

Count	Percent	
1	0.13%	0 hours -- I don't use a computer.
99	12.52%	1 to 10 hours
292	36.92%	11 to 20 hours
208	26.30%	21 to 30 hours
191	24.15%	More than 30 hours per week
791	Respondents	

Q7. For what do you use the Internet most frequently? (Select only one)

Count	Respondent %	Response %	
332	41.97%	33.77%	Academic purposes
126	15.93%	12.82%	Informational reasons (news, travel, medical, jobs, etc.)
130	16.43%	13.22%	Entertainment reasons (music, video, games, etc.)
9	1.14%	0.92%	Commerce reasons (shopping, banking, etc.)
257	32.49%	26.14%	Social reasons (FaceBook, MySpace, e-mail, instant messaging, chat rooms, etc.)
129	16.31%	13.12%	Comments:

Count	Percent	
1	0.78%	none
1	0.78%	werd
1	0.78%	My next most frequent use would be for social reasons.
1	0.78%	Mostly for typing papers, assembling lab reports, researching information and keeping up with current events.
1	0.78%	I do a lot of research, as I am a student.
1	0.78%	If you are only to select one, why do you put boxes that allow you to choose more than one?

1	0.78%	also for work.
1	0.78%	The internet has become everything anymore, which allows interaction and informational purposes.
1	0.78%	I include academic email as information
1	0.78%	In my free time I like to watch online videos etc. So entertainment is my main source of this.
1	0.78%	I also use the internet frequently for e-mail, banking, catching up on daily news, and my job, but my most frequent current use is for academic purposes.
1	0.78%	A lot of research for papers, and also for answering emails for clubs, classes, etc.
1	0.78%	I use my computer mostly to type up my assignments and read email.
1	0.78%	I use it for everything.
1	0.78%	i also listen to a bunch of music but i dont play games on it, as well as do all my homework on it and look up info but email and chat is what i do the most
1	0.78%	Xbox live, facebook, and school work
1	0.78%	A great proportion of my computer time involves the computer as a media device. Using iTunes along with Limewire and existing CD's for music.
1	0.78%	Although I mainly use my personal computer for social reasons, I mainly use the computer labs for academic purposes.
1	0.78%	homework, and now job searches
1	0.78%	instant messaging is the way i keep in contact with all my friends. its the cheapest way, doesnt use cell phone minutes
1	0.78%	Specific sites associated with subjects I am interested in, but not music/games/or videos.
1	0.78%	academic/personal
1	0.78%	I need to check my e-mails once an hour for work on campus as well as for e-mails for classes. I also have to use Webct for class
1	0.78%	i really use for all but commerce, but social may barely edge out
1	0.78%	I have website (forum)has more than 8000 members. for Saudi students how study overseas.
1	0.78%	I also use it for academic purposes frequently but to be honest i probably use it for social reasons most frequently.
1	0.78%	this area takes the longest but most times i log in just to check my messages.
1	0.78%	I usually check email for academic purposes.
1	0.78%	I know I selected one, but for the most part my computer time is probably split about half and half on academic and social purposes.
1	0.78%	I will say Academic, but my time is pretty evenly split between all of the above categories.
1	0.78%	mostly my time on the internet is acadmeic. i do use it some for informational stuff like looking at weather or news like the va tech stuff. and i do use it for email- email family, friends but most of all email for academic stuff- like getting in touch with lab partners or teachers or honor organizational stuff.
1	0.78%	I listen to music more than I write papers.
1	0.78%	Free lance web design
1	0.78%	This sometimes can get in the way of my homework.
1	0.78%	evenly between all choices
1	0.78%	I telecommute for a full time job, always online.
1	0.78%	you should rank this question. Very hard to pick just one answer

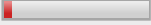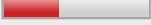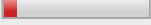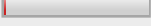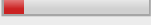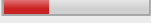|			
1	0.78%		I actually use it for everything!
1	0.78%		Myself and my friends included do everything on line, thats it, PERIOD. If we can't find or read about it online, we don't care. How come you can select only one for this option?
1	0.78%		All of the above, equally
1	0.78%		My main purpose was for research. Secondly, it was for Entertainment purpose.
1	0.78%		I usually check my e-mail and instant message my freinds. Although, when a project comes along, I usually work on the project as apposed to chatting.
1	0.78%		I use the internet most frequently for academic or work related research or information gathering.
1	0.78%		Use it for all of those
1	0.78%		ALSO NEWS, BANKING, AND WORK.
1	0.78%		Literature searches, writing lectures/assignments/labs, research
1	0.78%		I use the internet for all of the above.
1	0.78%		I do use it for academic reasons, but more so to talk to my friends
1	0.78%		Writing papers, finding sources, etc.
1	0.78%		Typing or researching papers takes a lot of my time, the rest goes to social time and a few games.
1	0.78%		I work in the University Events Office, and we use the internet to log all of our RSVP and event information. I would say I use the internet almost as much as work for academic research and communication. Thirdly is for social communication outside of work and academics.
1	0.78%		I would say I am on facebook more frequently than any other website, but I use the internet for school work fequently aswell.
1	0.78%		School work and browsing
1	0.78%		I write lesson plans every night and am constantly typing the plans and IEP's as well.
1	0.78%		Email is my most frequent use.
1	0.78%		I use the internet to work on research for my work and school career. I also use it for communication with colleagues.
1	0.78%		I use my computer equally for all except entertainment which is the least.
1	0.78%		Even though I mainly use my computer for social reasons I use it for academic purposes just as much. It is just that i can research and im people so thats why i checked social reasons as most frequent.
1	0.78%		I use it for everything on that list.
1	0.78%		Primarily for research, coursework, thesis etc.
1	0.78%		I use the computer for work, academics, information, games, shopping, banking, and email
1	0.78%		I'm a teacher. My computer at school gets used frequently for grades, email at work, etc.
1	0.78%		as well as Academic purposes
1	0.78%		I also use the computer for academic purposes, but currently the "informational" category is most accurate.
1	0.78%		This is a tie between acedimic reasons and social reasons. I use my computer everyday for both.
1	0.78%		getting songs and software
1	0.78%		I do check my e-mail about every day including my iup account and I do academic work on the internet and entertainment stuff too.
1	0.78%		Most of the time I'm looking up new research articles

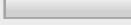|			
1	0.78%		I spend a good portion of time doing academic projects as well as gaming, however a good portion of my spare time is spent gaming.
1	0.78%		I am very involved in newsgroups and I love to read the news.
1	0.78%		Work work work work work
1	0.78%		My major requires me to write programs on a weekly basis.
1	0.78%		thats what i use my computer for
1	0.78%		but in close second is social, informational, entertainment, and commerce. The internet gives us instant access so I tend to do all at once.
1	0.78%		I also work in an office, and spend much of my time answering emails.
1	0.78%		Combination of social reasons including iup email and online banking
1	0.78%		My computer is my life while at school.
1	0.78%		I selected only one, but I use the internet for all five on a daily basis.
1	0.78%		The Sims, other RPGs, nintendo generators, music
1	0.78%		I use it to check on my account information, get in contact with teachers and fellow students, and to research information.
1	0.78%		Student teaching. Non-stop lesson plan construction.
1	0.78%		Have to write a lot of papers, and if I do have some spare time I will go on facebook, I am very interested in an international sport of cricket so I have to keep up to date with that online. Mostly for writing papers and keeping things organized on Web CT
1	0.78%		I'd like to be able to select more than one option. I do various things on the internet.
1	0.78%		I still use my laptop in order to research and type papers. Games are not a big issue for me.
1	0.78%		all of them equally
1	0.78%		During the school year it's a fifty split between acedemic work, and gaming/music.
1	0.78%		Mostly music and information are the only things I use the computer for.
1	0.78%		I should like to mark all options
1	0.78%		I use it for porno the most.
1	0.78%		I would be able to function without the internet when it comes to everything except academia.
1	0.78%		I really consider email academic and thats what I do mostly as a lot of my life is communicated through email, so I don't consider it social, but thats what I put as you have it placed under social.
1	0.78%		Everything and beyond
1	0.78%		I spend alot of time accessing online journal archives.
1	0.78%		Class work, writing papers and music etc
1	0.78%		I do all my research on the internet. I used the library electronic services every day for additional research.
1	0.78%		shopping, but mostly research and email for school
1	0.78%		I use the internet for EVERYTHING!
1	0.78%		i use a lot of aggregation programs that allow me to combine all of these features into one place...so its really a mix of all of these.
1	0.78%		I do use the internet for all the other reasons but for the most part I use it for studying and looking up information more redily

1	0.78%		I'd really like to answer this one with an All of The Above, since my time is spread pretty evenly, but my computer is always on playing music while I'm at home, or with a movie/TV show running, so I suppose that takes the "most frequently" status.
1	0.78%		I mainly use the computer as a took that helps me to achieve my assignments that did to be typed and for most of my classes all of my assignments need to be typed. I hardly ever use it for other reasons besides what i have said and also to see the news.
1	0.78%		I use the internet very frequently, mostly for as a resource for information. I also use it as a tool to stay in touch with friends and family.
1	0.78%		I pretty much do everything on the computer including my finances. 9 out of 10 times when I am hope and am not sleeping I am on the computer doing something for class, work or leisure.
1	0.78%		It's har to select only one. I use the Internet about equally for Academic purposes, Informational purposes and Commerce reasons.
1	0.78%		I use the Internet for all the reasons mentioned above besides academic purposes
1	0.78%		I am also staff, so work related programs are used.
1	0.78%		This question is badly formulated. I use internet for all of the above but could not select all the answers
1	0.78%		I check my mail, facebook, the news, and weather.
1	0.78%		it's a useful tool
1	0.78%		Writing papers and music.
1	0.78%		I love playing online video games.
1	0.78%		Work email should also be included in this selection.
1	0.78%		e-mail, espn.com, facebook are my main entertainment reasons and webct and my research writing website are my main academic uses
1	0.78%		I do quick research on internet for academic tasks, but I also use it for communicating with my buddies back home.
1	0.78%		I use my email frequently too.
1	0.78%		I send emails to my children who are away at college and to my friends.
1	0.78%		I use email for talking to classmates and mostly the rest is academic purposes for research, etc.
1	0.78%		MOstly academic purposes, but I also am involved in Scouting and the highschool band.
1	0.78%		do research for classes
1	0.78%		About the only other thing I use the internet for is to check e-mail, job search, or personal research.
1	0.78%		wow that's pathetic.
1	0.78%		just to check my email or get something for school
1	0.78%		I keep up-to-date with my RSS feeds and online newspapers/radio.
1	0.78%		I live on my computer to play the online MMORPG called RuneScape.
1	0.78%		a tie between social and academic
1	0.78%		I spend part of my workday on the web, also.
1	0.78%		social reasons come in a close second!
1	0.78%		I use my computer regurlarly and use it for almost every purpose altho during work I still manage to also use it for Instant messaging keeping me in touch with my family at home and such.
1	0.78%		research, writing papers, school related communications

791	Respondents	
983	Responses	

Q8. What is your level of satisfaction with the public computer labs (Eberly, Johnson, Leonard, Stapleton Library)?

Count	Respondent %	Response %		
68	8.60%	5.89%		Very satisfied
443	56.01%	38.35%		Satisfied
104	13.15%	9.00%		Dissatisfied
19	2.40%	1.65%		Very dissatisfied
161	20.35%	13.94%		N/A - I don't use public computer labs.
360	45.51%	31.17%		Please explain your answer:

Count	Percent		
1	0.28%		-
1	0.28%		good enough
1	0.28%		just satisfied
1	0.28%		No need
1	0.28%		Very nice.
1	0.28%		Everytime I have gone to a computer lab, I was very impressed that all of the software I needed for projects were on those computers, and they are much faster than some of the other computers at my old high school.
1	0.28%		The machine that reads the icard to print always gives me trouble.
1	0.28%		not enough on campus
1	0.28%		I like Eberly's computer lab. But I do not like others, because of the lack of programs and availibility.
1	0.28%		They are well-equiped. They could be open more (some of them).
1	0.28%		The computers are almost always available and most have the programs I need to use and a very fast printer. I do with, however, that more of them would have flat panal screens to allow more desk space to work.
1	0.28%		The computers in the stapleton library are less than acceptable, particularly the ones not on the first floor
1	0.28%		Software offered in labs should be standard across campus, SPSS and dreamweaver as well as Inetpub installed on computers in the library that have dreamweaver.
1	0.28%		I have my own laptop and I've only ever popped into a lab to check email (maybe three times ever)
1	0.28%		Even if one place is full, there are usually many computers open in Johnson and the Writing Center
1	0.28%		I have my laptop with me or I use a machine at work.
1	0.28%		When I have had to meet in the library to do projects or when my computer systems have been down, I have found the resources severely lacking in the library. There are quite honestly not a sufficient amount of computers to allow students access. I recall one friend having to wait four hours to get on a computer. This should not happen in an enviroment that is mean to function as assistance to education. Again, with this question, only one answer is allowed, yet you put boxes that allow you to mark more than one rather than the bubbles that allow only one choice.
1	0.28%		Don't get to them often; they're nice though

1	0.28%		I like that most of the computers are up to date, but I never know when they are open.
1	0.28%		The LAN on campus is very high-speed. I usually don't have any problems with any of the campus computers or with using my computer on the campus LAN.
1	0.28%		I am overall satisfied, however I will say that it is sometimes difficult to find an open computer, especailly at busy times like finals week
1	0.28%		Computers always work slowly, and it is a bad environment for academic work
1	0.28%		good availability, usually work at fast speed, etc
1	0.28%		Labs do not have firefox or any browser that supports tabs. At many schools printing is free. No scanners available that I know of.
1	0.28%		Often Public labs have a lack of software, and some only load a very basic version of Microsoft Internet Explorer that only seems to be able to access Intranet websites. For the most part, i use portable applications from my USB drive to supplement this lack of service.
1	0.28%		We could use some more computers at the Library.
1	0.28%		There are not enough computers when you need them.
1	0.28%		Lots to offer
1	0.28%		Sometimes computers aren't available and some computers don't have the programs I need to use.
1	0.28%		usually able to get a computer that works just fine
1	0.28%		Johnson is my favorite! The library needs more available and I also like Eberly
1	0.28%		they should have AIM on the computers
1	0.28%		They can be extremely slow booting-up in the library.
1	0.28%		I have not had a horrible experience with the labs at all. I use them infrequently, so I would rate them as adequate enough for my needs.
1	0.28%		I spend a lot of time in johnson and I think that the lab is a great lab to go to. The best part of the lab are the big tables. It lets me spread my materials out and work
1	0.28%		I have been to many other campus and have seen there computer labs and i am speaking on behalf of the computer science department also that we are definitely behind the times with the computer labs.
1	0.28%		I believe that the quality of the IUP technology is sufficient. I only ask for a larger number of laptops and a better wireless connection.
1	0.28%		Stapleton is usually too crowded, Johnson is not open late enough on the weekends
1	0.28%		The only lab I use is the physics computer lab.
1	0.28%		Unless you go very early in the day or very late at night, most of the computers are full
1	0.28%		The computers do what they need to, maybe not as quickly as they should, but with the number of people who use them it is understandable. Only thing I don't like about the labs is the sense of crowdedness. The space between workstations is too close, in my opinion, I feel like my neighbor is always looking over my shoulder or bumping my elbow.
1	0.28%		to many people would rather use my own
1	0.28%		I dont use them that often but some of them freeze quite a lot.
1	0.28%		The comupters are available for use and are capable of giving the job done.
1	0.28%		There are technical detail that I'd like to see implemented, such that user settings would persist across log-ins. Also, there's plenty of free (open-source) software that could use more exposure on campus because of how useful it is.

1	0.28%		They are usually extremely slow.
1	0.28%		Some of the computers are extremely slow
1	0.28%		The computers are out of date, the software is not updated with the newest versions. Especially when you consider the computer science department. Half of the time the computers in the labs do not work (i/e 107 Stright Hall:Cyber Security Lab). I am very very dissatisfied with the technology at this campus.
1	0.28%		I do not like paying for printing.
1	0.28%		Sometimes the noise levels are a little too high in the Stapleton Library computer lab, so I have to move to Leonard.
1	0.28%		I don't use the public computer labs much, but when I have used them, they seemed alright to me.
1	0.28%		Well mostly my disatisfaction stems from the computer lab located in weydant. Those computers lack many of the necessary applications for surfing the web. In addition, the fact that students are unable to install the updated versions of many of the existing programs makes doing things involving the internet either difficult or impossible. However I have been to the computer lab in Eberly and it was a bit nicer. However students still need to have some ability to install and remove programs from computers, I understand that its somewhat of a possiblilty that certain students might go about removing necessary computers, but rather than restricting everyone's ability to install and remove, it stands to reason that a better Idea would be to monitor what people do install and remove from the computers and if they remove things just to be distructive then they should have their privaleges of using the computers removed.
1	0.28%		Eberly and Johnson are excellent, the others need work
1	0.28%		They provide me the service I need when I need it.
1	0.28%		Sometimes the lab attendants are lax with enforcing the ban on cell phones, loud music, and loud group discussion
1	0.28%		I am usually able to find a computer, they work well, and the staff is helpful.
1	0.28%		not many computers at the library for having 15,000 students, and as i said my lounge has 4 computers for 300 students
1	0.28%		Sometimes computers are non functioning
1	0.28%		Always there when I need it... Never too crowded to use
1	0.28%		i am only moderately satisfied with the public computer labs. I don't always use them but when i have, I think that they are sort of slow, and if i ever have to print anything out its a pain because you have to print it then run to the printer.
1	0.28%		The Eberly lab is good. However, it would be better if there were labs where groups specifically could work on projects.
1	0.28%		Their are many restrictions on the lab computers that dont allow me to complile programs im creating for class. They also limit tools and options i can use on the internet and in windows systems.
1	0.28%		They are current. However limiting knowledge to students only to one operating system, (e.g. Windows), allows those not to be as experienced or comfortable when confronted with another system. Using other OS for academic purposes with department recognized software, including open source, would allow for students to excel greater in their field of study.
1	0.28%		It seems like the minimum is offered but it's good enough to get work done.
1	0.28%		I have never used any of the public computer labs. I always carry my laptop.
1	0.28%		I am very satisfied with the computer lab in Leonard Hall. The one in Eberly is very nice but can get loud and disruptive. I have never been in the one in Johnson. The computer lab downstairs is very nice, but a lot of times every computer is taken or a class has signed it out. There are plenty of other computer labs on campus that classes could use. Also, the other computers in the library (not in the computer lab) should probably be updated. In the least, they need new keyboards. A lot of them barely even work.
1	0.28%		They are convenient and you can access your account and documents from anywhere.
1	0.28%		always busy the labs that arent in the hub make me feel uncomftorable that people are always watching what im doing.
1	0.28%		It would be better if we didnt have to pay to print
1	0.28%		i dont use them because i hate labs.

1	0.28%		They get the job done. I had to send my computer out to get it fixed, and I was able to use the labs to get my work done while it was gone.
1	0.28%		I've only used the computers at Stapleton.
1	0.28%		clean, modern equipment
1	0.28%		I might have a bias for this question i work at the computer lab in leonard. I am also a business major and know that there are many times it is hard to find a computer in Eberly
1	0.28%		It is very hard to find floppy drives.
1	0.28%		Not enough computers and also they are ridiculously slow
1	0.28%		i don't know if the lab in esch counts but i used it once and i couldnt get the printer to print
1	0.28%		the labs themselves are good. the single computer around Stapleton, the GX50s, are incredibly slow. They would greatly benefit from either a memory upgrade or a new computer, like the GX270/280, at the least.
1	0.28%		I think the computers are very good quality but someitmes not all the aplications work on them.
1	0.28%		could use better printers
1	0.28%		theres always one available
1	0.28%		I have used computers in the libaray but i don't use it frequently enough to judge.
1	0.28%		I have never had a problem finding a computer when I needed one, though honestly I rarely ever need to use a public computer for any reason other than to kill time. Whenever I do work on campus I use the computers in the Orendorff Music Library, and those computers serve all my academic needs.
1	0.28%		The computers are great at the library except their always full.
1	0.28%		when i need it, it was there, they aren't the best, but they get the job done
1	0.28%		the computers in the library (the ones designed for edditing) have some problems... there's not enough room to save anything to the hard drive and when i use the extrenal hard drives they provide i find that my previous progress is missing or deleted.
1	0.28%		Always kept to a respectable noise level, many computers available, people there to help.
1	0.28%		90% of the labs do not contain the software required for computer science students. Eclipse, Microsoft Visual Studio .NET, etc...
1	0.28%		because there are a lot avaliable
1	0.28%		I haven't used a public computer lab in the above locations, but in my Digital Instructional Technology Class in Davis hall, the computers were extremely slow and the performance was unsatisfactory
1	0.28%		i have used only eberly lab, so cant say about other labs.
1	0.28%		how can the university say that we cant play games on computers that people dont use. Our Tuition pays for the computers, the energy that the computer needs to run. I dont understand how this music computer lab can tell us to leave because we are playing games.
1	0.28%		library closing at 5 on fridays sucks
1	0.28%		They are fine for what I need them for.
1	0.28%		They are acceptable but nothing to write home about.
1	0.28%		The Leonard Hall lab was unavailable all last summer for some type of professional workshop(s). I guess the revenue brought in is more important than student access to the computers - thanks for running the school like a business.
1	0.28%		My computer broke, so I've had to use them a lot lately and have been generally very satisfied.
1	0.28%		The quality and quantity is incredibly poor.

1	0.28%		I have always been able to access a computer without having to wait and in most places the iternet is still fast even though many people are on the network.
1	0.28%		I like that they are open and available at different hours. At times I have had a hard time using my psychology lab discs at some of these labs.
1	0.28%		The machines usually work (not always, but this is to be expected). They are suitable for performing basic funtions.
1	0.28%		I am very satisfied with my connectivity using a laptop and the support provided by Tech Support. The machines in one of the labs I use is a bit antiquated in the Geography Department. Whereas the other is not. Printing is always a challenging issue. I think we should have printing accounts that filled by our fees and we can buy more on if needed.
1	0.28%		They aren't too bad, but I try to avoid them since I have my own computer. If I use them, it's mainly for printing purposes.
1	0.28%		Most of the computers are fast, and have all of the programs that I need to work on my projects away from home. My only complaint is that some of the library computers are slow.
1	0.28%		they are very nice and accessible
1	0.28%		I rarely use them, but they are satisfactory.
1	0.28%		The hours are not that good, and to find a lab during off times of the year is next to impossible.
1	0.28%		They are good but sometimes very busy and hard to get a comp.
1	0.28%		there arent enough computers available... they are pretty much always buzy and there is usually a line for the printer. and honestly it is a difficult environment to work in because of all the really close people in proximtiy to you. the best computer lab in terms of work space is in the HUB... but that is always full. also, the hours of the labs need to be extended. if iup would add computers it would make studying a lot less stressful.
1	0.28%		They are quiet and well-maintained. Sometimes the glass over the computers gets dirty and the keyboards stick, but in a few of the labs they've replaced the keyboards.
1	0.28%		the Stapleton library lab could be a little larger. Its sometimes hard to find an open computer
1	0.28%		When my computer or printer decide to go on the fritz, the labs are a great emergency computer.
1	0.28%		They have a good amount available, but when computers are filled up, you can not do anything about it.
1	0.28%		i have trouble using my username and password, so i just use a friends
1	0.28%		I love the media pods in stapleton
1	0.28%		They are pretty good, sometimes finding an open computer can be hard, especially at the Library.
1	0.28%		There are generally computers available to do whatever you might need to do. Also, it's handy that you can print pages using your icard.
1	0.28%		There needs to be more available to students who are actually doing schoolwork opposed to just using AIM and checking facebook.
1	0.28%		They are good I don't use them very often, but when I have I really haven't had a problem.
1	0.28%		good resources. student workers around to help
1	0.28%		the labs themselves are great, but iup needs to have more labs that are open 24 hours per day.
1	0.28%		The way that they have their computers setup it's a very "lets get it done with" way. Software is not always fully installed, deepfreeze causes problems with automatic updates, computers are very often not even working (power problems, ram failure, etc). Many friends that I have prefer to use the Sprowls lab over any others.
1	0.28%		Could be larger, so theres more privacy when using a computer
1	0.28%		The computer labs I use are Eberly, Johnson, Sprowles Mac Lab, and the Hub computer lounge. All meet the needs for general computing and each have some nice niche features.

1	0.28%		I love all the other public computer labs except eberly now because some of the student workers are so rude and have such attitudes with the noise level. I completely respect keeping the noise level at a respectable level but just the other day my friend was wearing her head phones and prior to that, the student lab attendant announced everyone to be quiet in a rude tone. However, my friend had her headphones on and only caught the tail end of her speaking so she asked the girl next to her what was said. When the girl next to her tried to tell her what was said, the lab attendant remarked "Yea, i said it and if you don't like it, you can leave" in a really nasty tone. I was so disgusted by this and I vowed never to return to the eberly lab from that point on. Thats sad because I always went to eberly before this year and then started going less because of how the lab attendants treat people and now, I will never go there again because of the direct incident with my friend.
1	0.28%		The labs are always clean and the computers run well. The school brought in new computers for this year and they are much better than the ones in the labs in previous years. The only computers i have any problem with are the computers the ROTC has for thier cadet lounge they are all old and very slow.
1	0.28%		THe computers tend to lag alot down in the punxy computer labs
1	0.28%		Some sytems are equiped w/ all the necessary tools, but most have yet to install certain functions like the use of You-tube & such. Also, when a printer is needed, it never has ink or the material needed to copy information.
1	0.28%		They are able to get the job done.
1	0.28%		printers should have the option to print front and back to save paper and money
1	0.28%		Satisfied but sometimes the worker in the lab is not very knowledgeable about computers
1	0.28%		Most labs do not have software necessary for use in classes. Only a few labs have SPSS and those that do have very limited public access hours. Only one lab (to my knowledge) that is Linux capable, also has limited public use. Software used in class should be available in ALL labs on campus. If it is not available in labs, it should not be used in class.
1	0.28%		Why do we have to pay for ink??? How about give every student a small amount of prints that they can do each week or something, anything more than that, THAN charge a cent or 2 for the extra. I get pissed when I just need to print out a single page of something and then I got to run around campus to put money on my icard.
1	0.28%		Some of the computer labs are not well kept and the computers there are more likely to malfunction and cause a person to lose his/her work.
1	0.28%		I have never experienced any problem with the public computer labs. I use to mainly use the computer lab at eberly but i never faced any problems. I was really happy with the staff. The Staff dealt in with the student very professionally and thats what i like. I appreciate for what ever i have recieved from IUP labs.
1	0.28%		I am satisfied, but they could have more 24hours labs
1	0.28%		Lack of available terminals at most hours of the day, especially in the library.
1	0.28%		I usually can get a computer but there are certain times of the day where its impossible to get one at the library
1	0.28%		I love the leonard longue. It's the only one I use, but there are almost always computers open and it's easy to print things with the reader. I don't know what the other ones are like.
1	0.28%		I choose not to use the computers in these labs, because I have not had a very good experience with them. They seem to run slowly, and the cost to print out paper is not worth it.
1	0.28%		I am always able to go in during hours and use a computer to complete the task that i need accomplished for that day
1	0.28%		Certain software is available only at certain locations.
1	0.28%		The labs are pretty good, but i feel that enough of our tution money already goes into it, so why are we not able print for free like most other universities.
1	0.28%		Any time I needed to work on a project here at Northpointe, I usually did it in the computer lab. Computers work fine and I get my projects done in a timely manner.
1	0.28%		It has nothing to do with the functions of the computers. Its about the services going along with them. If the printer runs out of paper, not only do have to get more on your own, you still have to pay 4 cents a copy. Second, the computers are disgusting. Your fingers actually stick to the keys sometimes because of how sticky and greasy they are.

1	0.28%		There are never computers available at stapleton library when I need one for school use.
1	0.28%		a bunch of the computers in the wallace/esch hall computer lab are bad. missing mouse balls, etc, but other than that theyr'e good
1	0.28%		They are often slow & hard to obtain as everyone is on facebook or myspace & not doing any real course work.
1	0.28%		The hours at the lab in Stright are not very good. It's the computer science building and the students should be able to access more than 10 - 10. Either that or put developmental software necessary for computer science students in all of the labs open 24 hours.
1	0.28%		they are slower for some reason
1	0.28%		Old/slow computers, not enough, laptops are usually unavailable
1	0.28%		I've used the computers at Stapleton quite often; when I can get on one, I've rarely had any problems.
1	0.28%		MY MAIN FEELING IS THEY ARE NOT CLEAN. COVERED IN DUST, FINGERPRINTS, AND OILS FROM PEOPLE. OTHER THAN THAT THEY COULD BE FASTER AND I WOULD BE NICE TO FIND PROGRAMS LIKE SPSS WITHOUT HAVING TO DO A FILE SEARCH FOR AN *.EXE FILE.
1	0.28%		Sometimes the hours aren't as convenient as I would like them to be and some programs I use in my classes aren't available in the public computer labs like vectorworks.
1	0.28%		The computer labs are very noisy and disruptive and I personally don't know why talking and cell phone use goes undealt with, students that rely on them must have a hard time concentrating on their academic work.
1	0.28%		I only use the one at Johnson Hall & the computers there are great.
1	0.28%		has everyone anyone would need
1	0.28%		Sometimes they get too loud
1	0.28%		Everytime I have used a public computer on IUP it worked just fine, a little slow but it worked.
1	0.28%		For one, the noise level is always inappropriate, and rules are never enforced. Second, the computers are always dirty - the keyboards and mice need to be cleaned regularly and it seems to never happen. Third, Stapleton really could use another computer room or more computers in the open since this is a frequently used facility by thousands of students.
1	0.28%		They're okay, but usually occupied (at least the library), and a decent amount of people seem to use them for facebook/myspacing, which irritates those of us who DO have work to do but can't find an available computer. Social activities should be carried out on a personal computer, NOT at a public lab.
1	0.28%		everything seems to be good at all the labs
1	0.28%		They are great when I do use them.
1	0.28%		Sometimes it's hard to find an open computer to get on
1	0.28%		the 24 hour lab is good
1	0.28%		Not enough computers for the volume of users that comes through during the day and early evening, you didn't even list the HUB lab. Computers are slow as molasses, the carpets in Leonard's lab smell like feet and the lab monitors barely even make eye contact when they're supposed to be there to help with problems - most of them look like they're sleeping on the job.
1	0.28%		Overall the computers are great but we need more of them. Also, what is the point of paying for a dvd rom if we cannot play dvds on them?!! The Johnson computer lab is AWESOME! The seating area is great for reding in between classes. I wish more labs had that option available, since sometimes the library is too crowded or just plain hot. Also Eberly is too far to be the only lab open all night! I live off campus and do not have a car and hate walking back to my very late at night and I live near Phily Street. Maybe the Johnson lab could be available as well?
1	0.28%		The few times I tried to use the computer labs I was not able to access anything, I attempted to open my email, the IUP email, my own personal places that I go to at home (ie. facebook) and I was not able to sign into them. I have not forgotten my password or login name either. I had to login into the system each time as a generic user because my login, which has not changed, would not work. At one point I even had a tech help me and we had to reset all my passwords and login names, which I did and the very next time I attempted to use the labs I was unable to access anything. Since I have brought my laptop and have had no problems.

			Unfortunatly its not always easy to carry my laptop around campus!!
1	0.28%		i use the public computer lab in Punxsy. the lab is kind of a mess because people leave their garbage around but other than that they are good.
1	0.28%		The system is slow and the labs are usually very busy - sometimes it is difficult to have access.
1	0.28%		could have more accessories (cameras, scanners, etc) to use
1	0.28%		The computers at the computer labs are relable.
1	0.28%		Sometimes the computers are slow, but they generally serve the purposes that I need.
1	0.28%		The ones I use in leonard are brand new this year
1	0.28%		Stapleton is almost always full and Eberly is packed alot of the time. The labs need to be bigger to meet higher enrollment levels.
1	0.28%		Very accessible and helpful
1	0.28%		I feel the softwares that computer lab have is not enough.
1	0.28%		I don't use the labs very often, but when I have they have been perfect for my needs.
1	0.28%		No real prolbems, always available when needed.
1	0.28%		I think they are very slow
1	0.28%		When I do use a public lab, I primarily use the Stapleton Library lab. I have dial up at home, so accessing various sites with graphics are much easier on campus for me. I have taken 3 technology courses, so I use those classrooms primarily when I use an IUP PC.
1	0.28%		I think that the computer labs are exceptional. all of the computers are very recent and are fully able to handle my needs in the lab.
1	0.28%		Generally pretty good. I think it would be better that we have one more computer lab somewhere on campus. We have to fight for computers sometimes.. but not too many people are fighting for it so one more (computer lab) will be excellent! :)
1	0.28%		I don't use the public labs very often except when in a class.
1	0.28%		quite good
1	0.28%		I only have used the Stapleton Library and the computers are fine to work on but that is if you can find one. I also use computers in COMM and they take forever to get anywhere but there are a lot of people on the same website so i guess that's why.
1	0.28%		Many computers always available except for the library and leonard, those are usually taken by classes
1	0.28%		I can't run some software because they require administrator privilege such as VB and Clips. So I have to go to either Stright or Eberly.Furthermore, Stright's lab just opens from 10 am to 10 pm ,discluding saturday.
1	0.28%		most of the computers are very restricted in what you can access and do one them making some homework hard to do but overall i am satisfied with the computer labs
1	0.28%		I have only used the computers other than mine a couple times, and I was satisified.
1	0.28%		There are not enough computers at all. I wish i could print from my laptop to the printers in Stapleton, instead of having to transfer everything onto a desktop and then print.
1	0.28%		They could be better managed and upgraded, but it's apparent the resources aren't there or have been mishandled. E.G.: Ruckus = a waste of time and money
1	0.28%		the labs are good, its the computer class rooms which have the slow computers
1	0.28%		The labs are nice and kept neat but are often full or nearly full, which makes it difficult to work with a class partner in labs.
1	0.28%		They are very slow and not worth the time it takes to do the things I need to.
1	0.28%		Equipment is always in bad shape or not working. Noisy room with out enforcement of rules.

1	0.28%		Availability is good but some computers are very slow.
1	0.28%		The quiet study areas need to be enforced as such, but the technology is more than sufficient.
1	0.28%		I only use on campus computers at Stapleton and sometimes have trouble getting one.
1	0.28%		They are easy to access and most work well, but some systems are old and slow.
1	0.28%		I dont really use them, the one in Stew is ok except the speckes never work. The computers that the staff has to use at the library in the serials depatment really need to be newer they are like 10 years old.
1	0.28%		they're not always available
1	0.28%		I don't use the public computer labs other than to access the card catalog at the library when I'm on campus -
1	0.28%		At busy hours sometimes there are not enough computers
1	0.28%		I would love them if you could use aim instant messeging.
1	0.28%		When I need to use a computer lab on campus, they're OK. I don't use them often.
1	0.28%		For me i use a computer to accomplish academic projects and those labs do not offer any Geography software except the Library but the software they have on their computers is outdated so i rarely use those labs except when typing papers which i use eberly because it is always available.
1	0.28%		I have my own so I don't use yours.
1	0.28%		I have usually had a good experience, the helpers in most labs are knowledgeable, and it is convienient ot have printers all over campus.
1	0.28%		Not all of the labs have the smae software installed. FOr example, many of the dorm labs do not have front page installed on them.
1	0.28%		Sometimes they are crowded especially the HUB lab but at Eberly most of the time you can find a computer.
1	0.28%		The library is much too small, so I go to Eberly, but it is still frequently very crowded and the computers there are really slow when running SPSS
1	0.28%		The computers are so close together that there is no enough room to look at anything else while you are working on the computer. The chairs are uncomfortable...it is just unpleasant to use them
1	0.28%		sometimes they don't work or don't have the programs needed
1	0.28%		Computers are fast, good, and well-maintained.
1	0.28%		These terminals are maintained nicely for what they should be used for. Inversely the dormitory computer hubs are in need of maintenence from misuse. They tend to be sluggish and unresponsive and take forever to load alot of the time.
1	0.28%		I think they are decent, but could be better in some circumstances.
1	0.28%		good connections and very reliable
1	0.28%		The Eberly trading room should be open to students when classes are not in there. The labs provide a place - if not a quiet one - to get work done. The computers work well.
1	0.28%		I very rarely use these computer labs, they only times I have where when I needed to look something up between classes.
1	0.28%		They run too slow and don't always have the programs I need.
1	0.28%		I believe more computers should be available in academic buildings. ie stoufer library shared by sahe grad program and psych dept
1	0.28%		These labs do not contain all available programming software.
1	0.28%		The computers that are not in the labs in Stapleton are very slow and the third computer on the 2nd floor doesn't have a working copy of MS Word.

1	0.28%	I only use the lab in the basement of shafer sometimes and I like it.
1	0.28%	Only windows pcs
1	0.28%	I wish there were larger spaces between the computers so that you have a larger workspace. It is sometimes hard to write a paper when you have a lot of books and need the space to work.
1	0.28%	should explain H drive to incoming freshmen
1	0.28%	It has a broad range of programs to suit most of my purposes and they are relatively fast. Generally very relaiable and USUALLY plenty of computers. I have had problems getting on computers in Stapleton though- there are too many people wanting to use them.
1	0.28%	Good..we need more of them and they need to be cleaner and maintenced more often
1	0.28%	Punxsutawney's computer lab is very very nice!
1	0.28%	I use the lab in Leonard for word processing and printing on occasion. I've never had any problem with that.
1	0.28%	I can never get a computer at the library. The desktops are always full and the laptops are always out. Then I have to walk to either Eberly or Johnson, who do not have the books that I need to complete my assignments. Other than that the computers at the other labs are very acessable.
1	0.28%	The computer lab computers are very fast and do not lag.
1	0.28%	(Especially in Punxsy) all the labs are loud, someone is always on a cell phone, students carry on and make it impossible to concentrate.
1	0.28%	I've only been in the computer labs to use the printer, since I don't have my own.
1	0.28%	from the times that i've used them there has always been an open computer and they seem to run fast too. The only ones run really well are the ones that are put through out the library on like second and third floors for example
1	0.28%	I think the computer labs have everything they need. Computers and a supervisor. There should be nothing else to them. Maybe a few more seats because they do seem to get crowded, but the $ for computers now and days are quite expensive, and I know the school is trying to renovate, so thats probably on the back burner right now as the suites and remodeling buildings are top priority as IUP moves forward.
1	0.28%	The staff is willing to help with problems. I just don't like it when all of the computers in the different labs are taken.
1	0.28%	sometimes the labs are full, but for the most part there is usually a computer available when I need it.
1	0.28%	I've only ever used the Stapleton Library lab. I like their computers, but I find the log-in process to be a bit of a pain.
1	0.28%	The library needs more computers.
1	0.28%	The are pretty nice and most definately make it easy for me to get the job done. I have been in many worse labs.
1	0.28%	internet connection is very good... pretty standard programs, but still good
1	0.28%	There is always one open when I need to use them. They suit my needs. I know some people who are Communications majors would like to see a Mac lab because they are easier to use when it comes to the type of work a Comm major does.
1	0.28%	Haven't had a lot of experience, but my few experiences have been quite good.
1	0.28%	I have never really had a problem with them when I needed to use one. They are generally in good condition and working order.
1	0.28%	Stright lab needs to be better. Open much earlier, and keep the opening time, or the programs found in Stright should be installed in other labs that open earlier. Programs needed in computers sciences are found only in Strgt! A printer than works all the time should be installed.
1	0.28%	I am an interior design major. The laptops in Ackerman need seriously serviced and the 4 computers in the back of room 205 SUCK! there is no better word for it. They are all slow need clean and updated. Also, there are never enough avail. for us. and the computer programs we need aren't on any other labs, but the 29 computers, 25 that are locked up most of the time!!!

1	0.28%		The public computers at Stapleton are crap. It takes forever to run a simple word program. I usually give up and go to Leonard. The labs are not quiet enough. Why do I have to sit and listen to people talk on their cell phones/ converse with friends when I'm trying to do my homework???
1	0.28%		The network has been very slow lately and caused me difficulty in completing projects both academic and personal.
1	0.28%		If I don't bring my laptop to campus and I can't use the one lab in Stright, none of the other labs have comp sci related software. I can't get anything done.
1	0.28%		There should be i-card money machines in every computer lab. There should also be color printers available. There should be the most updated Photoshop and other software programs at the media center in the library on the pods.
1	0.28%		i got everything i need in my room.
1	0.28%		Needs headphones or some form of sound, I figure headphones would be best because it would not disturb other students.
1	0.28%		I have my laptop and printer which have proven themselves sufficient.
1	0.28%		i dont know i think they are ok
1	0.28%		I often have printer issues. You didn't list the Sprowls lab, but that one really doesn't like to read Icards to print. And the one in the library is too cramped. I'd rather have computers spread out around the library because it's more convenient than having one lab that everybody crams into.
1	0.28%		IUP culinary student, I don't get to main campus often.
1	0.28%		Not enough computers and whenever I am in these labs no one follows the rules. There are always people talking and disturbing me while I try and work. That is the biggest problem and it needs to be enforced.
1	0.28%		Often the computers don't have all the same programs, or even the programs I need. Its hit or miss whether or not they'll allow you to plug in pen drives as well. Sprowls lab is awesome though.
1	0.28%		Public labs like the library and Eberly have a shortage of computers in the afternoon. The fact that none are open 24/7 is also disappointing.
1	0.28%		It is hard to find a computer at times, and sometimes hard to work in that type of atmosphere (to crowded)
1	0.28%		I have the ability to do most things I can do in a lab at my personal computer so I vary rarely use the labs
1	0.28%		I can always find a computer open to use
1	0.28%		the one in Eberly is just too loud, as well as in the Hub. Attendants don't do their job.
1	0.28%		The perfect places to get work done.
1	0.28%		The computers are easily accessible in all buildings and are always available.
1	0.28%		i like how up-to-date the computer programs are
1	0.28%		The printers tend to break down at the worst possible moment and most of the lab techs don't know how to fix them.
1	0.28%		They work and appear to have high-speed internet. I never have a problem accessing a computer or getting what I need done. Obviously, they not entirely up to date, but still functional.
1	0.28%		Dont use much, but when i need to its fine
1	0.28%		a lot of times, computers are unplugged and there is nobody to fix the problem or instructions to troubleshoot what might be wrong--so these computers are relegated to go unused. there are rarely lab staff available to get you paper when printers run out at the library lab. lab staff do not generally know how to fix the card reader when there is a problem. rules are not enforced in labs regarding cell phones & noise levels--particularly in the library. there are no alcohol swabs available to clean off keyboards--major germ breeding grounds when an entire student population needs to share computers. you have no way to know that a class is going to take over a lab until the prof walks in and kicks you out. there should be labs specifically for classes rather than the public labs. the chairs in the public computer section at the library are awful & not ergonomically correct, making them unsafe over time. you are asked a million times about passwords every time you log on to university computers...if you agreed to the terms once, that should

be enough. also, computers that can be borrowed from the library are usually all gone by early afternoon & that form you have to fill out EVERY time is also a pain--keep one on file. we're wasting a ton of paper with those forms and a ton of time overall.

1	0.28%	use my personal laptop for about every need that I have. I sometimes use the library computers at northpointe campus as well
1	0.28%	The labs is the residential halls aren't very good, but get the job done. Some of the labs mentioned above go under that category also.
1	0.28%	bangin
1	0.28%	Not always enough computers, often very slow.
1	0.28%	I've only ever used the lab at Eberly and the one in the library. Eberly's lab feels a little too packed, and the library's main bank of computers is in what I term the Idiot Zone, on the first floor.
1	0.28%	the computers are decently fast and are hardly ever not working
1	0.28%	I like the lab and the computers the provide but the students are loud at times and the fellow workers who like quite have to deal with it.
1	0.28%	They are up to date with software, and usually pretty reliable
1	0.28%	I use the public computers very heavily. I do not have a computer of my own but I have a small external hard drive that I keep all my belongings on.
1	0.28%	I am a Graduate Student and the only computers I have really used has been in the library.
1	0.28%	Sometimes the server is slow, depending the time I log on.
1	0.28%	I do my class work on my home computer
1	0.28%	for the most part I was very satisfied, the only problem I ever encountered was some of the computers did not have the software in them that I needed, like front page for example.
1	0.28%	Laptops are available most of the time, the connection is good and speedy.
1	0.28%	They are handy when I have free time between classes to check mail or chat, but not whenever I need to work on projects that the labs don't have (i.e. Adobe Suite).
1	0.28%	Computers lack a lot of software, no REAL player, MP3, messengers!
1	0.28%	Nearly all the labs have what appears to be nearly brand new computers. The one exception to this is some of the computers in the Library.
1	0.28%	I don't use the labs very often just because I prefer my Mac, but I've never had any problems on the few occasions I have used the labs. I've used computers in the HUB and in Stright.
1	0.28%	they work when i need them.. but a lot of times, the mouse is hard to move around.. if i would suggest a change, new mouse pads or those motion sensored 'mice' would make navigation a little easier.
1	0.28%	Computers in lab on other side of 120 in Eberly are not impressive!
1	0.28%	I'm satisfied, but theres still room for improvement.
1	0.28%	I don't use them very much, but when I do I'm satisfied.
1	0.28%	I have only seen a few of these labs and from what i have seen they are good.
1	0.28%	Computer sometimes slow and monitors are burnt
1	0.28%	I´ve never had a problem with any of the labs at IUP and generally find the students who work in them to try to help as much as they can (many of them aren´t computer scientists, but they know the basics and are willing to do as much as they can for you).
1	0.28%	Eberly's computers are very slow. It takes 5-10 minutes for SPSS to load. Stapleton Library computers are also not very good. You can never find a computer there. The majority of the people on the computers are using Facebook, so the people who need the

			computers for "real" work are frustrated. I didn't know that Johnson and Leonard had computer labs. These need to be publicized more.
1	0.28%		I don't use them often but when I do I seem to be able to get one within only a few minutes.
1	0.28%		they seem up to date and they can run programs for classes fairly fast
1	0.28%		I've only gone to the lab in the HUB and in Davis
1	0.28%		It is confusing sometimes to locate exactly what you want. There's not enough information sometimes.
1	0.28%		I am accomodated with everything I need, the hours are good, and the atmosphere is nice also.
1	0.28%		I'm a graduate student so we have offices with a computer that we can use. I haven't needed to go to a lab as of yet.
1	0.28%		They do not all have Microsoft Outlook.
1	0.28%		I would like to see some more public access computers installed for people that just need to print something out real quick and also there is room for more computers in the lab
1	0.28%		I don't encounter any problem when I use the public computers, except that sometimes the room is crowded and there is no computer available
1	0.28%		i think there should be more computers
1	0.28%		I have only used the labs in Stapleton a few times. The availability and access of computers was satisfactory however the noise level was ridiculous. If the library was quieter I would spend more time there.
1	0.28%		Sometimes, Stapleton is full and other times there is a class in the computer lab in Stapleton...usually the teacher is rude as well if you accidently go in the room BEFORE their class is supposed to start and you were not aware there was a class, there should be a sign that says so.
1	0.28%		they do their basic duties.
1	0.28%		No icon for Google or Yahoo. Many of the computers don't come on and I have to move to another. I do not like having to pay a fee with my I-Card for every sheet of paper. I would prefer to pay a semester fee for a certain amount of paper and if I exceed that amount, then pay with the I-Card for the use of the paper. I wish there was some way to interface with my home computer when I am on campus.
1	0.28%		They are usually a good place to check email or take a quick quiz. However, sometimes the computers are down or you need help and can't get it right away.
1	0.28%		I cant use the IUP wireless service on my tablet PC. The VPN thing never worked out, although it works just fine on my laptop
1	0.28%		They are very convient yet always filled with people
1	0.28%		They are there whenever I need them.
1	0.28%		I mostly only use the library computers or at the reading and wrighting center
1	0.28%		Sometimes there isn't enough open computers. People are using them for recreation when others are trying to get work done.
1	0.28%		I am a graduate student at the Monroeville campus and do not use the IUP computers.
1	0.28%		computers are dirty and there aren't enough
1	0.28%		The computers are so dirty it is really disgusting. At least once a week, student workers should be disinfecting and cleaning the computers. Many are very poor in that they run extremely slow.
1	0.28%		the printers are only in black and white and are often out of paper. There are not enough computers, they are usually full when I try to use them. A lot of the keyboards are old and hard to use, and a lot of mice are missing the balls.
1	0.28%		Several times this semester I have tried to used Davis lab on Thursday nights before my 5:30 class and although it is supposed to be open it never is.

1	0.28%		The computers need updated flash players, as well as new IE and new standard updates to the windows platform
1	0.28%		The restrictions on downloading tools makes it difficult to get full usage of sites such as ancestry.com
1	0.28%		There is no free printing! If i pay a student technology fee i would sure like free printing for students even if it costs me another 20 dollars a year.
1	0.28%		I work on my computers at home, since I commute. I occassionally use the portfolio center on first floor of Davis, but not often.
1	0.28%		Always to hot and crowdwe at eberly and the library. i use johnson the most.
1	0.28%		Eberly is the best on campus. All should be this caliber. The software available across campus is inconsistent.
1	0.28%		Internet access is always fast.
1	0.28%		I have never had a problem with any of the computers that I have used in any of the labs.
1	0.28%		They meet my need. They are messy though at times. Eberly is the worse most of the time because there is garbage thrown on the ground and left around the desktops. The library has some computers on the upper floors that look like they have never been cleaned.
1	0.28%		often they are unavailable or do not have the proper tools i need to do my work. for example sprowls lab is currently taken over by cogswell students who have access to the keyboards, but there are no drawing pads in this lab which is IN THE ART BUILDING. this is very frustrating. Also, the lab does not open until 2pm every weekday which limits its use greatly. EXTREMELY FRUSTRATING WHEN I PAY GOOD MONEY TO ATTEND THIS SCHOOL AND I DON'T HAVE THE OPPORTUNITY TO GET MY WORK DONE!
1	0.28%		always easy to use sometime hard to find an open computer
1	0.28%		I think many of the labs are well constructed and well maintained. However, too many times, I have needed to use the computers for academic purposes and not been able to because the students are in the lab playing games or instant messaging. I do not feel that this activity should be banned necessarily, but academics should come first. The computers have been so overrun in some labs with inappropriate programs to the point that they are no longer working at a sufficient level. There definitely should be some sort of regulations that are enforced. It seems to easy to download instant messaging programs, when at the same time you cannot open academic files from websites. There should be usage rules also such as actually enforcing the no cell phone rule, including in the library(where it is currently allowed), and not allowing people to use computers just to play games. A university should be academics first at all times. Also, lab hours vary a lot, especially in the major specific labs which makes it very difficult to use the specific software.
1	0.28%		I don't live on campus and I'm student teaching so I'm very rarely in a lab, if ever.
1	0.28%		Fastest internet connection I have access to. You can multi-task programs easily with the speedy processors. Sometimes it's too crowded & you can't get on a computer. People need to NOT talk on their cell phones in labs!
1	0.28%		Could be better if Mozilla Firefox was a choice for a browser.
1	0.28%		printing abilities have a bit more to be appreciated.
1	0.28%		The computers always seem to work when I'm there and I've never had any problems with them.
1	0.28%		We could use more public computers, especially in the library. We need more than one computer lab at the library (especially when classes can reserve the computer lab.)
1	0.28%		there is never enough comp. when im on campus trying to complete-- then the ones that are avail. do not printer capabilites
1	0.28%		I use the lab in the library and I am satisfied with it. The only issue is that sometimes it is packed and I am unable to get a computer
1	0.28%		I feel they need more computers or at least a few more laptops.
1	0.28%		I rarely go to them, since I do all my research and leisure online activities from my laptop here in my dorm room.
1	0.28%		usually very busy
1	0.28%		They are all new than my home computer, plus they all have Microsoft front page unlike my home computer, which is something I need to work on my personal teaching portfolio.

1	0.28%		The computer capabilities are fine; the problems occur if you have a problem and you try to get help.
1	0.28%		not enough computers....people who are using the computers are often not using them for academic purposes
1	0.28%		I have only used the computer lab once in Johnson Hall due to working full time working and part-time school
1	0.28%		I am in a distance ed program.
1	0.28%		you need someone other than students working. Students do not report students
1	0.28%		While the computers themselves have improved in the Stapleton Library Lab, the I-card/printer setup is crappy and barely works.
1	0.28%		I generally only use Eberly and it is always open so it is convenient for me because I keep late hours.
1	0.28%		I usually only use them to print out papers.
1	0.28%		eberly needs an upgrade, the chairs in the library are terrible, regardless of the computers
1	0.28%		Too few computers for the # of students who need them.
1	0.28%		There were times when it took over five minutes to log into a computer. It said it was initailizing my personal settings.
1	0.28%		Eberly Computer Lab is the most convenient for me, because of it's proximity to my housing. Although I have only used the facility a couple of occassions, I was able to access a computer, and did not have to wait or go to another lab. The equipment is up-to-date, and many software programs are accessible on them. On the other hand, accessing a computer at the library is not always as convenient. There are not enough computers (including laptops). There are been numerous occassions when I have gone to the library, and I was not able to access a computer. It frustrates me that some of the systems are old and slow, yet the ones in the downstairs lab are so new I cannot use a floppy disk in them. I understand technology is ever changing and advancing, but this is an inconvenience for me.

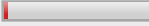|			
791	Respondents		
1155	Responses		
Top 1	68	10.73%	
Bottom 1	19	3.00%	
Mean	2.88		
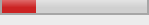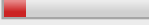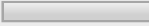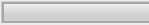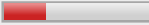
Q9. What public computer lab do you use most frequently?

Count	Percent		
155	24.72%		Eberly
36	5.74%		Johnson
84	13.40%		Leonard
352	56.14%		Stapleton Library
627	Respondents		

Q10. How many times have you needed to use a public computer lab and seats were not available?

Count	Percent		
211	33.65%		Happened once
269	42.90%		Happens frequently
147	23.44%		Never happens
627	Respondents		

Q11. What is your level of satisfaction with using Banner/URSA?

Count	Respondent %	Response %		
169	21.53%	15.24%		Very satisfied
575	73.25%	51.85%		Satisfied
36	4.59%	3.25%		Dissatisfied
6	0.76%	0.54%		Very dissatisfied
0	0.00%	0.00%		N/A -- I don't use URSA.
323	41.15%	29.13%		Please explain your answer:

Count	Percent		
1	0.31%		-
1	0.31%		always available
1	0.31%		Easy to navigate
1	0.31%		easy to use
1	0.31%		easy to use.
1	0.31%		Great service
1	0.31%		Had no problems
1	0.31%		hmm...
1	0.31%		It seems to work fine.
1	0.31%		It works well for me.
1	0.31%		it's okay
1	0.31%		its easy
1	0.31%		Never had any problems
1	0.31%		Never had problems
1	0.31%		no comment
1	0.31%		no problems
1	0.31%		No problems.
1	0.31%		not a problem

1	0.31%		very easy to understand
1	0.31%		Very easy to use
1	0.31%		werd
1	0.31%		it works
1	0.31%		I have never really had a problem with URSA
1	0.31%		I use URSA every pay week because I work here on Campus, and Ursa is very easy to use and understand
1	0.31%		It works fine
1	0.31%		It is not that bad. It could be better. It could have email in it. Or online payments for different things instead of IUP tickets. I don't know.
1	0.31%		It does what it needs to and I feel the information on it is secure.
1	0.31%		chalkboard is a much better option
1	0.31%		It works when I need it.
1	0.31%		I've never had an problems
1	0.31%		It was very frustrating when ursa went down when final grades for FAll 2006 were avaliable.
1	0.31%		I like how I can find a lot of the important information I need right in one place.
1	0.31%		Unintuitive menus, needs to be integrated with the browsers, opposed to having its own navigational system, scheduling overloads the servers, etc.
1	0.31%		Overall, it's a good program and has an easy interface.
1	0.31%		The service works very well; I don't think I've had any problems with it.
1	0.31%		up and running/works most of the time that i need it
1	0.31%		sometimes freezes
1	0.31%		It's easy to use but I think it could look a little bit nicer.
1	0.31%		Dont use too often, but never had a problem unless its scheduling time and then it is a bit slow
1	0.31%		Don't use it too often, but have never had a problem.
1	0.31%		It's fairly easy to use, and with clear navigation and just enough "subpages" to keep it from being too confusing.
1	0.31%		Consistently works and at a high speed.
1	0.31%		It usually goes without a hitch, but some of the things such as the program evaluation could be improved.
1	0.31%		The banner system is reliable, secure and easy to use.
1	0.31%		Works well besides the constant need to get help scheduling classes
1	0.31%		I haven't had any problems with it
1	0.31%		It gets the job done but for someone who may have never used it before i.e. a freshman it may be confusing on how to get from one part to another.
1	0.31%		Its easy once you know how to do it, but its almost TOO do it yourself.
1	0.31%		the program is extremely clunky
1	0.31%		It works, the information I need is there.

1	0.31%		The navigation is unwieldy. I suspect that's an implementation issue concerning database access.
1	0.31%		It is pretty easy to navigate.
1	0.31%		I'm always on getting my transcript, looking at my classes, etc.
1	0.31%		i haven't had any issues yet...
1	0.31%		URSA is actually much more functional than I expected upon discovering that we would have to use it for both registration and housing.
1	0.31%		It seems alright to me.
1	0.31%		works fine
1	0.31%		Banner needs work with backwards and forwards button.
1	0.31%		I never have problems, and it is very easy to use.
1	0.31%		It does what I need it to do. The employee timesheet could use a lot better parsing of the time input fields, so the user doesn't need to be as restricted to format. For example, accept 2:30 as well as 02:30
1	0.31%		It is really helpful having all of the things banner offers right on my computer, saves me a lot of time!
1	0.31%		While I don't have any complaints about it, I'm also not overly enthusiastic about the system.
1	0.31%		No problems with it.
1	0.31%		Very Safe and secure
1	0.31%		There need to be further direction about certain things like financial aid. And i also think students should be able to change their meal plan without having to go to the office, especially since students living on campus have to have one.
1	0.31%		It is fairly convenient and easy to understand. Sometimes, it is difficult to find certain financial aid information. The alternate pins being available now is a BIG help!
1	0.31%		Everything is easy to use and easy to find
1	0.31%		It can be difficult to navigate sometimes if you're using it for something you don't normally look at.
1	0.31%		The key to enroll in new classes should be directly available through a forwarded email link.
1	0.31%		I have not had any problems using URSA. I feel like it is a safe site that I do not need to worry about putting information over.
1	0.31%		It is convenient, but I often encountered scheduling difficulties that required me to run all over campus to get overrides that I didn't even need.
1	0.31%		It works and I can eventually find everything, but it could be updated to be easier to use.
1	0.31%		some things are hard to navigate without using the back button
1	0.31%		It's ok....kind of annoying, only that everything is on there. I guess that makes it more convenient for everyone though.
1	0.31%		it works ok could be a bit simplier i get lost sometimes but its ok
1	0.31%		It's a little confusing to navigate, but a good system.
1	0.31%		being able to access financial/academic information from home is very convenient
1	0.31%		I use it for what i need. To log hours and to check grades thats about it
1	0.31%		It sometimes can be confusing.
1	0.31%		I dont have any complaints.
1	0.31%		I like that i can check my finances and schedule from any computer at any time.

1	0.31%		I have never experienced a problem with URSA.
1	0.31%		Every time I use it, it works.
1	0.31%		its kinda awkward sometimes, my main problwm is when attempting to schedule.
1	0.31%		Easy to use and understand, helpful when planning for scheduling, etc, only problem is the CAPP degree evaluation, which occasionally has incorrect information or doesn't count certain courses as it should.
1	0.31%		better then where i was
1	0.31%		it is easy to use
1	0.31%		URSA is generally easy to use - the search option is helpful.
1	0.31%		its never not worked for me.
1	0.31%		It works well for intended purposes.
1	0.31%		ursa is not user friendly when it comes to registration, the class description, and the registration to add classes are on two different sides of a password lock, even if you open a new page to check the description, it still boots you out of the registration which you then have to put in your id pin and alternate pin all over again just to get back in, it gets very time consuming when your trying to put a schedule together.
1	0.31%		It's sometimes hard to navigate
1	0.31%		It is often difficult to navigate.
1	0.31%		Never had a problem with it and its pretty easy to use.
1	0.31%		It is different from where I transferred from, so it isn't my favorite thing, but it works
1	0.31%		It's pretty easy to use. For my job, I have to log hours each week, and I have found it to be quick and easy.
1	0.31%		It's not always user friendly.
1	0.31%		Works fine for the few times I need to use it.
1	0.31%		It's a convenient service, but I've encountered difficulties scheduling classes for which I met the prerequists.
1	0.31%		It works for what its meant to do. Nothing special or worth mentioniong.
1	0.31%		i like it and i think its great, makes things easier
1	0.31%		easy and convienant
1	0.31%		could be a little easier to navigate
1	0.31%		i don't really have any complaints. Sometimes the information you want to find is a little hard to get too.
1	0.31%		its alright. i dont feel like ursa has many things to do on it- other than registering and transcript stuff.
1	0.31%		it gets annoying
1	0.31%		Navigation is tricky
1	0.31%		It explains things very well; organized.
1	0.31%		it works well
1	0.31%		I Just use URSA for registaring and finding my class times and places where they are held. Also URSA DOES NOT hold one's registaring time period, THAT IS A LIE!
1	0.31%		I have never had much of a problem using it for scheduling or other purposes. It is easy to use and gives you access to a lot of information.

1	0.31%		i use banner mostly everyday for my on-campus job- so i am pretty satisfied and have knowlegde of the program.
1	0.31%		I don't have any complaints about it, but I don't know if I would say that it is absolutely wonderful.
1	0.31%		not always clear on where to look for the information needed.
1	0.31%		Students should be offered more training in ursa, but once your a junior, you pretty much can do what you need to on it.
1	0.31%		URSA is extreemly non-intuitive and bulky. When scheduling, one must navigate to as many as 6 views and make "paper" notes in order to compile course name, number, time, instructor, and description. One should be able to "plug-in" complete (if abreviated) course information directly to a calander application. In addition, the search feature draws from sources which are outdated and unrelated to any logic which a student might enlist.
1	0.31%		The only time i have problems, is sometimes entering hours on ursa
1	0.31%		It is quite easy to use and understand.
1	0.31%		I can do everything I need there. I had to get verification for an alternative student loan yesterday giving proof I was enrolled and I called the registrar office, who instructed me step by step on how to print an official document with all this information on URSA. I was so impressed!!!!
1	0.31%		URSA can be a useful tool, but it seems when needed information or search is needed, not all material is met & another source is needed outside of URSA.
1	0.31%		confusing at first,
1	0.31%		URSA puts all the information I would need in one easy to access place.
1	0.31%		Its difficult to find things on URSA occasionally but it is nice to have that information availible online.
1	0.31%		URSA needs to be better explained to transfer students
1	0.31%		It is great to have instant access to scheduling, grades, etc.
1	0.31%		never had a real problem with it
1	0.31%		It can sometimes be difficult to navigate and find what I need. I hate always having to reset my password.
1	0.31%		I have never had problems with it.
1	0.31%		I never faced a problem on URSA. I never got stuck in URSA. During the ending of the semestar, URSA was closed was updating the scores of the students. The estimate time mentioned on the website was to fulfilled to the maximum level.
1	0.31%		No major problems. The organization of links isn't always intuitive. For example, to look at you class schedule you have to click the link that allows you to register, and the like.
1	0.31%		It works when I need it. I don't use it very often.
1	0.31%		i like it because its a way to keep your personal information private and know one can change unless they know your number and your password
1	0.31%		Its not organized very neatly. It gets the job done, but it could be worked out better.
1	0.31%		Everything is very convenient.
1	0.31%		It's not laid out very easy, could be confusing.
1	0.31%		sometimes it is often slow & I wonder if my information is safe on there.
1	0.31%		Sometimes on URSA it would be help to have a "back" button option instead of having to go through the menus over again.
1	0.31%		HAVE HAD NO ISSUES
1	0.31%		Change URSA/Banner features for students into SAP

1	0.31%		The layout and navigation is simple and easy to interpret.
1	0.31%		One thing that I don't like is that when you are scheduling for classes, if a class is full it won't appear on the list so sometimes I think that the class is not being offered that semester to try and get into if a spot opens.
1	0.31%		Easy to use. At times I forget my password with URSA, because I don't use it that much.
1	0.31%		Has what anyone would need, but could use some better organization
1	0.31%		Dude, banner sucks, and everyone knows it. IUP should not have invested all of the cash into it without checking with PASSHE first. SAP is going to be even worse; never before have I seen such a crappy, buggy software be so popular.
1	0.31%		I have never had a problem with URSA
1	0.31%		seems to work well
1	0.31%		convenient, lots of information available..
1	0.31%		I ALWAYS have trouble schedualing my classes, it's a pain in the butt. You guys need to get your act together
1	0.31%		URSA's easy to navigate and I can get to it from home so I don't have to go to the library.
1	0.31%		usually works how it is supposed to
1	0.31%		I like it, I am able to access it from home. Since I commute from 1.5 hours away I really appreciate it.
1	0.31%		I was told my freshman year not to hit the back button the browser but instead to use the tabbed links. This is such an inconvenience. Also scheduling for classes using banner is a bit difficult unless you know what the CRN is.
1	0.31%		hard to find info
1	0.31%		The only thing that I don't like about IUP's system is that there are so many login's. Is it possible to simplify the system without compromising security?
1	0.31%		URSA works great. The only problem is finding a class that is not full.
1	0.31%		It's fine...I doesn't hiccup quite as much as the email system...I constantly have to logon over and over when off campus.
1	0.31%		I've never had any problems with URSA, and have in fact found it to be extremely useful in signing up for classes and checking grades.
1	0.31%		It's good. I feel it's very convenience.
1	0.31%		I use it for classes and checking on graduation requirements, transcript and student loan information.
1	0.31%		I was able to recieve the infomation needed and with no complications.
1	0.31%		I have always been able to find out everything I need to know from URSA.
1	0.31%		I haven't had access to any other to be able to compare.
1	0.31%		It logs you out too often, if you don't do something for a 3 or 4 minutes then attempt to use the navigation buttons it forces you to log in all over again and start over.
1	0.31%		I feel that it is handles what my needs are. I use it to schedule classes, check my balance with the bursar's office and I also input my timecard using URSA.
1	0.31%		URSA is easy to manage except for some of the class lookups, they could be organized better
1	0.31%		I only go on URSA every once in a while and i havent had trouble with it yet.
1	0.31%		It's fine. I've never had problems with it, but sometimes things seem a little hard to follow, especially at scheduling times.
1	0.31%		overall the banner usage is pretty useful. Being able to schedule online is very nice.
1	0.31%		It helps me with alot of personal information.

1	0.31%		I think it is easy to use and helps get information i need.
1	0.31%		It lets me do what is necessary - no more, no less.
1	0.31%		URSA is relatively user-friendly and easy to navigate.
1	0.31%		i didnt face any problem while using ursa
1	0.31%		It was confusing at first to navaigate through.
1	0.31%		The system could be better.
1	0.31%		The system is very simple, fast and streamlined.
1	0.31%		Banner/URSA works well.
1	0.31%		It is very easy to use Banner/URSA - the menus are clear, the sites work the way they're supposed to, and I can do what I need to do without wasting a lot of time!
1	0.31%		I think ursa is exceptional.
1	0.31%		The program works well, but I feel it could be better organized.
1	0.31%		It usually always works and is often helpful, the only downfall is when everyone is trying to schedule.
1	0.31%		It was better at Edinboro though.
1	0.31%		I really have no opinion.
1	0.31%		never any problems
1	0.31%		URSA is poorly designed, requires much too much redundant clicking, and is generally annoying. For instance, you must enter term, then ID, then information requested... each on its own screen. It would be much better to have multiple selections all on one screen.
1	0.31%		URSA is a bit of a pain to navagite at times, but overall it is extremely helpful to access personal information and schedule.
1	0.31%		It works for its purpose.
1	0.31%		I think the look up classes to add search should be able to search classes on attributes. For example say I want a writing intensive course outside my major, I should be able to look at just writing intensive courses outside of my major.
1	0.31%		Sometimes it is difficult to navigate
1	0.31%		The University of Memphis allows students to use the internet registration site for social and other purposes...the format is not very user friendly...
1	0.31%		pretty good overall
1	0.31%		It's fairly user friendly and easy enough to navigate
1	0.31%		advertisements and publicatoins (such as surveys) are poor for users on URSA
1	0.31%		It was difficult to use at first, but it's very easy to catch on and find everything
1	0.31%		I don't have much, if anything to compare it to, but I don't have many, if any, problems with it.
1	0.31%		The system never gives me problems.
1	0.31%		the current system is very cumbersome with poor navigation especially after logging in to your secure account. full navigational menus at the bottom of each page would be helpful
1	0.31%		I wish that the advisors would just make your schedule for you because its impossible to find classes with out having a nervous breakdown.
1	0.31%		I think the interface could be a little bit more pleasing to the eye. It seems a bit basic.

1	0.31%		it could be a little more user freindly
1	0.31%		I would like surveys and voting to be more obvious and accessible.
1	0.31%		It seems out of date...the whole website is poorly designed and out of date...I know that they are updating it which will be great!
1	0.31%		Easy to use. The pin numbers can be a bit confusing.
1	0.31%		It works. Sometimes the menus feel a little clunky, but it works.
1	0.31%		URSA can be hard to navigate at times.
1	0.31%		It is a very useful tool to check your personal and academic information registered with IUP.
1	0.31%		No real opinion. Could be better, could be worse.
1	0.31%		I have no problems using it
1	0.31%		i've never had any problems with it.
1	0.31%		It is very easy to understand, and easy to navigate. For some people they do have problems. I know I did when I first started out, but thats what happens when you are new to something. Other then that I find it very easy to use and it has everything we need on there. A great system for a great university.
1	0.31%		Easy to navigate. Quick load times. Relevant information.
1	0.31%		URSA points out my mistakes so I don't have to worry about making them without realizing it.
1	0.31%		The only thing I use URSA for is to check my grades and put in my work-study hours.
1	0.31%		It's not perfect, it can actually be aggrivating at times, but it does what it needs to.
1	0.31%		Haven't had too many problems
1	0.31%		It is very easy to navigate and generally user friendly.
1	0.31%		It gets the job done.
1	0.31%		It could be easier to navigate. The headings are somewhat confusing.
1	0.31%		ive never had any major problems with URSA-- some scheduling error had to be taken care of though... class couldn't be scheduled
1	0.31%		URSA should recognise Minors when adding courses and within CAPP (you can add a minor in CAPP but it doesn't really do anything as the requirements for the minor are not added and courses in the minor still show up as "unapplied coursework")
1	0.31%		I transfered here last semester and it took me a while to figure everything out, but now that I know what I'm doing, it's been very helpful.
1	0.31%		My experiences so far have been good.
1	0.31%		I love URSA it is so much easier than the other colleges than I have attended.
1	0.31%		I have never had any problems with using URSA.
1	0.31%		It has greatly improved over the past few years. Thanks.
1	0.31%		Banner needs a program for balloting, not just surveys. The way we vote for Homecoming court and SGA is rediculous.
1	0.31%		No problems, and new features have been added that really help.
1	0.31%		I am a student employee, so I use it frequently. I like how it is set up, but I sometimes think it is confusing to find student services through the site if you do not already know what you are looking for.
1	0.31%		sometimes hard to navigate the site
1	0.31%		Its ok, i mean its not to complicated to use or anything.

1	0.31%		It is somewhat easy to navigate. However, all the pages look the same.
1	0.31%		I've never had any problems when I used Banner/URSA.
1	0.31%		its also ok
1	0.31%		So far no problems for me, just needs to be a little more descriptive in the opening options.
1	0.31%		I don't usually have a problem with it except the menu system is a little wacky. Why is it that when you want to go back, it has to ask to resend a form? Put a back button in right there so there's no issue over the form sending.
1	0.31%		I am tired of trying to schedule classes and getting errors. It is bullshit.
1	0.31%		The system is always making mistakes yet the people rely on the damn computer thus people end up going through a whole lot of unnecessary trouble.
1	0.31%		Great idea but needs more. Maybe attaching access to Imail.
1	0.31%		It would be nice if we could have a way to get options of class scedules if we put in the classes we would like to have
1	0.31%		it's html. no flash appeal.
1	0.31%		it's way easy
1	0.31%		Never had any problems.
1	0.31%		it could be a little easier to go from page to page
1	0.31%		It is very functional and provides a wide range of information.
1	0.31%		Difficult to get used to.
1	0.31%		No troubles
1	0.31%		you need to have a few windows/tabs open at once to accomplish your goal, generally, but ursa is straightforward enough.
1	0.31%		It is very user friendly that everyone I know has no or very little problem with it
1	0.31%		The pin used for scheduling is a pain. Once you put the pin in you shouldn't have to do it agian.
1	0.31%		A little confusing at times compared to BlackBoard
1	0.31%		It has always seemed to work for me.
1	0.31%		It's straight-forward, it works 99.9% of the time exactly how I want it to (Occasionally it times out, but not too often), and has a decent amount of features. I can't think of anything else it needs, but that's why I'm not a software engineer, I'm a hardware guy ;D
1	0.31%		i feel that this is a very secure place to have all of our information and that it is easly able to be assessed.
1	0.31%		It's a very good system. However, the security needs to be improved. I am often warned by my computer that the URSA system uses low-level encryption and a short password and it is therefore unsafe.
1	0.31%		Helps keeping updated with academic and financial issues especially when not on campus
1	0.31%		I have nothing negative to say against URSA. I rarely use it and when I do use it, I haven't had a problem.
1	0.31%		I can locate my student information if Financial Aid has completed the processing.... it is sometimes difficult to decifer the information contained, but that is not a program problem.
1	0.31%		Have never had a problem with it.
1	0.31%		Easy to use. For me at least.
1	0.31%		It is pretty good. The only thing I didn't like about it is that sometimes the server was down so I couldn't get on it.
1	0.31%		URSA is a very useful program. It took awhile to learn to navigate it, but now I understand most of its features.

1	0.31%		I haven't had any problems with URSA
1	0.31%		if, for whatever reason, a course that I am registered for is changed in the slightest bit, then I am unregistered for this class and have no way of telling unless I check my detail class information every other day. perhaps it would be easier for some kind of e-mail system be set up so that I might be notified of any changes on my account.. kind of like a confirmation kind of a thing.
1	0.31%		Some of the items are hard to find.
1	0.31%		Some of the screens are laid out a little strangely and hard to read/understand.
1	0.31%		I like the ability to work from off campus.
1	0.31%		It seems to work.
1	0.31%		I like the additional new features - applying for parking permits, paying tickets, etc.
1	0.31%		It has everything I need, and makes me feel that my information is secure.
1	0.31%		I came from Penn state and i like their system better it's easier to navigate AND i can do course evaluations so i know what else is still left to take.
1	0.31%		ID number is difficult to remeber as they are simply random numbers and site itself can be difficult to understand and navigate
1	0.31%		some things aren't explained very well and are tough to find and also once you sign into ursa you can't get back to the main page without having to type the url in.
1	0.31%		it needs to be more user friendly!
1	0.31%		When I login through URSA, I feel like entering my bedroom. I think that every user feels like having his own secured space when using URSA
1	0.31%		Easy to access. The only complaint is during the class search--there are too many options (department, prof., time., etc.) and I have found that if you don't select enough criteria it won't come up with any available classes. Only a minor glitch, but it can be frustrating.
1	0.31%		pretty safe
1	0.31%		It works for what it's there for, but it's not very pretty, and some functions are clearly badly designed, such as HAVING TO SELECT A SUBCATEGORY to search for classes, this annoys me when I know the name of the class or a CRN and I then have to go look up what the full name of some shorthand is, such as ENGL vs. English. That database logic could use some work.
1	0.31%		It is not well defined. There are titles for things and you don't know what you are going to get until you click on them. Then you find out that it is not what you wanted and you start over a gain. Too annoying.
1	0.31%		Its easy to get around.
1	0.31%		Needs to be more user friendly and be able to find information easier
1	0.31%		It works for me
1	0.31%		I depend greatly on Banner/URSA as a student and employee. It has never failed me and I am able to navigate it easily.
1	0.31%		i like how i can look up anyones e-mail that i have forgoten on ursa
1	0.31%		Its easy for me to navigate because I've been using it for 5 years.
1	0.31%		can get the information what I want
1	0.31%		I haven't had much trouble with that stuff.
1	0.31%		I've never had a problem with it.
1	0.31%		It is too limiting and time consuming to search for classes or move between pages. It is also silly that to sign in to the secure area we have to type the "@" it should have been automatic since everyone has to use it.
1	0.31%		It was tough to use and understand as a freshman but after some experience it is quite convenient and user friendly.

1	0.31%		it could be a bit more accessable, but it's not bad for what it is
1	0.31%		Please don't change it.
1	0.31%		Sometimes I forget which password I am currently using, since we have to change it every six months.
1	0.31%		could be a bit more user friendly
1	0.31%		lets me know that my information in some what secured.
1	0.31%		Gets the job done. Not pretty, and interface a bit disorganized. It seems that better could be done with the back-end software that is powering it. The implementation just seems poor.
1	0.31%		It took me awhile at first to learn how to navigate through URSA. not always clear where things were. but once I learned it was fine.
1	0.31%		i can usually check my grades and register without a problem
1	0.31%		It feels like a hassle to get everything done with URSA.
1	0.31%		it works. it isn't always that smooth and the hole time I've been at IUP I have gotten error messages that the techs say are garbage and don't mean anything, but it therefore wouldn't allow me to schedule classes. I had to get over-rides. It is annoying to have to do that each semester.
1	0.31%		navagation needs a little work
1	0.31%		The most recent upgrade has really helped. The new links and services is a great convenience.
1	0.31%		Informative & easy to navigate. Some specific info is harder to find, such as internship requirements. It's great to have access to the online course catalog!
1	0.31%		I've never really had any problems.
1	0.31%		Once I learned how to navigate around the site it was very useful!
1	0.31%		URSA is pretty easy to navigate and I can always find the information that I need
1	0.31%		It works.
1	0.31%		I like retriec=ving info from home but they should tell you when you move from undergrad to grad that your card will not work until it is updated. that casued me a few heartaches and a missed due date.
1	0.31%		i like it i think it works good
1	0.31%		It's clunky and counter-intuitive.
1	0.31%		I don't see a true problem with it, but everything has a need for improvement from time to time.
1	0.31%		The new program meant to assist the student in determining what credits/classes are need to fullfill graduation requriements is misleading.
1	0.31%		The system tends to have errors during scheduling. Whether this is due to the increased usage with the site, or there are programming errors, I am unsure.
1	0.31%		It is realatively easy to navigate, and I like the password option, only thing I don't like is that you can't use the back link to move from page to page, I sometimes forget this and do it anyway.
1	0.31%		The print was tiny during print of my schedule. It was not too difficult to register. I had to have overrides from departments to allow schedule which did not make sense to me considering I had adewuate prerequisites and credits.
1	0.31%		It's not as user-friendly as the system used by WCCC.
1	0.31%		I never had a problem with it
1	0.31%		It is dependable and fairly simple to use. The colors are just ugly, hasn't been changed or improved since I have been here.

1	0.31%		I only use it to check grades and schedule classes mostly. I rarely get on other than that. It works fine for those purposes.
1	0.31%		I think that URSA can sometimes be hard to navigate
1	0.31%		I only use it to register for classes and check up on passwords and such.
1	0.31%		When I registered this semester I wasn't sure I actually was registered.
1	0.31%		Slightly more confusing than the system I used at PSU
1	0.31%		It is easy to use and navigate.

785	Respondents	
1109	Responses	
Top 1	169	21.50%
Bottom 1	6	0.76%
Mean	3.15	

Q12. What is your level of satisfaction with using IUP e-mail services?

Count	Respondent %	Response %	
247	31.46%	21.57%	Very satisfied
440	56.05%	38.43%	Satisfied
72	9.17%	6.29%	Dissatisfied
25	3.18%	2.18%	Very dissatisfied
2	0.25%	0.17%	N/A -- I don't use my IUP e-mail.
359	45.73%	31.35%	Please explain your answer:

Count	Percent	
1	0.28%	-
1	0.28%	Easy to use
4	1.11%	easy to use
1	0.28%	Easy to use.
1	0.28%	good good
1	0.28%	I have no complaints.
1	0.28%	I haven't had any problems.
1	0.28%	it's okay
1	0.28%	its been ok
1	0.28%	its good.
1	0.28%	N/A
2	0.56%	No complaints
2	0.56%	no problems

1	0.28%		Same as above.
1	0.28%		Simple
1	0.28%		very easy to understand
1	0.28%		very easy to use
1	0.28%		werd
1	0.28%		works great
1	0.28%		Never really had a problem with imail.
1	0.28%		I frequently use the IUP e-mail service not only for my professors, but to contact classmates and ask them questions.
1	0.28%		never have had a problem
1	0.28%		It's good, not confusing
1	0.28%		Could really use a spam filter; I get information about stocks, phishing scams and other unwanted advertisements on a daily basis.
1	0.28%		it does it's job, however it can be much more userfriendly
1	0.28%		There used to be a lot of junk mail, but it has gotten better.
1	0.28%		The only problem I have is that if I accidentally delete a message, I can't retrieve it...but that maybe my own stupidity
1	0.28%		The amount of spam mail is ridiculous.
1	0.28%		I RECEIVE TOO MUCH SPAM MAIL. THIS IS RIDICULOUS. ABSOLUTELY RIDICULOUS THAT I RETURN TO MY ROOM FROM CLASS AND HAVE 30 EMAILS WITHIN AN HOUR AND ONLY THREE OF THEM ARE NOT SPAM.
1	0.28%		I am an officer in many groups on campus so IUP e-mail helps me contact the people I need to contact quickly, and efficiently
1	0.28%		Inconsistency with the email delivery service.
1	0.28%		I use my IUP email all the time and never had any problems
1	0.28%		I use my campus email a lot, and I probably get about 20-30 new emails a day, almost all of them being junk mail, and a lot of them spam-infected porn trash. I wish there was some sort of junk mail filter available.
1	0.28%		Everything works well, but it would be nice to have a spam filter
1	0.28%		could be better if we were able to email attatchments that were larger
1	0.28%		No more email forwarding, no encryption on imail login page.
1	0.28%		I never really had any problems with it. I check it every day. I use it quite often.
1	0.28%		has always worked for me
1	0.28%		Use it every day! No problems...would be nice for the option to use different fonts while writing emails...
1	0.28%		We need a higher limit of how big of files we can attach. The current limit is only 6 mb we need something like 25-30 mb
1	0.28%		I get all of my e-mail messages in a timely manner, and the account can hold a large volume of e-mails.
1	0.28%		I think that it does great for what students need to do with it. This is especially applicable after the increase in the size of the inboxes.
1	0.28%		I wish it would have amore indepth Address book and also a better spell check. The Address book on Gmail is a great example
1	0.28%		Imail is very easy to use and it is extremely fast.
1	0.28%		This email service has been very a great help and seems to filter spam very well.

1	0.28%		more opportunity for different fonts and colors...formats
1	0.28%		need more than 200mb
1	0.28%		i'm limited by IUP email when I want to send pictures or large files
1	0.28%		Making folders and moving files is very easy to do with the iup e-mail service.
1	0.28%		Sometimes i don't receive my emails that i should be getting
1	0.28%		I was unable to logon recently.
1	0.28%		Its easy to use.
1	0.28%		emails go missing often
1	0.28%		I hate using the IUP email account. Mostly because once I graduate I will not have access to it, so forcing us and professors to use it is really more of an inconvenience than a service. I would rather use my own account, which should not be a problem.
1	0.28%		Sometimes I do not receive emails from certain professors or certain listserves when the system is down.
1	0.28%		Other than the SMTP server being dog-slow for external clients (Thunderbird, Outlook, etc.), IUP's e-mail is quite nice. The use of IMAP is wonderful for keeping different clients in sync.
1	0.28%		I get WAY too much junk mail and often the IUP professors email addresses are wrong on the online directory and Imail doesn't tell me it didn't go through.
1	0.28%		Too much spam, especially from Nigerian scams, scam banks/financial institutions, fake PayPal, fake eBay, etc. Some days I get 20-50 spam e-mails, and I see no reason for this to happen. These should be caught before ever reaching my e-mail in-box. It is very annoying. Does Tony Atwater get all these spam e-mails?
1	0.28%		Comes in handy for classes, clubs, etc.
1	0.28%		i haven't had any problems yet
1	0.28%		The e-mail service works quite well, I havent had it incorrectly place any of my e-mails, so I find it to be dependable, and I use it as my primary e-mail address.
1	0.28%		It seems alright to me.
1	0.28%		works fine
1	0.28%		More features are needed
1	0.28%		I use it for everything.
1	0.28%		Needs a better spam filter.
1	0.28%		I can't think of anything the imail service needs...there are the occasional lags in the server, but I get all of my e-mail in a timely fashion.
1	0.28%		It doesn't have as many of the features I like about GMail, but it works well for basic communications within IUP
1	0.28%		Could use a facelift/more features.
1	0.28%		no junk
1	0.28%		too much spam from the university, and now that i'm graduating, i have to worry about getting a new email address out to the necessary contacts within 60 days of graduation. the university should allow alumni to keep their email accounts. it is one small thing the university can do as it expects donations from the alumni
1	0.28%		I'm glad we have additional storage space. It would be nice if we had a spam filter because I have to delete about a page of junk e-mails daily. Also, it would be convenient if we could keep our IUP e-mail accounts after graduation.
1	0.28%		I am satisfied with the services offered and the speed of the processes. What i hate about IUP's email is that we are unable to send

			.zip files through emails. I understand the reasoning for this, but a lot of times I will be working in groups and I will need to send a program or multiple documents over the internet, with this restriction, i am forced to find another way of sending the data
1	0.28%		I don't like that the emails don't forward themselves anymore. I really relied on that until i found out that they didnt forward any more. I missed a lot of important emails and deadlines because of that. There was no notice of it either
1	0.28%		Limited functionality compared to other email services available. Lack of forwarding is annoying.
1	0.28%		I like the mail server, as I use iMail on OSX to retrieve and send all of my IUP emails.
1	0.28%		The IMail suervice is fairly easy to use. I would like if I had some way to tie my IMail into my other email accounts. Maybe there is and I just haven't looked hard enough to find it.
1	0.28%		No e-mail formatting options
1	0.28%		It is much easier to use than any other e-mail client I have encountered before, especially other college e-mail clients.
1	0.28%		It's a great way to touch base with professors and the like.
1	0.28%		It is easy to use, but I wish it had a better appearence.
1	0.28%		its stupid university policy says we have to use it all of you took the auto forward so i had to play with filter settings to get it to forward my mail
1	0.28%		I wish you could highlight, underline, change font style, etc. when composing a letter.
1	0.28%		Way to much junk mail and there is no way to filter it out, at least that I know of. I wish you could have a spam button like other e-mail adresses i have, have.
1	0.28%		can't change fonts, add url's or add icons.
1	0.28%		i wish you could view ur deleted mail for a short pd. of time after you purge it
1	0.28%		It work well for all I use it for.
1	0.28%		I like the email service.
1	0.28%		i like e-mail
1	0.28%		I like IUP email better than my other provider.
1	0.28%		I have never experienced a problem with IMail.
1	0.28%		Adequate space.
1	0.28%		I feel like my email address has been sold out by the university to advertisement sites. I didn't release my email address and yet I get junk mail directed towards me from people that know my major.
1	0.28%		My IUP e-mail address is my main address now, check it daily, campus event e-mails are helpful.
1	0.28%		you don't receive much junk mail
1	0.28%		The Imail service is very easy to use, and I am satsfied with it.
1	0.28%		i get a lot of spam
1	0.28%		Easy to use, provides a good service.
1	0.28%		Way too much spam
1	0.28%		I don't like that it doesn't let you use other fonts or formatting
1	0.28%		It is sufficient in the bare minimum sense.
1	0.28%		Never had any problems, but I dont really know how to use all of the features. However, I am sure it is easy to find out how to use them I jsut havent yet.

1	0.28%		again no problems and easy to use, however I would like to be able to send larger files (powerpoint)
1	0.28%		At first I did not care for it because I thought it was not MAC friendly, maybe place a larger link on the website for MAC unsers so they know to use netscape rather than explorer
1	0.28%		Again, not my favorite I liked my other college email account better, had more options.
1	0.28%		Spellcheck does not give you the option to add words to dictionary so I must ignore certain words over and over again. There is also no option to format text so I cannot properly format scientific names and always feel like an idiot in professional communications.
1	0.28%		I'm glad they added room for extra emails. I wish I could still have an account (Perhaps an alumni account?) after graduation.
1	0.28%		I like the navigation better than my web based clients, GMAIL Or Yahoo.
1	0.28%		I like the ease of being able to send emails to fellow students and only needing to enter the four letters.
1	0.28%		Except for bogus emails, I've never had a problem.
1	0.28%		My only complaint is the difficulty of setting up filters using imail to filter junk mail. I like the added storage, more would be nice for when sending large attachments such as large graphics or compressed files.
1	0.28%		I would like to still be able to have my email forwarded. This is not my only email to check, and I don't think I should be forced to use it.
1	0.28%		Having the campus even email is very helpful.
1	0.28%		it's an email service what more do you need
1	0.28%		Difficult to manage, prefer outlook.
1	0.28%		does need a better way to make an address book.
1	0.28%		a junk mail filer/folder would be a much needed improvement
1	0.28%		my 'draft' box doesnt work. i save an email as a draft and when i go in the draft box i can see i saved it but it wont open- so its basically lost. also- if i'm writing a long email- it disconnects me all that time. and there arent enough attachment options at the end of the composing page. overall, its okay but it could use some more development. maybe iup could add folders within the address book- so you can put teachers in a category and group partners in another and friends in another...
1	0.28%		I forward it to my gmail (gmail option)
1	0.28%		Pretty bland
1	0.28%		The emails I get are organized and things are easy to access.
1	0.28%		easy to use and holds a good bit of memory
1	0.28%		It's okay. Like any other e-mail service.
1	0.28%		Increasing storage capability of emails was a HUGE help!
1	0.28%		It is typical to me, however I like how I don't receive junk mail.
1	0.28%		i like that the events email was combined into a daily send.
1	0.28%		Just like ursa, with more training for incoming students, this service is very useful BUT it takes a good year to be accoustomed and good at using it.
1	0.28%		...although, I do not use the IMAIL interface, but instead use Outlook.
1	0.28%		I like the set up of the imail services although it could use a little more storage space.
1	0.28%		Much better than my yahoo account!
1	0.28%		Not. Fast. Enough.

1	0.28%		I can not stand the level of spam!!! It was less last year. Why has it become so much worse?
1	0.28%		easy to navigate
1	0.28%		Easy to use and to access.
1	0.28%		Mail servers often get backed up, resulting in severe delays in mail delivery.
1	0.28%		Great service, but I prefer POP to IMAP. It gets bothersome to have to purge deleted messages.
1	0.28%		I get a too much spam on a daily basis
1	0.28%		it's very fast
1	0.28%		I like the imail layout, etc.
1	0.28%		I have never had problems with it. It is easy to find people's emails in the directory and sort mail.
1	0.28%		I enjoy using imail. I have never ever faced any problems with imail. The most frequently used mail. I have never ever enjoyed such benefit with other mail ids. I cant really express what I have recieved. It is really excellent.
1	0.28%		The mass emails are annoying. The level of junk email has also gone up substantially since I came to IUP. As an undergrad I never encountered spam emails (2000-2004). They seem to happen often now.
1	0.28%		I don't care much for the outline of the e-mail. For instance, how the folders are arranged, and it is also very unclear and difficult to manage around the e-mail account. I hate using it.
1	0.28%		I check it most everyday and i can keep in touch with people from IUP and people that are not
1	0.28%		There is absoultly no reason that there is not a spam control option on imail. I recieve over 200 spam mails aday and believe that something should be done. Its very easy to miss imporatant mail when you can't even sort through the spam mail!!!
1	0.28%		My e-mails always arrive and I constantly check them for updates.
1	0.28%		I don't use the web-based version of the software...I just load my IUP email into Mozilla Thunderbird. I don't like the online software to access email.
1	0.28%		ZIP files should be allowed.
1	0.28%		sometimes I have to check it twice before it tells me that I have a new email.
1	0.28%		its convienet
1	0.28%		It's very old and just to forward an e-mail or to block an address, I have to build a structure... :)
1	0.28%		It is fine for school email purposes. I prefer my work/personal email for other communication purposes.
1	0.28%		JUNK MAIL FILTERS ARE VERY POOR. I REGISTERED ONE SOFTWARE PACKAGE I BOUGHT FROM THE CO-OP BECAUSE IT WAS A GRAD STUDENT PACKAGE AND NOW I GET AT LEAST 20 JUNK MAIL/SPAM DAILY!!!
1	0.28%		Not the best, not the worse
1	0.28%		I hate the high volume of junk emails!
1	0.28%		The way that I-Mail deals with attachments could be improved. Other than that, the setup is easy to use and streamlined.
1	0.28%		Easy to use, and keep in contact with professors
1	0.28%		Much better since the campus announcements started coming in one email. I never go to any of the functions since I live out of town & am too busy as well. Being able to delete all of them at once is great. Last semester, my email was bombarded w/these messages. Even with this though, I wish we had an option for junk mail.
1	0.28%		IUP requires that we use our @iup.edu address for everything, but they do not let students set usernames. Also, the front end on webmail is outdated nonsense. The email services would learn a lot by looking at how gmail handles the web based mail. Furthermore, IUP made a really stupid choice when the disabled forwarding. Now very few people check their email.

1	0.28%		I like the IUP e-mail services
1	0.28%		I really like using the Imail services, I never recieve junk mail!
1	0.28%		always reliable
1	0.28%		Spam is poorly blocked; and the address book is either non-existant or too confusing that I don't know how to add contacts to it.
1	0.28%		It's a great way to communicate and receive information, but sometimes emails inexplicably fail to send or attachments don't attach? Perhaps it's just user error.. everything else is great.
1	0.28%		Good filters, I get very little spam.
1	0.28%		Really needs an effective spam blocker
1	0.28%		I get regular spam messages in my inbox and there's no "report" tool...
1	0.28%		Not too much spam
1	0.28%		Always works for me
1	0.28%		should be able to foward mail
1	0.28%		I wish it was easier to include graphics in e-mails throug I-mail.
1	0.28%		Except for the campus events that show up in my email every day, and the emails from people that I never asked to email me information from. Mostly the campus events crap that I dont use.
1	0.28%		IUP e-mail services should have some features like hotmail or yahoo have, such as Font, Colour. Most important of all, it should have a virus scan for scanning all imcoming mails which may harm the computer and system.
1	0.28%		No SPAM filter. I know I can set rules and make a junk folder but trying to use keywords doesn't work well, except the word Viagra. Also, the address book is horrible!!!! I find myself memorizing emails or using the directory, which can be very tedious when sending out an email to many people. I do love the "next unread" button , which is a huge time saver. The filter can sometimes miss things as well.
1	0.28%		Quick and simple
1	0.28%		First, the address book is a joke - not user friendly. Secondly, if you attach a document to a new email and then decide type something additional into the body of the email, the system acts as if you never attached the file and doesn't advise you that it didn't do that. Then you've sent an email that you believed had the attachment, all the while you look like a fool who doesn't know how to email.
1	0.28%		It's fine on campus...off is another story, but it seems to work and the messages go out if they said they did.
1	0.28%		I don't like that I can't get rid of spam mail
1	0.28%		The e-mails are almost always replied to promptly.
1	0.28%		quickly and comvenience...
1	0.28%		I have my IUP e-mail imported to Outlook Express so it works well for me.
1	0.28%		It is a simple, easy interface and fast to check.
1	0.28%		I've never lost any email. I would like to see the firewall increased to eliminate any spam. I have received 2 unsolicited emails this past year, and one was offensive.
1	0.28%		I like my IUP email because I can check my email on my own computer using Mail on my Macbook or I can use the website on any computer. I also like that I can just use my four letter address to keep it short.
1	0.28%		Efficient and fast email service with many customizable options
1	0.28%		I get junk mail about finding love on the internet and college offers but other than that the e-mail service is fine. I check it about four times a day.

1	0.28%		I'ts hard to figure out how to make groups
1	0.28%		It needs to be made more compatable with Microsoft outlook. I can't send e-mails from my Outlook/verizon account when I am on campus, but it took me forever to figure out how to make my IUP e-mails go to outlook. Otherwise, I think it is fine.
1	0.28%		the iup e-mail service does not have very good spam protection and most students end up receiving a lot of junk e-mails. A lot of professors also do not use them as much as they should.
1	0.28%		Its easy to work and manage.
1	0.28%		There are so many spam filters, that my personal e-mail contacts cannot even get through!
1	0.28%		I think its easy to understand
1	0.28%		The overall template is good, but the 30 minute limit on e-mails and sessions is annoying.
1	0.28%		IUP e-mail offers most features that you would expect from an e-mail account.
1	0.28%		i recive all the mail regularaly
1	0.28%		I know it's hard to filter out junk but some of it still gets through.
1	0.28%		too many garbage e-mails...
1	0.28%		It would be wonderful if it had a rich text editor.
1	0.28%		E-mails often seem to be delayed or received in batches. I often have trouble connecting through Outlook. I rarely use the I-Mail system directly.
1	0.28%		i was unaware how to use it at first, then a friend showed me. but other than that, it's fine
1	0.28%		Too much spam!!!
1	0.28%		It's simple to use and is a great email service!
1	0.28%		again its easy to use.
1	0.28%		It is the only e-mail service i use and it meets my needs very well.
1	0.28%		It's cool, but the random 4 letter email address is funky.
1	0.28%		There appears to be way too much Spam in my account every day.
1	0.28%		need ability to send bigger files
1	0.28%		Imail could be better. Current interface requires clicking on sender to open message; previously, clicking on message subject opened message. Why has that disappeared?
1	0.28%		Pain in the butt to constantly renter my password since i check my eamil like 8 times a day. Would be good if you can click on an email link and it would automatically send from my IUP account.
1	0.28%		It works for its purposem with little junk mail.
1	0.28%		It works most of time and is easy to use.
1	0.28%		it's so convenient, I don't know what I'm going to do without it when I graduate
1	0.28%		It is okay...it took me a while to learn how to use it since there was no instruction what so ever
1	0.28%		I just wish I could block spam mail or addresses
1	0.28%		not bad, but need to filter out spam more.. and don't send those stupid campus event emails... those are really annoying
1	0.28%		The interface can be a bit touchy sometimes, switching how many items you want to veiw between deleting and flushing your trash. But other than that it's a nice setup

1	0.28%		Great service, is very reliable
1	0.28%		ldap directory is so-so
1	0.28%		Perfect, no complaints
1	0.28%		There is pleanty of room and it is easy to organize. I would like it more if there were a way for individuals to block junk-mail that gets through the University's filters.
1	0.28%		As of now, it is my primary e-mail service.
1	0.28%		Way too much spam.
1	0.28%		For whatever reason, when I am on the wireless network and the vpn and using any Debian based operating system I cannot sign in to my imail account. However, I can use Debian when I'm not on the AuthorizedUseOnly network.
1	0.28%		I like iup email because there is no spam, but i do hate receiving pointless emails from tony atwater.
1	0.28%		you cant rewrought you email s to another account. thats beat.
1	0.28%		I cannot get my folders to delete. I removed their names from the setup, but they won't delete from the main page. I wish we could make subfolders for folders. I would also like to see better searching capabilities (like an advanced tab where you can search for senders, etc.)
1	0.28%		also could be more user freindly
1	0.28%		Needs Spam protection automatic filtering based upon manual user settings.
1	0.28%		It gets the job done
1	0.28%		It's good for what it is, but I wish there were some rich text editing features. Sometimes I want to type things in italics.
1	0.28%		The only problem seems to be is the junk mail. It does not filter it well. I left my e-mail go for three days and came back to 77 junk e-mails.
1	0.28%		It is fast and well structured.
1	0.28%		The I-Mail system periodically disconnects me midsession.
1	0.28%		What sense does it make to only allow us to send emails to faculty using iup email, but we do not have a function to select only to receive iup emails? The level of spam is ridiculous, and the filters do not help with all the funny spellings in the subject lines of the spam. I used to have my email forwarded to my home address where spam automatically was filtered out and I didn't have to sift through 300 junk mails.
1	0.28%		I do recieve a fair amount of junk mail but other than that the site works great
1	0.28%		no problems with it either. also simple to setup if you want to use outlook.
1	0.28%		The E-mail has everything that is needed. Maybe a button for spam mail would be nice. I do get quite a few of those sometimes, but other then that it has contacts, and send and receive. Everything one needs for i-mail especially during school.
1	0.28%		Easy to use/navigate. Has everything I would expect/use frequently from stand alone email programs.
1	0.28%		I-mail is easy to use.
1	0.28%		I don't really use my iup email for anything other than talking to professors because I don't like the setup.
1	0.28%		Its great for communicating with professors. But I get really sick of all the stupid announcements that are constantly being sent. I sometimes wonder if anyone actually ever participates in some of the innane activities that are advertised in the Campus Event Digest.
1	0.28%		It serves its purpose and I use it as my main e-mail account.
1	0.28%		IUP is not my primary e-mail service but it is nice to have for professional emails.

1	0.28%		I've had some issues where e-mails I sent to professors were never recieved.
1	0.28%		enough space, etc. no problems
1	0.28%		It's very easy to use.
1	0.28%		I use e-mail quite a bit and I haven't had any problems.
1	0.28%		I have no problem with it. It hold what I need and it's easy for teachers to access me.
1	0.28%		I know we have a lot of space, but more would be better
1	0.28%		I have never had any problems with using my e-mail account.
1	0.28%		I wish there was a way to block spam. I get over 100 messages a day that are just spam.
1	0.28%		I don't have any problems now that we have 200 mb of space
1	0.28%		I am excited to see all-school e-mails are now in a digest format, but I don't think student groups should have access to all-school e-mailing. I think it would be better if individual students had the ability to sign up for e-mail updates to a site where event are listed.
1	0.28%		organization is good, and easy to use
1	0.28%		Its good, i use it more then my normal email because theres not as much spam.
1	0.28%		I like the option to make different folders.
1	0.28%		I prefer using my IUP e-mail over any other service.
1	0.28%		i think they need to change somrthing
1	0.28%		I would be very satisfied, but I occasionally receive spam.
1	0.28%		Pretty good email here. Could be better, but good enough for what I do.
1	0.28%		It does what it is supposed to do
1	0.28%		I cannot receive email unless I give out my four letters. It's a school email yet I get phishing email all the time.
1	0.28%		Only once can I remember the IUP IMAIL server being offline.
1	0.28%		I do get a lot of junk mail. I only use my IUP address for school purposes, and is kind of frustrating. It would be nice to know how to prevent it.
1	0.28%		The only thing I don't like is have to delete then purge.
1	0.28%		I would like to be able to send emails with larger files. Because if I would like to send someone pictures I usually cant.
1	0.28%		do they give my address to 3rd parties? cause i'm so full of spam i thought i was a pantry in the 50s
1	0.28%		Address book is difficult to use though.
1	0.28%		WHY DO WE NOT HAVE THE ABILITY TO MARK SPAM FROM SENDERS OUTSIDE OF THE IUP NETWORK! It enrages me when I get crap from the same people and there's no way to report it, or I've never been informed of it.
1	0.28%		don't like receiving the junk mail
1	0.28%		However, I prefer using my personal account. I get a lot of junk mail at my iup account and that is frustrating.
1	0.28%		There is no spam blocker and I get a ton, even though I didn't sign up for anything with my email. Also, sometimes messages just don't go through and there is no way of knowing.
1	0.28%		Not all of my emails come through to my IUP email...i had to also make a hotmail account for other people
1	0.28%		i wish there were a way to forward my emails to a gmail account...which i'd rather use than having to log into imail web client on its own. still, its not that big a hassle & the setup is also easy to navigate if not the prettiest thing in the world. again, generally helpful to

			have a few tabs open to work with it.
1	0.28%		I have not used the e-mail for anything besides receiving messages and i don't know how to send them yet
1	0.28%		The only e-mail I use. Basic and gets the job done well. Lots of space.
1	0.28%		I'd like a little more control with the folders.
1	0.28%		E-mail never bottlenecks without delivery, and it functions like generic SquirrelMail with a facelift, so it's easy to use for many different people who are familiar with different interfaces
1	0.28%		I feel that by having an email through the school it helps get rid of other information that is not neccessary to come into the account. I like how we all get the information that is being expressed all over campus and that it gives us a headsup of what is going on.
1	0.28%		I miss the automatic forwarding service. But I understand that IUP had no choice.
1	0.28%		Able to communicate via e-mail and be notified about important campus events
1	0.28%		I use the IUP I-Mail very regularly not only for school but also for personal e-mail.
1	0.28%		I never have a problem with e-mail
1	0.28%		IUP email service does not let send messages to several peopel - only one addres at a time. Same with pictures. Very very inconvinient.
1	0.28%		imail could be more user friend, such as having a contacts list and make folders easier to mannage (nicer GUI)
1	0.28%		Works fine, though doesn't seem too advanced, can't change font and format.
1	0.28%		There is nearly no spam mail on my email account. I like it a lot better than my hotmail.
1	0.28%		One time I had an issue with space, but I just deleted a bunch of old stuff and then it was working fine.
1	0.28%		it's nice, but it's a pain that I cannot get onto it through my primary internet provider. I use AOL, so in order for me to use imail, i have to go through a completely different web browser to see read my mail.
1	0.28%		It is better than my isp at my house.
1	0.28%		After spell check it deletes the attachments.
1	0.28%		I do not like the change to no longer being able to forward my mail.
1	0.28%		There are too few features in Imail. The address book is hard to use. I´d like to see an option for a return receipt once the recipiant has opened the message.
1	0.28%		I have found the system easier to navigate than some although it took me awhile to get used to not hitting "enter/return" and accidentally lunching a blank email.
1	0.28%		I wish you would get rid of all the spam that I get on my university account!
1	0.28%		Excellent email.
1	0.28%		I think it is a good email service, but I think we should have the option to have everything forwarded to another account.
1	0.28%		it works i can e-mail instructors
1	0.28%		email works well enough
1	0.28%		no problems. love it.
1	0.28%		I like the e-mail services because it is faster to attach documents with IUP email services than with yahoo
1	0.28%		Everything gets to my quickly, the server is never slow and it is easy to access off campus.
1	0.28%		IUP E-mail is great!

1	0.28%		there is no spam blockers, no way to block emails i dont want!
1	0.28%		pretty fast
1	0.28%		It works well, and has good options. The blocking of zip files and such is annoying though (and easily circumvented by renaming the file extension to .abc or some such).
1	0.28%		It would be nice to be able to bold, underline, etc text, change the size of the text, and other such features
1	0.28%		There's no spam filtering. Although I get spam from other providers (say Yahoo), they do provide spam filtering.
1	0.28%		So far I haven't gotten any spam while using it and the integraded address book with the address of the teachers is very helpful
1	0.28%		it a nice way to get in touch with teachers and helpful for assignments and keeping in touch with others
1	0.28%		NEED A WAY TO TARGET SPAM!!! Also things have come in through the email which appear to be campus mail and turn out to be spam. Yahoo email has a function where I can mark material as spam and then I never have to bother with it again. It would be nice to have that function with IUP email
1	0.28%		I HATE THAT I CAN'T FORWARD ANYMORE!!! It's so stupid!
1	0.28%		It works alright.
1	0.28%		I've never had a problem with it.
1	0.28%		needs a spam blocker!!
1	0.28%		Forwarding should be allowed again.
1	0.28%		My other email addresses are easier to use and easier to control spam. This is annoying since I have to use IUP e-mail for any IUP related communication.
1	0.28%		I don't get any junk e-mail even though my friends tell me they get tons. It is my only in use e-mail account.
1	0.28%		it could actually let us link with our other emails, but thanks to the moron on top we can't do that anymore
1	0.28%		Works well, needs no fixing.
1	0.28%		None has been "lost." I can get quick responses from technicians for help and from professors.
1	0.28%		seems very out dated
1	0.28%		it's ok. it could be better.
1	0.28%		Clunky interface, limited email space. Poor contact management. The Gmail business beta would be an outstanding way to manage email.
1	0.28%		The instructions are not clear. Hard to navigate through it. For instance it took me a while to find how to send an email because I was looking for "Write" and finally saw I had to click "compose" - strange choice of words.
1	0.28%		this is my only e m ail address so i check it and to see whats going on on campus
1	0.28%		The e-mail service is easy to use and has always worked since I have started school here.
1	0.28%		I liked when I could send my email to another account. I have important messages that go to both accounts but I don't like taking the time to look at both all the time.
1	0.28%		needs a better spam blocker
1	0.28%		My account has had issues from day one and despite my many complaints, it has never been remedied. We get too much junk mail (especially phishing), and it has a huge level of inconsistency.
1	0.28%		some schools, like JMU, let students keep their email even after they graduate. sometimes it does not cooperate (not send attachments, freeze, etc) I don't like how you have to go into the address book to insert an address. It would be nice if it had the same functionality as outlook.

1	0.28%		It's much easier to now get only one e-mail with the day's happenings. Still, weird spam gets through, somehow.
1	0.28%		The ability to forward your emails should be put back in. I didn't use it before but when I wanted to use it, I could not.
1	0.28%		difficult and confusing especially for first time users. It's unlike any email program out there. Definitely needs updated and should consider ease of use to be number one. I was actually upset to see that IUP will no longer promote using POP3
1	0.28%		There have been a couple occasions when I didn't receive e-mails but it hasn't happened very often.
1	0.28%		I have had problems sending large files (power points) throught IUP e-mail.
1	0.28%		Again, easy to navigate
1	0.28%		It works.
1	0.28%		It would be better if one didn't have to sort through all the spam
1	0.28%		It's also clunky, and not terribly secure.
1	0.28%		Excellent and reliable.
1	0.28%		Plenty of memory for storage, easy to work with, and reliable.
1	0.28%		Usually very good service a couple of time it did not work
1	0.28%		I get tones of junk mail
1	0.28%		lots of spam
1	0.28%		Some kind of filter system would be nice.
1	0.28%		I particularly do not view that often. I would prefer instructors send to work or home address. There are too many campus digest emails that I am a commuter and do not care to receive. Posting for events should be in the union not forced upon students.
1	0.28%		if any questions you can always get quik help
1	0.28%		easy to use, I like that you can put in other student's name OR 4-letter id and it goes to the same place.
1	0.28%		I do not have any complaints about it.
1	0.28%		I have had problems when I try to sign on way too many times, so when I need it the reliability is minimal.
1	0.28%		Not overly impressed. Not easy to get addresses added to address book. Should auto add when I send email and be able to click on address to add from received emails.
1	0.28%		Comparable to other email providers. Took a while to get used to the delete and purge system instead of a trash folder.
1	0.28%		It is easy to use.

785	Respondents		
1145	Responses		
Top 1		247	31.51%
Bottom 1		25	3.19%
Mean		3.16	

Q13. Do you read "all-univ-student" e-mails sent from IUP administrators and faculty members concerning University policies, procedures, and health/safety issues?

Count	Percent		
171	22.06%		Yes, I read all of those e-mails.
244	31.48%		Yes, I read most of those e-mails.
219	28.26%		Yes, I read some of those e-mails.
109	14.06%		No, I rarely read those e-mails.
32	4.13%		No, I never read those e-mails.
775		Respondents	
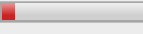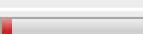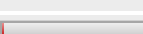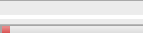
Q14. What method of University communication do you most prefer concerning University policies, procedures, and health/safety issues?

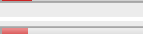| Count	Percent		
458	59.10%		"all-univ-student" e-mails
10	1.29%		IUP Central Web Calendar
2	0.26%		IUP cable TV Marquee Channel
71	9.16%		IUP websites
24	3.10%		Posters/table tents
65	8.39%		Regular mail
48	6.19%		Announcements in class
6	0.77%		Computer-based instant messaging (AOL IM, Yahoo IM, etc.)
21	2.71%		Cell phone text messaging
43	5.55%		The PENN
13	1.68%		Other (please specify)
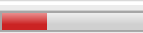
Count	Percent		
1	7.69%		phone messaging via text and phone calls
1	7.69%		A combination of the above to ensure that everyone gets the information.
1	7.69%		multiple sources, email, inclass, and the penn.
1	7.69%		All of the above-if inforamtion is important this is a sure way to inform all students
1	7.69%		Cole Hood
1	7.69%		through common meeting.
1	7.69%		all of the above - especially in emergencies
1	7.69%		hand outs. Sometime i treed University E-mail like junk mail because the title is totally irrelavant
1	7.69%		It would be helpful if all these methods were used.
1	7.69%		class announcements and posters
1	7.69%		individual e-mails

			STAHL Newsletter
1	7.69%		STAHL Newsletter
14	1.81%		None of the above
775	Respondents		
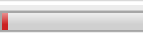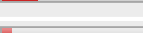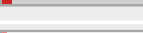
Q15. Have you ever used WebCT and if so what is your level of satisfaction with it?

Count	Percent		
71	9.16%		I've used it for online courses and I'm satisfied with it.
467	60.26%		I've used it in regular courses and I'm satisfied with it.
123	15.87%		I've used it for both regular and online courses and I'm satisfied with it.
9	1.16%		I've used it for online courses but I'm not satisfied with it.
54	6.97%		I've used it in regular courses and I'm not satisfied with it.
9	1.16%		I've used it for both regular and online courses but I'm not satisfied with it.
42	5.42%		N/A -- I don't use WebCT.
775	Respondents		

Q16. How do you access network services from off campus (e.g., H drive, P drive)?

Count	Percent		
239	30.84%		Virtual Private Network Service (VPN)
210	27.10%		File Transfer Protocol (FTP) via a web browser
31	4.00%		FTP via a program on your computer (e.g., WS_FTP)
158	20.39%		I did not know this could be done.
137	17.68%		I don't need to access network services from off campus.
775	Respondents		

Q17. How do you connect to the network?

Count	Percent		
26	4.11%		Dial-up modem 56K
234	36.97%		Cable modem
150	23.70%		DSL
158	24.96%		Residence hall network connection
42	6.64%		Off-campus building network connection
23	3.63%		I don't know.
633	Respondents		

Q18. Please indicate your level of satisfaction with the following: - Network in the residence halls (speed/support/etc.)

Count	Percent		
104	13.58%		Very Satisfied
254	33.16%		Satisfied
65	8.49%		Dissatisfied
22	2.87%		Very Dissatisfied
321	41.91%		N/A
766	Respondents		
Top 1	104	23.37%	
Bottom 1	22	4.94%	
Mean	2.99		

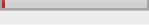## Q19. Please indicate your level of satisfaction with the following: - Project directory ("P" drive)

Count	Percent		
90	11.75%		Very Satisfied
380	49.61%		Satisfied
53	6.92%		Dissatisfied
24	3.13%		Very Dissatisfied
219	28.59%		N/A
766	Respondents		
Top 1	90	16.45%	
Bottom 1	24	4.39%	
Mean	2.98		
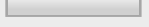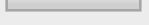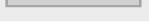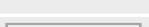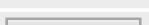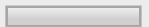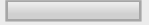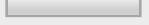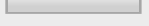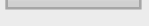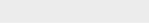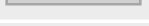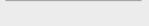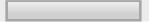
Q20. Please indicate your level of satisfaction with the following: - Student Technology Help Desk

Count	Percent		
104	13.58%		Very Satisfied
302	39.43%		Satisfied
81	10.57%		Dissatisfied
49	6.40%		Very Dissatisfied
230	30.03%		N/A
766	Respondents		
Top 1	104	19.40%	
Bottom 1	49	9.14%	
Mean	2.86		

Q21. Please indicate your level of satisfaction with the following: - Access to online library resources (both on and off campus)

Count	Percent		
182	23.76%		Very Satisfied
430	56.14%		Satisfied
68	8.88%		Dissatisfied
16	2.09%		Very Dissatisfied
70	9.14%		N/A
766	Respondents		
Top 1	182	26.15%	
Bottom 1	16	2.30%	
Mean	3.12		

Q22. Please share any comments you have about the above items:

Count	Percent	
260	100.00%	

Count	Percent	
1	0.38%	-
1	0.38%	awesome
1	0.38%	i have no comments
1	0.38%	I have no comments.
1	0.38%	k
2	0.77%	N/A
1	0.38%	N/a
4	1.54%	n/a
1	0.38%	na
1	0.38%	no
1	0.38%	no comment
1	0.38%	no commets
2	0.77%	none
1	0.38%	Student help desk in Gordon refused to set up my wireless link on my Labtop because I commute from home (1.5 hours away and cannot get to campus during their hours) I tried several times to make an appointment to no success. I finally found out I could go to the library and they were extremely helpful. I am very dissapointed in the help desk in Gordon.
1	0.38%	Help Desk has given me the "run around" more than once
1	0.38%	Some days the network is very slow, and sometimes the firewall prevents me from allowing certain upgrades like the new version of AIM.

1	0.38%		online library resources should be set up more user friendly. I learned it my freshmen year and I am so happy that I did, because no one really knows how to use it like it is suppose to.
1	0.38%		The access to the library resources is great....the library resources, however, are not so great.
1	0.38%		I would like to state that I've tried many times to access my student drive from home but cannot.
1	0.38%		Sometimes I fell like those who work at the Student Help desk have no clue how to even input the network key for the wireless network, its very frustrating.
1	0.38%		P Drive is set up confusing- help desk told me nothing I didn't already know.
1	0.38%		i like the diverity / availability of the lib resources
1	0.38%		The network and P drive work well. The student technology help desk is sometimes a hassle, sometimes they can't help or you go and they make you come back another time. I've found some very good information from the library resources.
1	0.38%		Having to use a VPN to access some library services is annoying.
1	0.38%		Accessing Acad at home isn't as friendly as in the labs.
1	0.38%		Wish that we were able to have more accessibility to the ebsco host journals and the PDF files to read them
1	0.38%		It's always been difficult to get ahold of someone at the Student Help Desk so I don't even try anymore.
1	0.38%		The "p" drive is often very slow and the VPN needs to be at a higher speed
1	0.38%		Sometimes they are not easily accessed from off-campus
1	0.38%		Residence hall internet gets very slow during high traffic hours (around 6-10 PM)
1	0.38%		The connection is very slow, especially at certain parts of the day. The internet will "time out" and other such things. Also, I can never get drives such as the "P" and "I" drive to work, even through step by step instruction from the help desk. Same with some of the library sources.
1	0.38%		The network on campus often is slow during times of high traffic. I don't know what can be done, but times such as finals cause a large lag in the data rate.
1	0.38%		the p: drive you have to click on to many folders to access the class you want. IUP sets folder permissions, why can't when you click on the p: drive it just go to the folders you have?
1	0.38%		I needed to get my password changed and the help desk did it for me very quickly and easily. No problems.
1	0.38%		hard to access drives from computers in residence halls and do all of that connect stuff at the beginning of the year
1	0.38%		Library search PILOT" is lousy
1	0.38%		No comments, other than they all get the task at hand done.
1	0.38%		the people at the help desk are idiots. they couldn't figure their way out of a wet paper bag. the higher ups there are very condescending.
1	0.38%		I find it difficult to navigate some of the library's online data basis and often go in circles with them.
1	0.38%		the online library resources are excellent
1	0.38%		I have had several experiences with requesting help from the Student Technology Help Desk (I am a doctoral student). I have been amazed with the high level and high quality of help they have offered me. This is one office at IUP that WORKS WELL! I cannot say enough good things; the Student Technology Help Desk is a great service.
1	0.38%		works fine
1	0.38%		I'm not sure how to access the Library's e-jounrnal resources.
1	0.38%		library access is great

1	0.38%		Internet is fast one day and as slow as dial up other times
1	0.38%		The P Drive fills up too quickly. I don't use the network in a residence hall. The help desk has very few people that can answer my technical questions. Access to library resources is touch and go.
1	0.38%		It took a little getting used to the online library resources, but after finding out I needed to first access the library website, it was ealy.
1	0.38%		I can not get on to the "p" drive from home.
1	0.38%		the help desk people are not very helpfull, anytime ive been in there it is like i am wasting their time and they dont want to be there
1	0.38%		Speed, usually fairley decent however should not have to rely on a proxy server, instead should each room should have a dedicated bandwidth amount, no less then 10mbs.
1	0.38%		Speed is great
1	0.38%		wiresless as an option in the dorms would have been nice while living on campus
1	0.38%		It is very difficult to access library resources off campus because you need a certain number. Also, some of the library research sources are not available in full text to use. The library loan request is also not very clear. In the residence halls, I have had problems with my internet freezing and being very slow. I am not aware of the project directory.
1	0.38%		The workers at the student help desk are irritable and unhelpful; they do not seem to understand that there are some people with less computer knowledge than they have.
1	0.38%		All of the journals should be available through a VPN connection, and have them easier to find on the library website.
1	0.38%		the library needs to update how to get a hold of journal articles. I go through my other college i did undergrad at because this is so confusing. If it's in the library, or online have a direct link to it, i hate how i have to open like 15 different screens to find an article
1	0.38%		The Mcaffee software you provide does not even load or set up correctly on my computer.
1	0.38%		im just satisfied...
1	0.38%		The Student Technology can be very helpful if they feel like it, but they usually are not very friendly or helpful.
1	0.38%		the speed can become very slugish at times. Its like I am using 56k
1	0.38%		I have a difficult time accessing the "P" and "H" drives off campus a lot of the time. I also have a hard time using the ebscohost and online journals, and I used them in highschool with no problems.
1	0.38%		Sometimes they are not very helpful. I had alot of problems with my Operating System my freshman year and no one would even come look at my computer when they were in the residence halls.
1	0.38%		The students at the Help Desk don't seem very friendly or have the best customer service skills.
1	0.38%		i use the library resources frequently
1	0.38%		The speed of out of network data has been EXTREMELY slow at times. After accidentally unsubscribing from the events listserv, i tried to contact Student Tech Help Desk about who i could contact about resubscribing, no one never replyed to either emails or returned phone calls.
1	0.38%		Everyone always has problems accessing the "p" drive. I learned very early at IUP how to connect to it, but I think it would be beneficial to have something a little easier for students to find pertaining to the "P" drive.
1	0.38%		I had trouble with virus protection, and I emailed the help desk and they never responded.
1	0.38%		It's OK
1	0.38%		the internet is slow in the dorms
1	0.38%		Since so many people are conncected to the internet in the dorms, it is very slow at times.
1	0.38%		P drive needs more space.

1	0.38%		I wish the help desk had more hours!!!! My computer needs to be fixed but I have classes and work all day and I can not make it there!!!!
1	0.38%		the help desk place is not very helpful at all.
1	0.38%		The VPN screws up my regular modem internet; interrupts it too frequently; requires me to reset my computer frequently
1	0.38%		I have been trying all year to create a VPN but am still unable to log into the P drive from off campus.
1	0.38%		internet is slow sometimes
1	0.38%		I feel the Student Technology Help Desk has no idea what they are talking about.
1	0.38%		It is very hard to login and use the library resources off campus...and I wish there were more electronic articles because if you are using it off campus at home you are too far away to go get the article if there is no electronic copy
1	0.38%		I wish there were more library services or that they were more user friendly
1	0.38%		again sometimes can not send or retrieve files from the p drive
1	0.38%		I don't know why we can't use AIM on certain on-campus computers. We are paying for it, if we choose to use it for communication that is our choice. (I.e. campus computer labs, residence hall computer labs and offices, etc.)
1	0.38%		Cannot access H-drive anywhere other than campus computer and P-drive I cannot upload assignments to other than on campus
1	0.38%		The guys at the computer tech service are great about setting up my wireless access for my laptop. And running XP I can hit the Geography network great--I also can easily configure printers.
1	0.38%		It is hard to access the P drive and I drive when you are not on campus even with the VPN.
1	0.38%		Internet speed occasionally becomes unbearably slow during the day.
1	0.38%		the connection is very slow and it would be nice to have wireless
1	0.38%		I was the maintainer of an IUP website last semester and frequently called the STHD. The majority of the times when I called, no one knew how to answer my question, no one was answer the phones (although it was during office hours) nor returning my calls, and I often had to talk to several staff members before finding an answer to my question. I remember being on the phone for over a half an hour one day being put on hold, passed to another staff member, or redirected to other offices that also didn't answer their phone calls.
1	0.38%		I have never been able to figure out how to use the P drive.
1	0.38%		It would be nice if the P drive could hold more information for regular classes. You can hardly put anything in your student folder.
1	0.38%		I have not had to contact the student technology help desk, but I know people who have and did not get very fast or useful service from them. I do not know what a P drive is.
1	0.38%		the student help desk is good, but sometimes they don't have all the answers.
1	0.38%		Help desk personell are snobby
1	0.38%		i must not know how to use the online library correctly because it never helps me find what i need
1	0.38%		p drive should be automatically mapped on all campus computers (classrooms and computer labs)
1	0.38%		There is usually no one who knows about lab computers there in the room at the time when you need them. RAs do not count. P drive is okay but, I usually use the H drive. The Help Desk will help you a few days after your problem. There is only a specific time when they can fix things, NOT RIGHT THEN AND THERE! I do not like the online library.
1	0.38%		Network in residence halls often has dramatic decreases in speed for up to three hours, greatly affecting my work (and game) speed.
1	0.38%		I think you should hold training for incoming students on URSA, Email, Voyager, and a few other things like home directory services and network storage among others that I can not think of right now to help enable students to become more active in technology.

1	0.38%		The connection in the living center is very poor, and often disconnects
1	0.38%		Speeds are fast. But I want faster. More Speeeed! I want like 20mbps down and like 5mbps up. ALL THE TIME. YEAH!
1	0.38%		i love being able to access library sources at home very helpful
1	0.38%		What is the "P" drive?
1	0.38%		I have asked for assistance on 4 occassions to set up a PalmTX with OS 5 and no one has been able to help. I am aware that it is a "non-supported" machine, however when using the Univerities Tech Help section, there was not even a mention of the device. I will however mention that the guides for other devices were clear and well designed.
1	0.38%		I live off campus but when I did live in the dorms I had no problems with the residence halls network. I like the accessability of the project drive and being able to access it from any computer is a plus. The student help desk has been very helpful for me, any time ive had a problem they have fixed or told me how to solve my problem very promptly. Having the online library resources on and offline in my opinion is very beneficial because it allows you to get work done when you leave campus.
1	0.38%		Good tech. support
1	0.38%		the help desk has never been very useful
1	0.38%		I have never had any problems with the residence network connection.
1	0.38%		I dont like typing in all of the library number codes to get into the library
1	0.38%		The library is terrible
1	0.38%		All of the drives that are available are not explained to us unless we use them for a class. I think a manda
1	0.38%		NOT SURE IF THIS COUNTS AS HELP DESK BUT THE STUDENTS WHO WORK IN EBERLY LAB DON'T KNOW WHERE MACK LAB IS.
1	0.38%		The P Drive is a pain, to put it lightly. It is difficult to access and not set up very well. The residence hall connections are sketchy. They are fast... when they are working.
1	0.38%		The Student Help Desk was great when I had trouble connecting to library services from home. They also spent an amazing amount of time tracking down info about whether we had a junk folder option for our email.
1	0.38%		The student workers at the help desk should be paid a competitive wage given the work they do, also, they should be sent to seminars and certifications to ensure they know what they are doing.
1	0.38%		Everyone that I have talked to regarding the Technology Help Desk has told me that they rarely address the problem in their solutions and most frequently suggest that the problem is a virus when in reality it isn't.
1	0.38%		Sometimes internet is just SLOW~! I know it's not my system, because I just custom upgraded the entire interior...
1	0.38%		The P drive is ok, but we could use some more H drive space. Also, when searching with the Pilot to find films in the library, there seem to be inconsistancies and there isn't one easy way to find movies. I search for a lot of foreign films, and typing "motion pictures french" does not always come up with results that are available.
1	0.38%		difficult with macs
1	0.38%		Often slow, always unreliable
1	0.38%		Library resources like JSTOR would be more utilized if I could reach them without being -in- the library to do my search. I tried searching from home earlier and could not access the database, which was an annoyance. Could we be issued usernames and passwords, or registered as users while not on the library's network?
1	0.38%		like to use ebsco from home
1	0.38%		I am a commuter graduate student at IUP and I find it difficult to meet my schedule with the opening hours of the Student Help Desk. My class get off at 3:45 and I need to rush it over to the Stuent Help Desk for computer assistance. When they move to the new location, I did not recall getting information about the change and I ended up missing my opportunity to get help and wait until the week after.

1	0.38%		I've been trying to access things online....computer help desk response, come in...I don't have the opportunity to as a commuter.
1	0.38%		The P-drive is annoying because you have to click through so many folders. It's especially frustrating when you are using a slower public computer.
1	0.38%		i like the P drive
1	0.38%		I have used the P drive once and haven't had a reason to use it since.
1	0.38%		They all worked very well for me.
1	0.38%		I think that the student tech. help desk should be able to make visits because its very difficult to get your computer there and you can't take it if they have too many there and they seem to be busy all the time so maybe more employees?
1	0.38%		The STHD should train their people a little better. I have Wi-Fi on my smart phone and was told to contact my service provider to access my Wi-Fi...What?! So i read my user manual and it says that all information must be put in by an tech Support perosn who knew all of the pass codes. I took that back and they said they were not able to do. So i asked someone at the library tech desk who was willing to try and and after trying different things we finally got it to work! Now i don't have to pay for a data plan just to access my email!
1	0.38%		Internet connection in rooms could be a little faster
1	0.38%		Sometimes the tech help desk in Gordon does not have enough people in it. I also think the Library website could be more streamlined.
1	0.38%		I am a non-traditional student, none of the items above pertain to my needs or situation.
1	0.38%		hmmm...
1	0.38%		So far everything is good.
1	0.38%		The network speed seems to be slow at some times everyday.
1	0.38%		Speed in the residence halls is very fast
1	0.38%		I have been to the help desk and they are nice. The p drive i have only used once. I use library resources ALL THE TIME! The network in the reshall is alright; I understand it gets slow sometimes.
1	0.38%		Unfortunately the VPN is not too good sometimes. I have to restart many times to get it working.
1	0.38%		the student help desk is not very useful. My first semester in a dorm the help desk basically took me through steps that any person with common sense would know. After that they said they would get back to me. Although I managed to fix my own problems with the network in the dorms, I never recieved a call back from them.
1	0.38%		The STHD wasnt very helpful. I had to take my computer there 3x before it would connect to the wireless internet properly. They are not friendly, very RUDE and quiet. They act like doing their job, which is fixing my computer is too much of a chore. Bossy! I hate going there and will avoid it, even going for weeks without internet, if at all possible.
1	0.38%		The Internet connect speed is about the speed of dial-up. Something needs to be done about this. I live in Shafer and many of times the internet is down. I was very disappointed about the internet.
1	0.38%		Everything works and I am pleased with it.
1	0.38%		I think some of the workers at the student help desk should be trained how to work with people. If I knew what I was dong I would not be asking them for help so they should not treat people like they are stupid which has happened to me more than once. I try not to go there because the last two times I have needed help they were very rude.
1	0.38%		They need to hire people in the Student help desk and with resnet that actually know what they are doing. I had problems with a worm or blaster virus on my computer earlier this year that sneaked past my antivirus and spyware programs. They sent someone who knew nothing, and was asking me questions about the problem at hand. I shouldn't be doing his job!
1	0.38%		The help desk doesn't help. you email them, they email you back. a month later.
1	0.38%		I wish I understood the "P" and "h" drives better - I really don't use them and I have a feeling they could be helpful. The folks at the

			Help Desk are terrific - knowledgeable and tolerant -When I lived in the dorms (esch) one summer, the network worked well. I sometimes have to fight with the library site from my off campus computer. Also, BTW, The IUP website could be better organized so that one could find the bursar's office and the financial aid office without using the search function....
1	0.38%		The internet sometimes goes slow in the residents halls! I'm assuming because it's from people downloading things and clogging up the speed.
1	0.38%		The student help desk is not very informative, I feel like they know less about my computer than I do.
1	0.38%		not about the above question but a previous question. I would really like to see IUP use cell phone text messaging as well as email to communicate with their students.
1	0.38%		The speed is kind of slow sometimes, that means it is not stable.
1	0.38%		I have recently been unable to access the dissertation link from the library when I am off campus, which is inconvenient.
1	0.38%		The STHD doesn't know a lot about macs from my experience, but I haven't used it much.
1	0.38%		I am VERY dissatisfied with the support for Macintosh users. I have been totally unable to establish a VPN connection to campus from my home Mac computer. The entire world does not use PC systems, and IUP's technology service seems to assume that it does.
1	0.38%		They work average I guess. More often than not, the network speed on campus is very slow.
1	0.38%		The library resources online are really difficult to navigate sometimes, but I believe it's because I'm using EBSCOhost and their layout is awkward.
1	0.38%		Port 80 tends to be sluggish during peak hours, however the connectivity has been hugely improved since 2003 when I couldnt even game earlier than midnight on campus. However Gaming access has been improved greatly and I am glad for this. The technology help desk needs to observe some of their students. When I called once from being unable to connect to the internet I was greeted with someone who was border line unwilling to help me because he was almost ready to go home, which would have left me unconnected to the internet all weekend.
1	0.38%		it would be nice to have more software available to graduate students
1	0.38%		I have struggled with the library resources off campus, but everything on campus works well
1	0.38%		My username and password won't let me acess any of the network drives or log onto the network. I've gone to technology services, and nothing has helped.
1	0.38%		P drive only allows me to check courses I am currently enrolled in where past classes sometimes contain useful information that is out of my reach. The interent in the dorms rarely works at normal speed. It generally takes at least a full minute to open my homepage. Everytime I call the helpdesk they never seem to fix my problems. a problem has only been completly resolved once.
1	0.38%		its hard cause i dont know how to do a lot of things and teachers expect you to know...no one tells you what or how to do it
1	0.38%		Some courses I'm enrolled in require more space on the P drive that isn't always available, while for other classes none is used. There seems to be wasted space that could be distributed to other instructors who use the P-drive often.
1	0.38%		Have had trouble in past getting answers from help desk
1	0.38%		When I originally put the Ubuntu operating system on my machine, I took it to the help desk to set up the wireless network. I had pre-installed everything they needed to connect me to the network, but they couldn't do it. It turns out that they didn't know that the WEP password was in HEX not ASCII. This school offers no support for linux users.
1	0.38%		Get some people that can actually use a computer to work at the help desk.
1	0.38%		the internet is always down
1	0.38%		I think that the access to online library resources is fantastic and a great asset to the university. I can do most of my research online, through the use of the databases, PALCI, and E-journals.
1	0.38%		student technology center isn't very useful

1	0.38%		I need more easy to find instructions on how to set up off campus network connections and access to library resources.
1	0.38%		The internet in the Living residence (punxy) is very flakey. When it rains the internet goes down.
1	0.38%		I don't live in the residence halls. I did not know about the "P" drive. The help desk is well, helpful. The online library is difficult to understand at times.
1	0.38%		Being a student at IUP, the access of online library resources off campus is easy, and extremely helpful with credible internet research. Also, the P drive is very useful to backup and access files from off campus without the need of a portable device, such as a flash drive.
1	0.38%		Student tech helpdesk has never resolved any issue I have had. The online library is difficult to narrow down searches for topics.
1	0.38%		The bandwith seems to be a problem in the dorms as the Internet is very slow most of the time, and can be a problem when trying to get work done. The server is always up and running which is a good thing, but sometimes the rate of the internet speed is very inconvienient. Other then that the Internet runs good, the P drive is very nice and organized, the help desk people are very nice and sweet and are always offering advice. I have never left there without a smile on my face. Lastly the Library resources are very helpful and you can always find what you need! Great stuff from a great university once again
1	0.38%		The network sometimes gets very slow, also, please add wireless to the resident buildings
1	0.38%		The people at the Student Technology Help Desk are great!
1	0.38%		The internet service in the dorms is horrible!! At the beginning of the school year our connection was very fast. It declined rapidly after that. At this point in time my internet service is painfully slow to the point of being comparable to a 56k connection or slower. Even extremely late at night when few other people are accessing the internet it still moves horribly slow. It isnt just my system either. My roommate as well as many other people in my dorm complain of the harsh decline of our internet service.
1	0.38%		The internet connection is a bit slow in campus towers. I have never had a need for the help desk.
1	0.38%		Being able to access EBSCO off campus is very helpful
1	0.38%		The Public drives are outdated. WebCT has a much better interface and is more easily accesed.
1	0.38%		I recently learned that the P-drive and H-drive exist. I have been here for a year and I just recently learned about these. My biggest complaint about IUP so far is the lack of a program to help transfer students adjust and learn the computer resources.
1	0.38%		I don't know what the P-Drive option is for, but I would like to know if it could be useful to me. Thank you.
1	0.38%		I don't understand why email addresses can be a persons name or just 4 letters. And why is my maiden name used to identify me for EVERYTHING even though I graduated, got married, changed my address and THEN re-entered IUP for a second degree
1	0.38%		The online library search engine could improve to give better search results.
1	0.38%		The P drive has to many sub-folder I have to click for an hour to get what I want.
1	0.38%		Most professors don't know an effective way to use the P Drive. It can be a mess.
1	0.38%		The network has been slow lately.
1	0.38%		the network speed is sometimes almost as slow as dial up.
1	0.38%		There should be better online service.
1	0.38%		I never lived in a dorm or visited the student help desk so I cannot comment on those, but the other two have worked fine for me.
1	0.38%		Everything has worked out well so far for me.
1	0.38%		It would be nice if more of the library resources could be used off campus. It would also be helpful if more databases of full works were available online, though I do like the ones that are already available.
1	0.38%		I am not satisfied with the student tech help desk because when I first started school, I was at the Punxsutawney campus. Brand new dorms, but first thing that happens when I connect to the system with my brand new computer? I receive two worms. I hitched a ride to main campus and they pretty much told me there was nothing they could do for me. SO i had to hire a student to fix it, who ended up damaging my tower so the cover wont lock in place.

1	0.38%		Reasearch using the library resources is tedious. Instead of being able to view articles, I can only view an abstract and then I am prompted to request the book/ magazine from whatever PA inter-college library loan program there is.
1	0.38%		Sometimes the network goes slow because so many people are on. I ran across this problem during the end of the semester and during class scheduling.
1	0.38%		There is always room for improvment but everything is satisfactory.
1	0.38%		Only some of the Student Tech workers seem to know what they are doing. Only once out of the five times I visited ST help desks did the student worker actually help me or solve my problem. However, this might just be how the computer tech world is... I am not sure!
1	0.38%		I have never been told anything about the H: or P: drives at IUP.
1	0.38%		I believe the help desk should be more helpful. And should return requests sooner. I know they are busy, but at the same time we get assignments at the beginning of the year and prefer not to have to go to a lab to get the assignment accomplished.
1	0.38%		I live off campus and while I have followed the instructions given by library personal, I have a difficult time connecting to the online journals
1	0.38%		not sure what the P drive is
1	0.38%		In my experience, the persons at the help desk are very patient and I appreciate that. Their customer service, however, is not the stereotypical friendly neighbor attitude but they do their thing.
1	0.38%		accessing jstor from home is incredible. i didn't know you could do that until just this semester and it saves a lot of trips to campus.
1	0.38%		Web CT has worked flawlessly for me
1	0.38%		Sometimes during midday the internet is very slow.
1	0.38%		I can never connect to the library from home to search web journals, etc.
1	0.38%		The residence hall networks severely hamper my intellectual property piracy severely, and cause me to be less effective while grouped up in online RPGs, but for anything else it's adequate. I don't have any experience with the other three
1	0.38%		Wish it was easier to connect to library from home (smaller password)
1	0.38%		I am using Linux on my portable and I wish the Student Tech Help Desk knew something about Linux. It's amazing that these students are computer science majors and don't know how to connect a Linux computer to the IUP netweork via VPN. This should be changed.
1	0.38%		I have had to use the Student help desk a number of times and have been very pleased with help that has been provided.
1	0.38%		I don't deal with the Student Technology Help Desk, but the ADMIN-Help desk (as a staff member) is always courteous and efficient.
1	0.38%		I mostly use library computers and some of them especially on the 3d floor are too slow. All good and fast ones are always busy. So, I either borrow a lap top or go home.
1	0.38%		Overall the services are adequate and work
1	0.38%		I can't access the project drive from my personal computer in my dorm. I haven't had to ask the student technology help desk for help yet.
1	0.38%		I have never used the "p" drive, and I don't typically use the online library resources.
1	0.38%		student technology desk didn't help me. they took too long, so i retrieved my computer from them and rebuilt my computer by myself.
1	0.38%		The help desk sucks. A lot of their student workers are not nice, and aren't good help.
1	0.38%		I have to hand it to IUP´s Technology Services Department. I´ve always been satisified with computing on campus. I had to use the help desk once, and the students working there treated me very well and didn´t give up on my problem till they found a solution. The only complaint I have is that some of the library´s online resources are a little hard to access from off-campus; you typically have to type the entire barcode from your I-Card to gain access.

1	0.38%		I've never used the residence halls network.
1	0.38%		It is too confusing to locate exact topics sometimes. First you have to go to search, then click on everything. Then when you advance search, you still may not get the info. you need.
1	0.38%		I've needed to connect with someone at the student help desk and the response I received was very quick. Also, I have never had a problem with accessing the library's resources off campus. The P-drive has given me problems at times, but never anything that has not been easily fixed.
1	0.38%		the online Library is way too confusing.
1	0.38%		it is almost impossible to get on the H or P drive from off campus despite what question 16 says. it NEVER lets you sign on and just says that your password is incorrect.
1	0.38%		I only have a complaint about the connection speed in the halls. You can sleep while waiting to be connected to a website.
1	0.38%		Online library resources are fantastic!
1	0.38%		I'm not good at using library methods, and it confuses me when I do searches for research. The P drive is hard to manage in an open classroom environment because other students cannot move files in folders created by other students.
1	0.38%		The help desk isn't much help when it comes to some computer issues.
1	0.38%		There have only been minor dissatifactions in my time here at IUP, but they were all addressed.
1	0.38%		The library does not carry enough nursing periodicals and journals.
1	0.38%		I don't know how to use the p drive.
1	0.38%		P drive is to small
1	0.38%		it'd be nice to be able to access the online resources with less trouble from home, but i'm not sure how you would do it
1	0.38%		Online library resources are excellent.
1	0.38%		I had some problems accessing online library resources info recently and had EXCELLENT, immediate help from Ed Zimmerman!
1	0.38%		they r all great services.
1	0.38%		Network security in the residence halls leaves something to be desired. All computers are vulnerable to attacks from within the LAN per hall.
1	0.38%		I think that the iup library should have more resources online, many of the articles you can not access from home, they only show up as an illusion. I would prefer another way to sign into the iup library it is impossible to remember the 16 digit number, when I want to use the online library I have to pull out my icard type in the number then sit there or it throws you off then you have to sign in with the same 16 digit number. The project and H drive does not always work from home using acad, I have tried to make my computer use the vpn but it doesnt seem to like that option.
1	0.38%		I think that there are too many things going on with the library site. I get confused when I use it sometimes.
1	0.38%		It is not possible to access jstor from off campus even with the VPN connected. I had a problem connecting my laptop in my advirosr's office and the help desk employees kept insisting that I could just connect to the wireless network, which is not available in Weyandt.
1	0.38%		The P drive hardly ever works the way it is supposed to work. The general idea is a good one though.
1	0.38%		It would be nice if the library had more full text journal articles available through EBSCO or another service.
1	0.38%		If I need to use the internet, I go on campus. The "H" & "P" drives could use some more storage room.
1	0.38%		I, P, H, D, Q all of which are a pain in the butt, it just adds to the confusion in classes and takes a long time for the teachers to explain "the process"
1	0.38%		The internet in the residence halls are good.

1	0.38%		I've only used the P drive and the library resources a couple times but it's pretty easy to get to.
1	0.38%		The internet in Shafer would disconnect at very crucial moments. The internet cannot fall.
1	0.38%		The help desk is not helpful, and no one seems to have an answer as to why my MacBook (laptop) cannot connect to the VPN. The only "help" I get is a consistent "Why don't you run Windows?", which I do not appreciate. There is no reason not to support Macs without the kind of aggravation and rigamarole I've gone through.
1	0.38%		I would be much more satisfied if the download & upload speeds were increased. One time, I downloaded a miniscule 200something kb file and it took well over 2 minutes to do so. My DSL at home downloaded the same file in 5 seconds. Any acknowledgement on this issue would be appreciated, though I do understand that a lot of people use the Internet here on campus.
1	0.38%		Sometimes the P drive does not work.
1	0.38%		I like being able to get onto J-Store and other article databases from my home computer, I find it very convienient.
1	0.38%		no one picks up when i call the help desk
1	0.38%		That "p" drive thing didn't work for me in the residence hall.
1	0.38%		I have had repeated trouble with my off-campus VPN connection. I have called the help desk numerous times without response. Since I work 50 hours a week in addition to grad school this sucks.
1	0.38%		P drive and H drive have saved me many times
1	0.38%		I want to be able to use the wireless network on campus but I do not want to have to go over to the Technology office to get it set up. I want to be able to get the needed information to set it up myself. I had a technology person from Eberly building try to set it up for me but he was unable.
1	0.38%		where is the student health desk

260   Respondents

Q23. Which of the following best describes your use of wireless?

Count	Percent		
239	31.20%		I don't have a laptop or wireless equipped computer.
300	39.16%		I have a laptop and use the wireless network.
161	21.02%		I have a laptop but never use the wireless network.
10	1.31%		I have a handheld computer and use wireless network.
7	0.91%		I have handheld computer but never use the wireless network.
9	1.17%		I have a cell phone with wireless Internet capability and use it wire the wireless network.
40	5.22%		I have a cell phone with wireless Internet capability but never use it wire the wireless network.

766   Respondents

Q24. Where would you want to be able to use wireless technology the most?

Count	Percent		
608	100.00%		

Count	Percent		
1	0.16%		?

1	0.16%		Academic buildings
1	0.16%		all buildings
1	0.16%		All of campus
1	0.16%		all over
3	0.49%		All over campus
3	0.49%		all over campus
4	0.66%		anywhere
1	0.16%		Anywhere on Campus
10	1.64%		Anywhere on campus
11	1.81%		anywhere on campus
2	0.33%		Anywhere on campus.
2	0.33%		apartment
2	0.33%		At home
1	0.16%		At home.
1	0.16%		at my house
1	0.16%		at school
1	0.16%		Bathroom
1	0.16%		Campus
2	0.33%		campus
1	0.16%		class
1	0.16%		class rooms
3	0.49%		Classrooms
4	0.66%		classrooms
1	0.16%		Classrooms.
1	0.16%		Coffeehouse
1	0.16%		computer
1	0.16%		computer labs
1	0.16%		Dining Halls
2	0.33%		don't care
2	0.33%		dorm
1	0.16%		Dorm Room
1	0.16%		Dorm room
1	0.16%		dorm room

2	0.33%	dorm rooms
1	0.16%	DORMS
4	0.66%	Dorms
8	1.32%	dorms
1	0.16%	dorms and classrooms
1	0.16%	Dorms.
5	0.82%	Eberly
1	0.16%	entire campus
3	0.49%	EVERYWHERE
3	0.49%	Everywhere
12	1.97%	everywhere
3	0.49%	Everywhere on campus
5	0.82%	everywhere on campus
1	0.16%	Everywhere!
1	0.16%	good coverage
4	0.66%	Home
11	1.81%	home
1	0.16%	house
1	0.16%	I don't know.
1	0.16%	i dont know
5	0.82%	In class
6	0.99%	in class
1	0.16%	In my apartment
1	0.16%	in my apartment
2	0.33%	In my dorm
3	0.49%	in my dorm
1	0.16%	In my dorm room
1	0.16%	in my dorm room
1	0.16%	In my dorm.
1	0.16%	In my house
1	0.16%	In my room
2	0.33%	in my room
1	0.16%	In my room.

1	0.16%		in room
1	0.16%		In the classroom
1	0.16%		in the classroom
1	0.16%		in the classrooms
2	0.33%		In the dorm
5	0.82%		In the dorms
5	0.82%		in the dorms
2	0.33%		In the residence halls
1	0.16%		johnson hall
1	0.16%		k
8	1.32%		Library
20	3.29%		library
2	0.33%		lounges
1	0.16%		my apartment
2	0.33%		my dorm
2	0.33%		My dorm room
2	0.33%		my dorm room
2	0.33%		my house
1	0.16%		my place
1	0.16%		my residence
2	0.33%		My room
2	0.33%		my room
4	0.66%		N/A
3	0.49%		n/a
1	0.16%		na
1	0.16%		not important
1	0.16%		Not sure
1	0.16%		Off Campus
2	0.33%		Off campus
3	0.49%		off campus
1	0.16%		Off-campus
1	0.16%		office
3	0.49%		on campus

2	0.33%		Outside
8	1.32%		outside
2	0.33%		outside on campus
1	0.16%		Research
1	0.16%		Residence
2	0.33%		Residence Hall
4	0.66%		Residence Halls
1	0.16%		Residence halls
3	0.49%		residence halls
1	0.16%		room
1	0.16%		school
2	0.33%		Stright
1	0.16%		study lounges
1	0.16%		The dorms
1	0.16%		the hub
3	0.49%		The Library
2	0.33%		The library
3	0.49%		the library
1	0.16%		The library.
2	0.33%		yes
1	0.16%		In the dorms.
1	0.16%		academic buildings
2	0.33%		All over campus.
1	0.16%		Campus Towers
1	0.16%		In classrooms
1	0.16%		Ackerman
1	0.16%		Class- School
12	1.97%		Oak Grove
1	0.16%		Whitmyre and Weyandt
1	0.16%		in the grove
1	0.16%		HUB
1	0.16%		eberly, hub
1	0.16%		In the WIUP-TV television station

1	0.16%		mcelhaney
1	0.16%		Wyant Hall
1	0.16%		in academic buildings
1	0.16%		sitting in the oak grove
1	0.16%		Library, or Classrooms
1	0.16%		Library, outside, classrooms
1	0.16%		Sitting in the Oak Grove on a nice day.
1	0.16%		the HUB
7	1.15%		The Oak Grove
1	0.16%		when im traveling
1	0.16%		Hub
1	0.16%		Anywhere around Indiana
1	0.16%		EVERYWHERE. My dorm and in the Oak grove, but definately in the residence hall back and front yards
1	0.16%		On my handhelp without having to buy a $80 VPN program
1	0.16%		ANYWHERE in the library, ANYWHERE.
2	0.33%		Stouffer
1	0.16%		The campus seems well supplied with wireless connections
1	0.16%		Everywhere on Campus
1	0.16%		library and oak grove
1	0.16%		Dorm/Apartments
1	0.16%		in Weyandt classrooms
13	2.14%		oak grove
1	0.16%		laptops and PDAs
1	0.16%		Residence Hall rooms
1	0.16%		Sprowls
1	0.16%		Anwhere on campus
1	0.16%		library/oak grove
1	0.16%		At my house
1	0.16%		Common areas (HUB, lawns, library, etc.)
1	0.16%		On my laptop in IUP buildings around campus
1	0.16%		Everywhere on campus, we should get something similar to "windbeam" so there is no particular hotspot but rather wireless is available at all times on campus.
1	0.16%		All Academic Buildings
1	0.16%		any point on campus

1	0.16%		outside, in the oak grove
1	0.16%		Stright Hall
1	0.16%		all dining halls (Folger currently has weak to no access) and Keith Hall
1	0.16%		Honestly, I would prefer to have it everywhere I went
1	0.16%		In the laundry room
1	0.16%		in dorm room/apartment
1	0.16%		outside around the dorms
1	0.16%		dorms and buildings
1	0.16%		Philadelphia St
1	0.16%		Whitmyre Hall
1	0.16%		home in Philly, not on campus. I've used it once at Stapleton library
2	0.33%		Stapleton Library
1	0.16%		Hm....In places like the Oak Grove and the Commons behind Law/Scr/Shaffer.
1	0.16%		folger
1	0.16%		In classes
1	0.16%		outdoors around campus
1	0.16%		Hub/Folgers
2	0.33%		Class room
1	0.16%		in the car!
1	0.16%		DORM ROOMS!
1	0.16%		on my computer
1	0.16%		My dorm lounge
1	0.16%		dining areas & dorms
1	0.16%		NOWHERE... it is not necessary and is very dangerous for the overall health of students. Have you not heard of the multiple and factual cases of brain tumors due to radio waves such as those from wirelss interenet? Please do not get this or you could potentially be endangering the students health.
1	0.16%		Cogswell Classrooms
2	0.33%		in the oak grove
2	0.33%		hub
1	0.16%		the comm buildings
1	0.16%		All thoughout campus
2	0.33%		eberly
1	0.16%		eberly and library
2	0.33%		Uhler Hall

2	0.33%	in classrooms
1	0.16%	Dorms / Lib
1	0.16%	eberly business college, McElhaney
1	0.16%	Dorms, Pierce Hall
1	0.16%	Home, classrooms
1	0.16%	Zink Hall
1	0.16%	Stright Hall and library
1	0.16%	personal room/residence hall
1	0.16%	Classrooms/ Weyandt
1	0.16%	Weyandt Hall
1	0.16%	In Classrooms
1	0.16%	In academic buildings so that we can work on homework etc. before and after class.
2	0.33%	Davis Hall
1	0.16%	Study Lounges
1	0.16%	My house.
1	0.16%	the dorms!!!!!!!!!!!!!!
1	0.16%	in the dorm snd common areas
1	0.16%	Library, Dorms, and Dining
1	0.16%	Outside in the sun.
1	0.16%	Class rooms, esp in weyandt
1	0.16%	Pechan Health Center
1	0.16%	in the class room
1	0.16%	everywhere on campus- in all buildings, outside areas, and eating areas
1	0.16%	the oak grove, classes
1	0.16%	in my off campus apartment.
1	0.16%	Anywhere and Everywhere
1	0.16%	Outside buildings other than just the oak grove, like the field house, zink hall, among others.
1	0.16%	All Over Campus, DUH.
1	0.16%	Around the campus, in and out of classrooms, in the Oak Grove...Library...HUB...dorms...EVERYWHERE!
1	0.16%	in class rooms
1	0.16%	campus wide
1	0.16%	LIbrary
1	0.16%	everywhere; I've tried but have been unscuccesfull

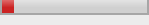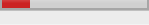|			
1	0.16%		fosters
1	0.16%		outside in the oak grove
1	0.16%		in my room, residence halls
1	0.16%		Oak Grove, Athletic Department
1	0.16%		At the Esch residence hall next semester
1	0.16%		ANY WHERE WITHIN THE CAMPUS
1	0.16%		Sutton Hall
1	0.16%		my home.
1	0.16%		Library , eberly
1	0.16%		Dorms and oakgrove
1	0.16%		classrooms and library
1	0.16%		hub, library
1	0.16%		PRATT & the rest of campus
1	0.16%		ALL CLASSROOM BUILDINGS & LIBRARY
1	0.16%		The entire campus should have wireless access.
1	0.16%		dorms/classes
1	0.16%		In the park by the library
1	0.16%		Campus wide wireless network. Total coverage.
1	0.16%		take me computer to the library
1	0.16%		right outside of the dorms, so i can sit in the suc=n and do papers
1	0.16%		In library
1	0.16%		It's available practically everywhere that I need it. (Sutton hall though?)
1	0.16%		The library and HUB
1	0.16%		In the Oak Grove!
1	0.16%		academic buildings and library
1	0.16%		Weyandt
1	0.16%		I already have it where I need it
1	0.16%		everywhere! Outdoors, Res Hall, Pratt!
1	0.16%		eberly & library
1	0.16%		Dorms / Everywhere
1	0.16%		the oak grove, if i had a laptop
1	0.16%		i wanna beable to use it everywhere on campus
1	0.16%		Class & Library
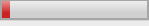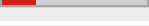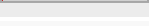
1	0.16%		outside! (Oak Grove)
1	0.16%		off campus - close to campus
1	0.16%		My Room So I dont have to have all these wires everywhere
1	0.16%		MY DORM ROOM!!!!! PLEASE GIVE US WIRELESS IN THE DORMS!
1	0.16%		Cogswell
1	0.16%		classes to take notes
1	0.16%		residence halls!!!
1	0.16%		Outside the Hub on Keith Lawn
1	0.16%		home and library
1	0.16%		Near places to eat (HUB, Foster, Folgers)
1	0.16%		Near the biology building
1	0.16%		Oakgrove
1	0.16%		Everywhere its suposed to be a wireless campus.
1	0.16%		My Dorm!
2	0.33%		in Stouffer
1	0.16%		residents halls
1	0.16%		on campus residence hall
1	0.16%		in the Oask grove and Library
1	0.16%		dorm rooms, oak grove, punxsy campus
1	0.16%		towers area.. so can move laptop in apartment without have a cable.
1	0.16%		Dorms and Classes
1	0.16%		public buildings
1	0.16%		In the dormatories and classrooms.
1	0.16%		HUB & outdoors
1	0.16%		in ALL of the class rooms
1	0.16%		in davis hall
1	0.16%		In academic settings
1	0.16%		EVERYWHERE including dorms
1	0.16%		All Classrooms
1	0.16%		In all the classrooms in stright.
1	0.16%		In my home or in the Oak Grove.
1	0.16%		school buildings
1	0.16%		oak grove.

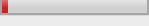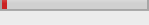|			
1	0.16%		Academic building rooms
1	0.16%		Oakgrove or in classes
1	0.16%		Oak Grove and in classrooms
1	0.16%		Residence Halls, Classrooms
1	0.16%		Everywhere its wireless.
1	0.16%		Everywhere on and off campus
1	0.16%		parking lots.
1	0.16%		All the classrooms and dorms
1	0.16%		Campus towers
1	0.16%		Stright, HUB;ZINC
1	0.16%		I don't;
1	0.16%		When travelling
1	0.16%		Campus-wide
1	0.16%		Library, but it's already good there.
1	0.16%		Outside of dorms in common areas
1	0.16%		dorm study rooms or HUB
1	0.16%		University Tower and library
1	0.16%		everywhere, stupid.
1	0.16%		Anywhere in campus limits
1	0.16%		IN MY DOOR ROOM!!
1	0.16%		ON CAMPUS!
1	0.16%		3rd floor of the library
1	0.16%		ANYWHERE ON CAMPUS
1	0.16%		out side, or in the dorms.
1	0.16%		It would be nice to have the school's wireless reach to local restaurants in Indiana such as Eat N Park
1	0.16%		In the Library and Classroom Buildings
1	0.16%		Student Offices in the HUB
1	0.16%		outside in a radius of most of the academic halls.
1	0.16%		oakgrove
1	0.16%		all areas
1	0.16%		cafeteria in Foster
1	0.16%		Stapleton
1	0.16%		while eating

1	0.16%		oak grove/dorms
1	0.16%		The Oak Grove :]
1	0.16%		Oak Grove, I dont always pick up a signal there...also in lecture buildings
1	0.16%		all over town. have a signal everywhere.
1	0.16%		In the main building of shcool
1	0.16%		Cogswell/Classrooms
1	0.16%		Residential Halls
1	0.16%		My apartment a block off campus
1	0.16%		at home so that i can get the internet and also information more quickly since i am a commuter and i would like to know if a class is cancelled or not.
1	0.16%		In the places that I am most comfortable, i.e. lounges, parks, and cafeterias.
1	0.16%		The parking lots
1	0.16%		sitting outside the dorm rooms
1	0.16%		Social places
1	0.16%		All throughout Whitmyre
1	0.16%		In all of the buildings.
1	0.16%		I only use it in the library
1	0.16%		I do not know where it presently doesn't reach on campus.
1	0.16%		doorms, library, any classroom
1	0.16%		Easily, in all buildings.
1	0.16%		maybe at starbucks
1	0.16%		home, anywhere
1	0.16%		I'm not sure I understand this question, but I will give it a shot: At home, in the library, anywhere outside on campus so that I can enjoy being outdoors while working on school work.
1	0.16%		outside all over campus.
1	0.16%		In Uhler hall, which I think has wireless already. Since I don't have it, I'm not sure.
1	0.16%		in my room and in my apartment that is close to campus next year
1	0.16%		In the lounge.
1	0.16%		My building
1	0.16%		Hub Parking lot
1	0.16%		everywhere in Indiana, PA
1	0.16%		Any where on campus
1	0.16%		fosters dining hall
1	0.16%		LIBRARY, OAK GROVE, OFFICE

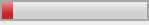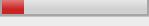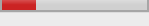|			
1	0.16%		In the dorm and the library.
1	0.16%		in the science buildings
1	0.16%		If I had a laptop, pretty much everywhere.
1	0.16%		stouffer hall
1	0.16%		wedyant
1	0.16%		better coverage in the libraries
1	0.16%		at home, but i'll accept every classroom and oak grove
1	0.16%		Dixon Center in Harrisburg
1	0.16%		I don't honestly know!
1	0.16%		Improved coverage in existing wireless buildings
1	0.16%		laptop if I got one
1	0.16%		the hub parking lot, and eberly lot
1	0.16%		In all classrooms
1	0.16%		the oak grove would be an attractive feature
1	0.16%		a laptop
1	0.16%		EVERYWHERE!
1	0.16%		Residence halls and HUB
1	0.16%		alll over campus-- even while sitting in the grove
1	0.16%		Stouffer Hall
1	0.16%		IN MY DORM
1	0.16%		from a desk in the library. the techs tried to hook it up but I cannot get it to work.
1	0.16%		anywhere i go on campus
1	0.16%		In the HUB.
1	0.16%		I'm not quite sure, since I don't really know where the wireless functions throughout the campus area.
1	0.16%		IUP Campus
1	0.16%		In class and in the residential halls
1	0.16%		In all campus buildings
1	0.16%		Oak grove area
1	0.16%		In the library.
1	0.16%		campus-wide
1	0.16%		In the R&P parking lot
1	0.16%		Library/coffee shops

608   Respondents

Q25. When you have problems or questions about student technology, what website do you access most frequently for information?

Count	Percent		
322	42.04%		Student Technology Help Desk (www.iup.edu/ats/sts)
44	5.74%		IUP Residential Computing -- ResNet (www.iup.edu/house/resnet)
62	8.09%		URSA (www.iup.edu/ursa/)
150	19.58%		I've never had any problems or questions.
181	23.63%		I don't go to websites when I have problems or questions.
7	0.91%		I send an e-mail to iup-paws@iup.edu.
766	Respondents		
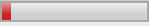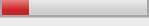
Q26. Would you be interested in receiving text messages on your cell phone from IUP concerning emergencies or items of interest to you if this service also gave you electronic coupons that could be redeemed to offset the cost of the text messages?

Count	Percent		
333	43.76%		I would be interested.
368	48.36%		I would not be interested.
33	4.34%		I don't have a cell phone with text-messaging capacity.
27	3.55%		I don't own a cell phone.
761	Respondents		

Q27. Ruckus is an Internet media service that is free to IUP students. Have you signed up for Ruckus and how do you like it?

Count	Percent		
98	12.88%		I've signed up for Ruckus and use it weekly.
56	7.36%		I've signed up for Ruckus and use it monthly.
118	15.51%		I registered for Ruckus, but it does not meet my needs.
178	23.39%		I know about Ruckus, but I have never tried Ruckus.
311	40.87%		I didn't know about Ruckus.
761	Respondents		
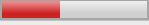
Q28. Do the campus-event student e-mails help you become aware of events on campus?

Count	Percent		
571	75.03%		Yes
46	6.04%		No
144	18.92%		I do not read the campus-event e-mails.
761	Respondents		

Q29. When looking for things to do on campus, do you look at IUP's Central Web Calendar?

Count	Percent		
255	33.51%		Yes
365	47.96%		No
141	18.53%		I didn't know about IUP's Central Web Calendar.
761	Respondents		

Q30. If IUP's Central Calendar allowed you to be notified by e-mail, text message, or by adding an entry to your own web calendar when an event you are interested in is going to occur, would you use these features?

Count	Percent		
454	59.66%		Yes
307	40.34%		No
761	Respondents		

Q31. Please share any comments or suggestions you have regarding how IUP could improve technology services for students:

Count	Percent	
206	100.00%	

Count	Percent		
1	0.49%		-
1	0.49%		Just keep up the good work.
1	0.49%		k
6	2.91%		n/a
1	0.49%		no comment
1	0.49%		No comments
1	0.49%		no commets
1	0.49%		no suggestion
2	0.97%		None
5	2.43%		none
2	0.97%		None.
1	0.49%		Not sure.
1	0.49%		Overall i'm satisfied
1	0.49%		satisfied
1	0.49%		There is nothing that I can think of.
1	0.49%		na
1	0.49%		Inform students on what they need to do to sign up to use the campus wireless network. I see the signs for where the network is all

			the time, but have yet to see anything posted about how to access it.
1	0.49%		iup is overall just behind most universities and just needs to update their systems
1	0.49%		wireless campus-wide. I've never bothered making my laptop wireless b/c it won't work where I need it to.
1	0.49%		Wireless in residence halls, more computers in the library and the realization that if a resident's computer is broken, they won't be able to send an email to a website for questions.
1	0.49%		A text message service should be created that not only would allow certain event based messages, but also to intregrate fully with WEBCT so that a a text message (or e-mail) reminder about an upcoming online exam would be automatically sent.
1	0.49%		i would not like text messages
1	0.49%		The IUP website is awful. It should look nicer and it should be easier to use. I can never find anything when I'm searching around the site. It really isn't user friendly.
1	0.49%		Definately look into the junk email filter thing, I hate getting all of that garbage. And I don't think emails, or text messaging is a good idea in notifying students and faculty about emergencies (such as the case in the VT shooting). It's very impractical to assume that everyone has constant access to a computer to check email every 5 minutes for new messages. We are here to attend classes and college life is usually very busy; no time to sit in front of a computer all day waiting for something to happen. Also, many of us don't have access to text messaging. I think the best way to notify us of extreme emergencies would be to have some kind of siren or signal, or to contact faculty and RA's to notify everyone else. That's your best bet.
1	0.49%		It makes me laugh when the tech support asks for students to email them with problems. If your problem is with internet.... you simply just CAN'T DO THIS! But, if there could be step by step instructions in a folder somewhere online of how to use these resources (in VERY simple language), that would help alot!
1	0.49%		I think IUP is doing a great job with technology, stayin up to date and easily accessible to all students.
1	0.49%		Get rid of the vpn, keep the hidden ESSID and instead of a WEP key, use WPA.
1	0.49%		Make students aware of the various resources that IUP subscribes to such as jstor.org. Also, a porthole system for each student would be helpful so that a student could receive personal updates about events and occurences within the campus.
1	0.49%		more electric jacks points around the compus to connect my laptop to
1	0.49%		Making sure all web events are organized and accurate; maybe having a separate calendar accessible from one location for different types of events (sports, academic, fine arts, etc.)
1	0.49%		Ruckus did not work for my computer. I would try to get music, but it would never download it. I actually got rid of it. I don't know how to improve that. I have a 56K Modem, so I am assuming that that might be the reason.
1	0.49%		IUP MUST develop and use an emergency broadcast system with text msg notification to cell phones ASAP. The recent events at Virginia Tech led me to conclude that this form of underutilzed technology must be embraced and used ASAP. However, the text msg notifications should be for true emergency use ONLY, and not for routine communications from the university.
1	0.49%		Let us install on computers. Also please remove the man who works with the computers in weydant hall from his position, as he is completely worthless. His name is Tom Kirkpatric, and he is nothing but a bother to everyone in the entire department.
1	0.49%		Install Mozilla Firefox and OpenOffice.org, both excellent free open-source alternatives to expensive options. Also, Firefox is generally more secure than MSIE (since it is open-source and is not built as part of the operating system)
1	0.49%		I prefer using Macintosh computers, I wish that there were more labs that had them other than just sprowls labs.
1	0.49%		Send out weekly calender style emails about what's going on!!!
1	0.49%		web calendar only.
1	0.49%		more wireless in more areas
1	0.49%		More functionality with IMail. More interactive web calendar.
1	0.49%		Help me with my viruses. My computer almost died last year.

1	0.49%		Most of campus is now wireless, and that's awesome! Having an entirely wireless campus would be even more super. Also, getting better computers for the library outside of the labs should be high up on the agenda.
1	0.49%		If you start sending text messages, make them relevant. I don't want Dr. Atwater filling my inbox with three messages pertaining to things which are not relevant to me, (e.g. last week's VT announcements, I have read and seen the news; send things about IUP, and allow us to pick which lists to use in subset categories, which can be changed dynamically to allow for all of those messages to be viewed from a localized USENET site where they are archived by user preferences.
1	0.49%		I would preffer to only recieve a text message on my phone in regaurds to an emergency
1	0.49%		I don't have much knowledge about technology. Sorry.
1	0.49%		dont sign everyone up for text message alerts cause not everyone is willing to pay for them. plus many people dont want to give their cell phone # to the university. we already get too much junk email for the university to not have sold our email, and i personally dont want my cell phone # sold to telemarketers.
1	0.49%		continual strive for excellence. i believe technology is the future. i appriciate this survey.
1	0.49%		more computers
1	0.49%		Once again i have no comments.
1	0.49%		instruct the STS to actually return calls or emails regarding assistance that's needed.
1	0.49%		Everything's good.
1	0.49%		There are many labs on campus that have old computers, and I think it's time to improve that. Many students find some labs to not have the needed software for their classes.
1	0.49%		I do think that if there was a weekly email sent with the upcoming events on the central calendar, or if there was an IUP Events facebook group with messages sent to members, students would be more likely to go to these events.
1	0.49%		I have been out of school for 15 years--so I don't know what the state of the art is in campus technology, but I am very pleased with my IUP experience.
1	0.49%		Get info about it out. I transferred here and no one told me anything about it, a fellow student told me about vpn and how to get it.
1	0.49%		There are always computers in the residence halls that don't work for weeks at a time. Also, these same dorm labs often have printer problems that go unchecked. There needs to be a printer in the music library.
1	0.49%		Text messaging is Wrong. Do not do it.
1	0.49%		Everything is adequate.
1	0.49%		My only suggestion is that students/staff get more than 20 mb of storage to use between our "h:" drive and our webpages.
1	0.49%		The Cell phone text messaging is a great idea but i dont think coupons are necessary it needs to be kept for just emergensies as well and not for advertising
1	0.49%		Update the main calendar.
1	0.49%		make more programs available to students for free or at a reduced price. Also make services more operable with unix/linux operating systems
1	0.49%		One of the things that bothered me most about the IUP email service was the incredible amount of junk mail that I was receiving from random students, clubs, and frats talking about available events. This semester it was controlled much better, however I know that (even in the fall) I did not have time to attend any of the functions that I received information about. I would like to be able to see exactly who the email is coming from -- not just name but also the position (student, grad student, doctoral student, professor, administrator, etc.) so that I can more easily sort out the junk from the important emails.
1	0.49%		i am not really interested in in these programs unless they relate to my major
1	0.49%		Try and make the services more available.
1	0.49%		I'd like campus events to be advertised more. I find myself bored often.

1	0.49%		more computers available with cable/wireless/high speed internet. and more tech help service. and a better way to alert us immediately of serious alerts- to alert the whole campus of serious alerts much faster. i mean if you just send an email- i meant not get it because of being in class- and then i could walk outside into a dangerous situation not knowing it. if iup would have an accouncement system in buildings... or if iup would pay for us to receive emergency text messages i would feel safer.
1	0.49%		only the printing thing....
1	0.49%		Too many comments to really want to type them.
1	0.49%		Most definately IUP should have a reliable wireless network that would work ALL around the campus. This is inexcusable to not have for a college campus! It would be beneficial to have some sort of free windows software that had all the necessary resources like publisher & etc. to help students use more professional means of formatting...just like is done w/ a free virus protection CD.
1	0.49%		I feel that the IUP technology services are fine how they are
1	0.49%		definitly give SMS or txt msging abilities on campus regarding emergencies, for instance, snow day, or if something as bad as VA Tech incident occured
1	0.49%		Instructors should be required to post class schedules, assignments, office schedules, and syllabi on WebCT. Also, all instructors should have a current webpage. Guides to wireless use, and VPN access should be in hard copy booklets available in the library. One can't very well go on-line for instructions if one can not go online.
1	0.49%		Allow students to set up their own notebooks for use on wireless networks. Broaden network availability to campus via one network with several access points, reducing the need to setup one computer differently for every access point.
1	0.49%		IUP's central web calendar is hard to find
1	0.49%		I think some of these suggested updates should be made.
1	0.49%		Since I commute to Indiana from Punxsutawney I would like to be able to request software at the lab in the Punxsy so I do not need to travel to Indiana to use the labs.
1	0.49%		Have people who actually know about computers (you have a bunch of them AKA:Comp Sci majors) working the help desk rather than people who can just pick up a phone.
1	0.49%		Is there currently a text messaging service from iup, if so i have never heard of it, and how would it be accessed?
1	0.49%		I am a student here at the Northpointe campus and everything here is new. Everything works great and it's a very resourceful campus.
1	0.49%		I am very satisfied with the technology here.
1	0.49%		I would be more apt to using text messages if I knew for a fact that it would not be used for any other reasons. I believe a more useful way to communicate with students is by creating a campus-wide instant messaging program (i.e. aim, msn, yahoo) that also monitors our campus email while we are signed on. It would create a more effective way to communicate with classmates, ensure campus emails are received and serve as an asset to the University with the ability to instant message emergencies campus-wide
1	0.49%		Give graduate students Internet connections in their offices.
1	0.49%		Just as an addtional comment regarding text messaging... i would only want to receiving text messages in the case of emergencies... not with any other information that could be sent via email.
1	0.49%		Give us a music program that allows us to take the song with us. I don't need Ruckus to listen to music when I am at my computer, there are tones of websites for that. I'd like a program in which I can put the music on my ipod.
1	0.49%		The Events Digest E-Mail is the biggest let down ever. It cost my organization and program a lot of student recruitment this semester and my organization was not pleased at all!!! E-Mail is the biggest source of recruitment for our campus and with this new setting no one reads them. It's an e-mail not like additional paper is buidling up in an individuals mailbox. They can easily be deleted. The old method should be brought back! Very disapointing!
1	0.49%		The big thing is having wireless access available from anywhere on campus. Most students have laptops, and the wireless areas are patchy. It would be very convenient to be able to take my own computer, with all of my documents and files, with me, and know that I would have internet access anywhere. I know that a lot of students feel the same way.

1	0.49%		Nothing more than I've already written.
1	0.49%		Make the wireless network more user-friendly. Offer courses in basic computer repair and clean up skills, more transparency re: software available to students
1	0.49%		Keep doing the good work that you have been doing, but keep making strides to improve as the advances in technology continue.
1	0.49%		More organization about how notices are put out
1	0.49%		I have a mac laptop, and I can't access wireless anywhere on campus. This is very upsetting, other than that really annoying issue, IUP has wonderful support people for computer stuff, and pretty decent computer labs.
1	0.49%		--> More friendly/outgoing personnel (this is probably just because student workers are tired or bored, you're not paying them enough to be friendly to everyone who walks in and starts looking at facebook). Time limits for those people who aren't doing work. Would it be so hard to have the lab monitor get up and look around for people using AIM/Facebook/MySpace and ask them to leave if there are others who need computers? Or... could we possibly block facebook and myspace from the library computers? It's a minor inconvenience I'd be more than willing to pay. The labs are for work, not social hours.
1	0.49%		I think text messages are useful for emergencies, but not for other information. If it was used for other information, I would hope that it would be on a requested basis. I would choose only emergency information so that it would still seem important. I think that the Central Calendar information would be useful if I could select what types/kinds of events I would want to be notified about.
1	0.49%		I've missed a campus event that I would have liked to attented becasue I knew nothing about it until it was too late.
1	0.49%		More space on my "H" Drive and also on the "P" drive I help professors on campus to utilize their "P" Drive but what we encounter is that many of the power points are too big and other files are too large.
1	0.49%		It might be nice to have two calenders, one as it is now and one that students can add too.
1	0.49%		provide good wireless facility and provide more new softwares.
1	0.49%		Make IUP a wireless campus
1	0.49%		i dunno,its good
1	0.49%		Being able to customize the Central Calender would make it far more user friendly
1	0.49%		Give off-campus students a way to get on the university network if they are in range of campus. I.E. wireless range extenders
1	0.49%		1. GIVE US A COMPLETELY WIRELESS CAMPUS. 2. That's really all I want. I have a laptop and a docking station and I would absolutly love to be able to use my laptop in my room, or in my study lounge, and still access the internet, but not have it connected to the docking station. The desk is really too small for all of that stuff.
1	0.49%		I think the computer help desk could use some improving and the computers on campus need to lower their security a bit or at least update their software more often. A class my friend took required her to use a macromedia browser to do work but she could not do it in the lab because the lab computers would not allow her to update the macromedia version on the computers
1	0.49%		I think it is much better to relocate the library computer lab to the basement because it is so small and not comfortable.
1	0.49%		Let students know what services are available whenever possible. The wireless network could be a very useful service, but many students do not know that it exists or that it is available to them.
1	0.49%		Technology funds need to be allocated to departmental labs that need them, not to some general library labs used for mainly word processing and web surfing that would do fine with older computers. Because it is the responsibility of my department and the budget committee never agrees on anything, computers in labs that should be running high-end applications are 6.5-7 years old. The student H: drives need to be increased in size, period. Disk space is dirt cheap, so buy it.
1	0.49%		I am a part-time graduate student, with a full-time job. I did, however, also complete my undergrad degree at IUP
1	0.49%		I would be interested in the text message thing, but I would not want to get any junk messages.. only for emergency purposes only!
1	0.49%		Have more informative people working at the help desk, get a more reliable internet for the residence halls
1	0.49%		I think that the technology at IUP needs to be more student-user friendly. We are the ones paying for it, why not give us what we

need/want?

1	0.49%		IUP's "central calendar" does not list all events scheduled on campus. The IUP home page is pitiful. Major links, such as URSA, are located in a tiny text box in the corner of the screen. You have to know where it is to find it. If you do not know where information you are looking for is located, it is VERY difficult to find it. The way the pages are now set up is intuitive ONLY if you happen to think like the webmaster/mistress. For instance: the info for students is organized under headings such as "Want to attend?" and "Upon your arrival..." and so on. If someone does not think the same way as the designer of the page, it is very difficult to find information. And the information is not presented in an organized manner: it's not even alphabetical.
1	0.49%		no more campus event emails plz
1	0.49%		You have greatly improved your functionality since when I first came to IUP, all I can say is continue to keep the bandwith flowing.
1	0.49%		Good idea to have a text-message notification of events, particularly if I can select those that I would like to be notified about
1	0.49%		free printing!!!!!!!!!!!!!
1	0.49%		IUP needs consistent technology in the classrooms across campus. When students do presentations we can not count on the equipment to work.
1	0.49%		Please get something other than Ruckus. Ruckus only works for people running Windows XP and lower. I've even tried it with Vista and could not get it to work. And there is no hope for those who use a Mac OS or any form of linux/unix. This campus tends to alienate linux and mac users.
1	0.49%		Windows is not the only operating system in use in industry. Get some linux machines the Operating System is free and it is very inconvient to not have these resources available when they are needed.
1	0.49%		If an event is emailed to the campus-digest, it should automatically be added to the Central Calendar.
1	0.49%		user freindly
1	0.49%		I know that a lot of students do not read the campus wide emails which I think is unfortunate because they are the only thing that keeps us involved. You need to advertise on campus what they are for and also more about what ruckus is.
1	0.49%		Offer basic computer class that covers library, resnet set up, ect for freshmen...
1	0.49%		That suggestion in question 30 about adding entries to personal web calendars for events we are interested in sounds like a good idea.
1	0.49%		I think that normal events should not be texted to students phones, but emergencys would be acceptable, especially about Virgina Tech type events.
1	0.49%		I think having the ability to have wireless internet anywhere on campus would be a huge advantage to all students and faculty.
1	0.49%		Enforce silence in the computer labs. Restrict leisure use between 11am - 2pm for students to use computers for actual school work who ordinarily can't find an open computer.
1	0.49%		Technology service is something very hard to improve as it costs lots of money and IUP has some very expensive things coming in right now, so for now maybe setting up wireless in the dorms would be a good idea. Or at least in the lounges. I know some places across campus have it, but for all those people with laptops it would make life a lot easier on them.
1	0.49%		Faster connection speed in the dorms
1	0.49%		Being a graduate student, the only suggestion I have is to improve the slow slow computers in Stouffer. Though that might not be your department.
1	0.49%		improve residence hall computer labs...especially the many rogue printers
1	0.49%		It seems like you have many different resources available, but again if students don't know how to use them, or what they can use them for then they are all useless.
1	0.49%		Make the website more informative maybe.
1	0.49%		Everything seems good, i have no complaints.

1	0.49%		Provide students with free copies of software they all need, like Windows, Office, etc.
1	0.49%		I think the text messaging is a great idea for emergencies like VA Tech, but nothing else. My friends send me text messages once in a while and it costs me an arm and a leg because I do not have text messaging as apart of my plan. None the less, I think everyone would accept paying that fee in an emergency.
1	0.49%		Make more labs and get more computers. And put campus police in the labs and anyone who violates the policy gets thrown out. After a few weeks of doing this people will learn to respect others who are trying to get work done. Also, websites such as facebook.com and myspace.com should be blocked on ALL university computers so that people aren't wasting time on them and taking up a computer that someone actually needs.
1	0.49%		Stop including religious and church related messages in the campus event emails. I find it offensive to recieve things of that nature in my inbox and I don't think the university should be disseminating info on religious events like "alternative friday" or whatever it's called.
1	0.49%		to allow students who graduated from IUP to use the library database. you can provide them access to the resources of the library for reasonable fees.
1	0.49%		I have had horrendous computing trouble in my classes. I am an MIS student and I expect computers to be functional. After having a meeting with Raj Murthy, I was told how much I did not know about computers and this situation is my problem. Even after talking to my professors about the problem, Raj Murthy continued to tell me that none of this is of any concern to him. If I were to choose a network administator/IT support manager, I would choose somebody who cared about the customers (students) and did not demean them when they brought problems to their attention.
1	0.49%		Students need to be aware of what is avalible, and what is offered. when something new is introduced on campus i don't think it is clear on where to find the information or where to get the information (especially if you live off campus).
1	0.49%		Most of the campus event emails do not give enough notification ahead of time.
1	0.49%		I feel that Ruckus would better serve my needs if I had the ability to put music on my I-pod for free.
1	0.49%		I find a lot of events aren't on the calendar
1	0.49%		we should be notified by a call not a text message
1	0.49%		I really do not like the website. The calendar took me one year to find. The search site is horrible and does not find anything I am looking for. The home page is not intriguing or inviting or informative. The website/homepage should be used to improve finding online services and it does not do a great job.
1	0.49%		I would like to have wireless internet uses for my laptop
1	0.49%		Get more computers and make them faster.
1	0.49%		I think the best improvement would be required technology courses for Freshmen. It would save a lot of resources down the road for tech support issues... hopefully.
1	0.49%		Support Linux
1	0.49%		I have been very pleased with the technology that has been provided by IUP. I use it very frequently and will continue to use it.
1	0.49%		I know as a staff member in the Library...... there are never enough computers to go around...... so more computers and more 24 hour labs is what I hear about.
1	0.49%		Purchase more new computers for the library for the 2d and 3d floors
1	0.49%		Make specific software more available or make the labs that have the software open on weekends.
1	0.49%		I think making the dorms wireless would be a major improvement. Also the Ruckus is a horrible music sharing program. No matter what you do students are going to continue using illegal downloading programs like Bittorrent or Limewire. Don't even bother trying to change this.
1	0.49%		for question 30, that's a cool idea, but perhaps you could make it 'major and club related.' i mean, if i were to check off in a box that i would like to recieve e-mails about the music department and a religious study group, then it'd be nice to have all of those weeded out.

1	0.49%		You've got my apologies for not being familiar with many of the on campus services; I have not lived near campus since 1991.
1	0.49%		I think that IUP should include wireless service in with the tech. fee, that way when your're a student with a laptop, you can have internet service. The tech fee is charged to everyone, and I think that out to be included or offered.
1	0.49%		Install Vistas whenever it seems appropriate, but sooner than later.
1	0.49%		Put all messages through email.
1	0.49%		Please double check the connection speed in the residential halls and the towers
1	0.49%		After the VT incident I believe that implementing an emergency text messaging system would be a great idea. I am a grad. student and I commute so I rarely check my e-mails before I leave for campus. Also while at work on campus and during our 2hour+ classes if there were to be an incident no one in my cohort would have access to their e-mail anyway.
1	0.49%		make it more easy to access I drive or H drive from dorm rooms. whenever i want to use these drives, i need to go to library or eberly.
1	0.49%		Dorm computing and printer capabilities are pretty slow and terrible.
1	0.49%		The student help desk employees should be more congenial.
1	0.49%		It was better when the campus even emails came individually so the subjects could attract attention. when they come in one email, it's easier to just delete the whole thing instead of looking through.
1	0.49%		i dont like how campus wide emails now come out in one big one.. i like being able to see what the topic is to deciede if i want to read it
1	0.49%		OFFER A SPAM GUARD ON CAMPUS EMAIL!!
1	0.49%		should offer computers on the basment level of the library
1	0.49%		I feel very disconnected from IUP because I am at a satilite campus. I would like the school to address this problem by having a site that is for the off campus folks(to share info and happenings).
1	0.49%		let it easy to found
1	0.49%		IUP seems slow to update technology. For example when I purchased a new laptop equipped with Vista none of the people at the tech help center had ever seen Vista yet and weren't entirely sure how to set up VPN access on it.
1	0.49%		I think all the passwords, pins, and usernames should somehow be universalized because most of my problems are related to keeping those sraight especially as a freshman.
1	0.49%		i'm not sure, don't you have experts for that?
1	0.49%		Please install wireless internet access at the Dixon Center in Harrisburg. We have no library to speak of, and wireless internet would help with Doctoral studies immensely.
1	0.49%		Make the electronic portfolios for elementary education and master's degrees easier to complete! There are a lot of complicated steps that confuse me, even after some "training sessions" and help from an experienced desk person!
1	0.49%		The students who man the technology help desk are great. Thank you
1	0.49%		we should all recieve free computers.
1	0.49%		Consistent computer lab abilities. Updated equipment in key areas (public printers, copy machines, labs)
1	0.49%		I think there should be more information about fixing computer issues. Also students should be allowed to get software for classes. I tried to get a copy of word, and a copy of spss but was turned down. Both these programs would be used for classes. I dont feel like I should have to buy the programs, I did purchase word recently, but spss is too expensive.
1	0.49%		iup can make students that attend satellite sites aware of alll the tech it has. we are not included in a lot of things we are students too
1	0.49%		I think that new lap tops should be purchased for student use in the computer labs.

1	0.49%		Continue to make it more user friendly.
1	0.49%		our labs need the proper equipment and need to be more available to the students.
1	0.49%		It would be nice if the student technology help desk had competent employees who were more willing to give assistance. I also think that free general technology workshops regarding basic operations on how to operate your computer and some programs would be great for some students, especially of the non-traditional variety. The contract with microsoft for reduced software should also be renewed as well. It was so nice to get software that you had to have for class at a discounted rate, since college is already so expensive.
1	0.49%		no text messaging. it costs me money and i am already poor.
1	0.49%		I am a student at Northpoint, little support
1	0.49%		rather than 100 event emails maybe one email per week or even better per month with a list of the events that you can attend. simplicity is always best
1	0.49%		I agree with the text messages if it truely was an emergency (ie: Virgina Tech situation.) I just hope that if it is implied it does not get abused!
1	0.49%		I understand that the Eberly lab is for doing work but I have many group projects and I do not like being yelled at because we are talking when it is school related and it not loud. Maybe there should be a certain lab or certain hours where groups would be allowed to work and talk to each other to finish projects.
1	0.49%		Get better support for Macs! At this point, I am more knowledgeable about Macs than anyone I've encountered in the help desk.
1	0.49%		If peer-to-peer (p2p) file sharing programs were allowed, I would suggest this: Give each student a p2p download quota per week, possibly either in songs or in megabytes. At the end of each week, students would get their quota refreshed and thus allowed to download again. Looking at my music files, the average size is between 3 and 7 megabytes. If each student were allotted 100 megabytes per week, they could get a max of 33 songs, which isn't very many at all (at least, in my eyes). However, this number could probably be changed if administrators would see necessary, if they're even still reading up to this point.
1	0.49%		Keep the wireless network and capablities going strong.
1	0.49%		Maybe more classes or seminars to help students like myself improve their computer skills.
1	0.49%		Twice my classes were cancelled but I drove 54 miles to campus because I do not check the campus emails. I would have liked to receive a phone message or email to home.
1	0.49%		you cant burn ruckus songs so i dont use it

206　Respondents

Q32. If you would like to enter the drawing to win a 230gb external hard drive (donated by Ruckus.com), please provide your e-mail address:

Count	Percent	
715	100.00%	

715　Respondents