14-1666. UWUCC: AP 41211115 SENGHE HOP-4129/15

New Course Proposal Template

Steps to the approval process:

- 1. Complete the applicable template(s) and email them to the departmental or program curriculum committee chair.
- 2. The curriculum chair emails the proposal to the curriculum committee, then to the department/program faculty for a vote and finally to the department/program chair.
- 3. The department/program chair emails the proposal to curriculum-approval@iup.edu; this email will also serve as an electronic signature.
- 4. Curriculum committee staff will log the proposal, forward it to the appropriate dean's office(s) for review within 14 days and post it on the X Drive for review by all IUP faculty and administrators. Following the dean's review the proposal goes to the UWUCC/UWGC and the Senate.
- 5. Questions? Email curriculum-approval@iup.edu.

Contact	Lisa Dupnock	Email	1.m.dupnock@iup.edu
Person:		Address:	
Proposing	Hospitality Management	Phone:	724-357-3160
Depart/Unit:	77 51 5000 7		

Prefix/Number	HOSP 450/550	
Course Title	Training, Development and Supervision in Hospitality Management	
Dual/Cross Listed	Dual Listed = Courses listed at two levels, such as undergraduate and graduate, masters and doctoral, etc. Cross Listed = Course has more than one prefix such as GEOG/RGPL 233. Yes No If yes with: Employment and Labor Relations	
Number of Credits	(UG) Class Hours - 3 (UG) Lab Hours - 0 Credits - 3	
Prerequisite(s)	Instructor Approval	
Corequisite(s)	This means that another course must be taken in the same semester as the proposed course N/A	
Additional Information (Check all that apply. Note: Additional documentation will be required)	 □ Liberal Studies (please also complete Template C) □ Teacher Education (Is it Step 1 a prerequisite or is it part of the Professional Education Sequence If so please also complete Template D) □ Distance Education (Please also complete Template E) 	
Recommended Class Size (optional) (provide justification)	Are you recommending a class size: Yes No Number: Click here to enter text. If yes: (check one of the following reasons and provide a narrative explanation) Pedagogical Physical limitation of classroom Accreditation body standards/recommendations Other Explanation (required): Click here to enter text.	
Catalog Description	Guidelines: Do not include pre/co-requisite information here. The registrar prefers a concise description of course content, beginning with an active verb. An applied course in which students learn effective practices and become familiar with current issues related to training and development within the hospitality industry.	

Template A

Student Learning Outcomes

(These should be measurable, appropriate to the course level, and phrased in terms of student achievement, not instructional or content outcomes)

If dual listed, indicate additional learning objectives for the higher level course.

- 1. Design and implement various types of training techniques that can be applied to specific segments of the hospitality industry.
- 2. Recognize specific required skill sets for common line and supervisor positions within hospitality operations.
- 3. Examine different management theories and practices to understand how they work within the hospitality industry.
- 4. Identify e-learning opportunities within the hospitality industry and how they enhance organizational performance.
- 5. Develop a comprehensive training program for a specific segment of the hospitality industry.

Graduate level Outcomes:

6. Identify, develop, and evaluate training methods and strategies based upon such organizational characteristics as business concept, operation size, budget restrictions, and human resource requirements.

A. Introduction to Employee Training and Development (3 hours)

- 1. Designing effective training.
- 2. The forces influencing working and learning.
- B. Strategic Training (3 hours)
 - 1. Learning as a strategic focus.
 - 2. The strategic training and development process.
 - 3. Organizational characteristics that influence training.
 - 4. Models of organizing the training department.

C. Needs Assessment (3 hours)

- 1. Why is needs assessment necessary.
- 2. Methods used in needs assessment.

D. Learning and Transfer of Training (3 hours)

- 1. Learning theories.
- 2. Transfer of training theory.
- 3. The learning process.

E. Program Design (3 hours)

1. Considerations in designing effective programs.

F. Training Evaluation (3 hours)

- 1. Reasons for evaluating training.
- 2. Overview of the evaluation process.
- 3. Outcomes used in the evaluation of training programs.

G. Traditional Training Methods (3 hours)

- 1. Presentation methods.
- 2. Hands-on methods.

Brief Course Outline:

Give an outline of sufficient detail to communicate the course content to faculty across campus. It is not necessary to include specific readings, calendar, or assignments.

	3. Group building methods.		
	4. Choosing a training method.		
	H. Technology-Based Training Methods (3 hours)		
	 Technology's influence on training and learning. 		
	2. Computer-based training.		
	3. Social media.		
	4. Simulations and games.		
	5. Distance learning.		
	or sistance returning.		
	I. Employee Development and Career Management (3 hours)		
	1. The relationship among development, training, and careers.		
	2. Development planning systems.		
	3. Approaches to employee development.		
	o. Approaches to employee development.		
	J. Social Responsibility (3 hours)		
	1. Legal issues.		
	2. Cross-cultural preparation.		
	3. Career paths and dual career paths.		
	4. Meeting the needs of older workers.		
	K. The Future of Training and Development (3 hours)		
	 Use of new technologies for training delivery. 		
	2. Use of multiple delivery methods.		
	3. Use of training partnerships.		
	4. Training outsourcing.		
	L. In-Class Presentations (9 hours)		
	 Presentation of student-developed hospitality industry segment training 		
	programs.		
	Final Exam - During Final Exam Week (2 hours)		
	D-C1-C-D1		
	Rationale for Proposal		
	The change in dual status of this hospitality course will broaden opportunities for undergraduate		
Why is this course	students in the hospitality department to experience graduate level classes prior to enrolling into		
being proposed?	the ELR program, In addition, the ELR program will likely gain a new stream of undergraduate		
	recruits through Early Admission by authorizing this change. The ELR program will likely gain a new stream of undergraduate recruits through Early Admission by authorizing this change		
	☐ Major Requirement ☐ Minor Requirement ☐ Core Requirement		
How does it fit into	Business/Education)		
the departmental	☐ Required Elective ☐ Liberal Studies ☐ Open Elective		
curriculum? (Check all			
that apply)	☐ Other - Click here to enter text.		
Is a similar class	□ Yes		
offered in other	Please provide comment: Click here to enter text.		
departments?	⊠ No		
Does it serve the	⊠ Yes		
college/university			

Template A

above and beyond the role it serves in the department?	Please provide comment: Increases the opportunities for graduate level education. □ No			
	☐ Course Designed for Majors (☐ Required☐ Not Required)			
	☐ Course Designed for Minor ☐ Departmental Elective			
Who is the target audience for the	☐ Restricted to Majors/Minors ☐ Open to Any Student			
course?	☐ Liberal Studies			
	☐ Other - Click here to enter text.			
Implications for other departments	 A. What are the implications for other departments (For example: overlap of content with other disciplines, requirements for other programs)? There are no implications for other departments outside of hospitality management and employment and labor relations. B. How have you addressed this with other department(s) involved? What was the outcome of that attempt? (Attach documents as appropriate) Yes, it has been discussed and approved by the ELR department. 			
For Dean's Review				
	available/sufficient for this course?			
◆ Is the proposal congruent with college mission? ☐ Yes ☐ No ☐ NA				
Has the proposer attempted to resolve potential conflicts with other academic units? ☐ Yes ☐ No ☐ NA				
Comments: Click here to enter text.				