

Benefit Vendor Contact Information – All Employees

Benefit	Vendor	Contact Name	Phone Number	Website/Email
Retiree Benefits	PASSHE	n/a	1-717-720-4153	retireebenefithelp@passhe.edu
Alternative Retirement Plan	TIAA	Chad Firmstone	1-877-209-3136 1-412-365-3012	www.tiaa.org cfirmstone@tiaa-cref.org
Alternative Retirement Plan	Fidelity Investments	George Maccarelli	1-800-642-7131 1-215-891-6642	www.fidelity.com George.maccarelli@fmr.com
Retirement Plan	SERS: State Employee Retirement System	Heidi Barnett	1-800-633-5461 x3205	www.sers.state.pa.us hbarnett@pa.gov
Retirement Plan	PSERS: Public School Employees Retirement System	n/a	1-888-773-7748	www.psers.state.pa.us
457 Deferred Compensation Plan	Empower		1-866-737-7457	Website: https://sers457.empower-retirement.com/participant Schedule a virtual Retirement Readiness Review online
Group Life Insurance	METLIFE	n/a	1-855-972-5433	www.metlife.com Group Life Policy# 149649-1-G
Voluntary Group Life & Personal Accident Insurance	New York Life (CIGNA)	n/a	1-800-732-1603	www.cigna.com Life Policy# FLX-980054 AD&D Policy# #OK980081
Long Term Disability (LTD) Insurance	New York Life (CIGNA)	n/a	1-800-732-1603	www.cigna.com Policy# LK-980005
Flexible Spending Accounts (FSA)	Optum Financial	n/a	1-833-325-9998	www.myoptumfinancial.com/passhe
State Employee Assistance Program (SEAP)	n/a	n/a	SEAP Hotline: 1-800-692-7459	www.liveandworkwell.com

Benefits Vendor Contact Information - AFSCME and SCUPA: The Pennsylvania Employee Benefit Trust Fund (PEBTF)

Benefit	Vendor	Phone Number	Website/Email
General	PEBTF	1-800-522-7279	www.pebtf.org
Medical	PEBTF Highmark Basic PPO	1-888-301-9273	www.highmarkblueshield.com
Medical	PEBTF Aetna Choice PPO	1-800-991-9222	www.aetna.com
Medical	PEBTF Bronze Plan (administered by Aetna)	1-800-991-9222	www.aetna.com
Prescription Drug	CVS Caremark	1-888-321-3261	www.caremark.com
Vision	National Vision Administrators (NVA)	1-800-672-7723	www.e-nva.com
Dental	United Concordia	1-888-320-3321	www.ucci.com
Hearing Aid Assistance	Administered by PEBTF	1-800-522-7279	www.pebtf.org/Active/AdditionalBenefits/HearingAid.aspx
Get Healthy	Administered by PEBTF	1-800-522-7279	www.pebtf.org/GetHealthy/
COBRA	Administered by PEBTF	1-800-522-7279	https://www.pebtf.org/Uploads/Publications/1519634049.pdf

Benefits Vendor Contact Information - Faculty/Manager/Coaches/Police Officers/Nurses

Benefit	Vendor	Phone Number	Website/Email
Medical	Highmark BlueShield PPO	1-888-745-3212	www.highmarkblueshield.com
Prescription Drug	Highmark BlueShield PPO	1-888-745-3212	www.highmarkblueshield.com
Dental (non-faculty)	United Concordia	1-888-332-0366	www.ucci.com
Vision (non-faculty)	National Vision Administrators (NVA)	1-800-672-7723	Website: www.e-nva.com Email: service@e-nva.com
Dental/Vision (faculty)	PA Faculty Health & Welfare Fund	Main: 1-844-865-1137 Fax: 1-412-224-4465	Website: www.pafac.com Email: pafaculty@cadsadmin.com
COBRA	Optum Financial	1-855-687-2021	cobra.optumfinancial.com