



Indiana University of Pennsylvania

Our Place Is Your Place

IUP Libraries





Providing a Space for *Living and Learning* is a Library Tradition

From its earliest days, IUP and its antecedent institutions have recognized the centrality of the academic library to student life and learning. Soon after Indiana State Normal School opened its doors in 1875, a library was established in a small room near the Principal's Office in Sutton Hall with a few books donated by members of the Board of Trustees. Since that time, the library has grown in size and sophistication, but still remains the center of student life and learning.

Over the years, libraries have flourished in five different locations on campus. When the Internet offered new opportunities for information delivery, some were quick to sound the death knell for libraries. A walk through our libraries in 2009–2010, demonstrates dramatically that such dire predictions were dead wrong. Far from being abandoned by students who are satisfied with information resources supplied by Google and Bing, our learning spaces are busier than ever; with more than half a million visitors every year.

During the past year, our main library has become even more welcoming to students with the addition of an impressive new plaza. Our four floors offer seating for 1,500 users. There is space for quiet individual and less quiet group work. Students can study in a private corner, work with other students in group study rooms (some just recently equipped with computer equipment) or at group study tables which can be found across the facility. Hundreds of computers with Internet access are available for student use and laptops and a

wireless network allows students to browse the Internet from any point in the building. Students can also express their creativity through preparing multimedia projects using overhead scanners, digital cameras, video cameras, and sophisticated computers with specialized software. While working, they can also have a drink, lunch, or dinner in our Java City Café.



The 21st century library offers students information in whatever format they prefer. It has tangible items, including nearly a million print books, periodicals and microforms, films and other media items. In addition, it has thousands of books and journal articles available in electronic format, which can be read on computers or downloaded onto portable book readers. Those who enjoy listening to music, or listening rather than reading books and journal articles, can also listen to audio versions of books and articles through IUP Libraries databases.

The Library also offers a wide variety of services and events that enhance student learning. Individualized reference assistance is available in person, or via phone, chat, or email. Each semester, librarians teach hundreds of credit and non-credit library instruction sessions to ensure that students graduate with information literacy skills. Other electronic and traditional services—from reserve and interlibrary loan to assistance in the production of multimedia presentations on the multimedia pods—are also available. Lectures and concerts, book sales, book talks and read-ins also offer rich cultural opportunities for students, faculty, and community users.



With comfortable facilities, rich electronic and print collections, and a wide array of services and cultural events, IUP Libraries continue a long tradition of providing space and resources to enhance the life and learning of researchers of all kinds.



Our Place

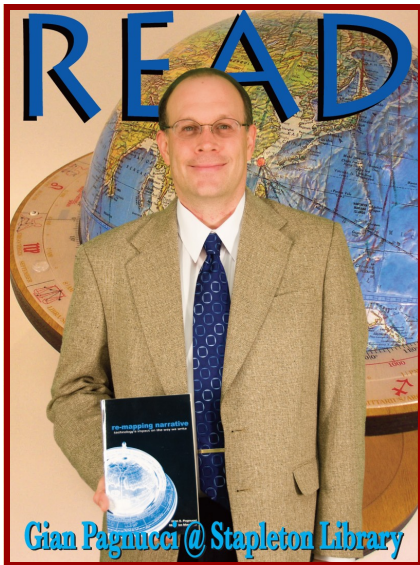
During 2009-2010, Stapleton Library continued to be one of the most popular gathering spots on campus. A construction project required because of serious structural concerns with the front entrance of the library lasted for most of the fall and all of the spring semester, and left students and faculty trudging through the mud to enter the Library through a side entrance. In spite of the detour, 575,342 visits were made to our facility between July of 2009 and June of 2010.

Concurrent with 2010 Commencement, the project was completed and our trials rewarded with a beautiful new plaza which features dual curving stairways, granite facings, and café seating. The new setting, which invites our users to do their reading, studying, and group work *alfresco* with a view of the Oak Grove, will be even more welcoming in the winter when the snowmelt system in the patio, stairs, and front walk will make entering the building safer than ever. Campus planners also took advantage of the construction to install wheelchair accessible doors to make the building more inviting and accessible to all.

This improvement to the library space followed a renovation project which installed new carpeting on Stapleton's four floors, which was sorely needed after 30 years! The remodeling project also liberated considerable group and individual study space on the first floor as some collections were relocated to less heavily trafficked areas. New seating, including the reupholstering of well-worn chairs and the addition of new computer chairs with wheels, add to the comfort of our users. The changes have made the area a favorite spot for group study.

Improved Hi-Tech Suites, Group Study Rooms, and Seating

Makeovers of the audio/video recording suites were also completed this year. These makeovers included the addition of new personal computers, updated recording consoles, improved furniture and lighting, and sound enhancements. One room is dedicated to faculty and students while the other is reserved exclusively for faculty. As the new fiscal year begins, two group study rooms have been equipped with computers and construction is underway on new cyber café seating in the Java City area which includes hi-tech individual short term seating and booths for groups all with electrical connections to facilitate the use of laptop computers in the area. They are sure to please the students of 2010-11. (EZ)



Library Events

Breakfast-and-a-Book

IUP Libraries continue to host monthly book talks by IUP faculty authors. This year, authors included Dr. R. Scott Moore, Dr. Gian Pagnucci, Dr. Abbas Ali, Dr. Cheryl Wilson, Dr. Nicole Clark, and Dr. David Piper. The talks were recorded and can be viewed over the Internet at:

<http://libs0400.acadlib.iup.edu/depts/libedu/b&b/index.html>

Celebrating the Freedom to Read

Each year libraries across the nation celebrate Banned Books Week to recognize the freedom to read. In October of 2009, IUP Libraries highlighted the important role that librarians and the American Library Association have played historically in combating censorship through with a lecture by Dr. Irwin Marcus.

Each year libraries across the nation celebrate Banned





Orendorff Library Hosts Concert

On March 21st, 2010, Finn Hall, a group specializing in Finnish and Finnish-American dance music, presented a concert as part of the Orendorff Commons Series in the Orendorff Music Library. A dance featuring tangos and a variety of Scandinavian dances followed the concert. The event was sponsored by the IUP Libraries, the College of Fine Arts, and the Center for Northern Appalachian Studies.

National Library Week Events

Every year libraries across the nation recognize libraries and their users by celebrating National Library Week. From April 11th to 17th, IUP Libraries sponsored a wide range of events including a gently used book sale, a Scholastic book sale, a read-in, and a children's literature festival.



National Poetry Month/ Women's Writers Read-In

To celebrate National Poetry Month as well as National Library Week, an open Read-In was held on April 15th. At this event (the first of its kind to take place in the Library's Java City Area) lovers of literature of all kinds gathered to read their favorite pieces, (including



poems by female authors) or just came to listen and be inspired.

The event was sponsored by IUP Libraries, Women's Studies, the President's Commission on the Status of Women, the *New Growth Arts Review*, and the English Department's Undergraduate Writing Track.



Children's Literature Festival

On Friday, April 16, 2010, IUP Libraries joined forces with Cohort VI of IUP's Early Childhood Education/Pre-K to Grade 6 Program to plan and host "Community Helpers," a children's literature festival for local Pre-K Counts and Head Start Early Learning Programs. During the festival, preschool children learned about the roles of firemen, policemen, doctors, and mailmen in the community through stories, art, reader's theater, and letter writing. Each child who participated in the festival received a free book courtesy of IUP Libraries, and early childhood education majors gained valuable, hands-on teaching experience. Special thanks go to Dr. Mary Anne Hannibal, professor in IUP's Early Childhood Education Program, for her willingness to collaborate with IUP Libraries to make this year's children's literature festival a success! (KH)



Women's Consortium Summer Reading Kick-Off Book Give Away

At the President's Commission on the Status of Women at IUP's Third Annual Conference "Serving Others, Serving Self" on Wednesday, May 19, 2010, IUP Libraries and the Indiana Public Library worked together to offer a Summer Reading Book Give Away to encourage conference attendees to read more this summer. At this event hundreds of fiction,

self-help, and other books selected for their summer reading appeal were given away. The program was made possible by a gift from an anonymous donor.

Video Contest

Students are spending more time than ever in the library, reading books, watching videos, doing research and using computers, studying with

friends, working on projects—the list is endless! This year, IUP Libraries sponsored its second library video contest, inviting students to document what they enjoy doing in our libraries. The winning videos can be viewed from the Library web page:

<http://www.iup.edu/newsItem.aspx?id=93925&blogid=3059>



Spring Meeting of the WPWVC/ACRL

IUP Libraries hosted the Spring Meeting of the Western Pennsylvania West Virginia Chapter of the Association of College and Research Libraries [WPWVC/ACRL] on May 21, 2010. Librarians from the Tri-State area came together for a peer-reviewed conference about Grassroots Initiatives in Academic Libraries.

There were 106 attendees, the highest attended conference sponsored by WPWVC/ACRL in



the lifetime of the organization. The Keynote speaker was Danielle Theiss-White from Kansas State University. She spoke on “(R)evolutionary Academic Library Services”. The afternoon program consisted of 3 concurrent sessions with three offerings each. There were 27 submissions for the peer review. Nine were selected for presentation. Of those, two IUP submissions made the final cut—Blaine Knupp’s “The First GASP! (Graduate Academic Success Program): Developing a library and research orientation program targeting graduate students,” and Kelly Heider’s “Community Engagement Through Collaborative Academic Library/Community Organization Programs.” (JJ)

Exhibits

The University Museum, in cooperation with IUP Special Collections and University Archives, presented “A Walk Through Time: Pennsylvania Coal Culture” which featured many artifacts and other material held in IUP Libraries’ manuscript collections from the papers of the Rochester &



Pittsburgh Coal Company to those of United Mine Worker locals.

The exhibit ran from September 15 to December 5, 2009 and coincided with a series of lectures from local experts on mining topics. The exhibit featured mining memorabilia, mine maps, photographs, blueprints for company towns, and other historical materials illustrating mining company operations, miners’ work underground, and life in the region’s coal patches. It was co-curated by Harrison Wick and Rhonda Yeager. The Exhibit Catalog is available over the Internet and features essays and images documenting the history of the region. (HW, RY)

Collections

IUP Libraries’ collections of information resources continue to grow and diversify. Books continue to be acquired in both paper and electronic format. Electronic versions of books offer flexibility to busy readers and are particularly useful for those who study at a distance. A new service from NetLibrary, a vendor who has supplied us with eBooks for nearly a decade, is the ability to download any IUP NetLibrary E-book available in PDF format (61% of NetLibrary titles) to most eBook readers. Netlibrary also enables users to download e-audiobooks to computers and handheld devices. (JJ)



New Databases

Internet technology provides better access to periodical materials than ever before. IUP Libraries' ScienceDirect now offers over 1,000 Elsevier titles for use by faculty and students. The dates for these journals usually begin in 2004 and continue to the present. The increase in titles is the result of a new contract negotiated on the library's behalf by Lyris Library Network.

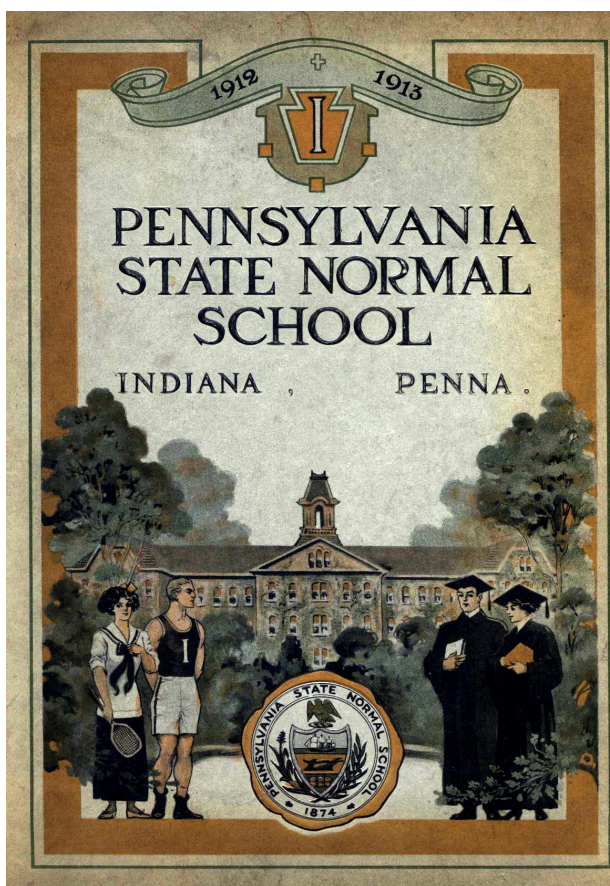
Two periodical database vendors are making MP3 files available in their periodical databases. Wilson's OmniMegaFile and Gale's IntoTrac products use ReadSpeaker, a speech-enabled web product, to let you listen to the articles on your computer or download articles to your MP3 player to listen to later. You can even choose between a male or female voice in the Wilson databases. This new functionality aims to make web content available for people with dyslexia, learning disabilities, vision impairments and people using English as a second language. The downloads can also be used in MP3 players by those who wish to multitask when jogging or traveling in their cars. Just look for the sound image in the full record of the journal citations in these databases.

Digital Collections

IUP Libraries is home to many rare and historically significant materials, both published and unpublished. To make these items more accessible, IUP Libraries has been involved in a number of digitization projects.

Yearbooks, Catalogs, and Alumni Bulletins

IUP yearbooks, catalogs, and alumni bulletins are invaluable sources of information on the history of IUP and its antecedent institutions. Accessing these volumes once meant a trip to the University Archives, but not today. Now they are available 24/7 on The Internet Archive. These digital collections are made possible by a cooperative project between the IUP Libraries and Lyris

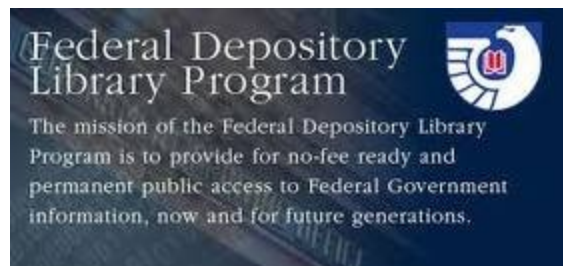


Library Network. In addition to the Lyrasis outsourcing of images, Special Collections and Archives staff continued to add images to the CONTENTdm Coal Culture Collection. This project started with a grant funded by the Library Technology and Services Act and provides digitized primary sources, background information, and lesson plans to make the information more useful for research.

<http://www.lib.iup.edu/depts/speccol/MiningLife/>

Federal Government E-Publications

The United States government distributes thousands of documents annually through its Federal Depository Library Program. IUP Libraries enhances accessibility to these valuable resources by adding bibliographic records to our online catalog. During 2009-2010, there were 9,220 U. S. Government document records added to IUP Libraries online catalog.



15,899 E-Books Now Available Courtesy of Access Pennsylvania

Records for 15,899 electronic books were added to IUP Libraries' PILOT Online Catalog through the Access Pennsylvania Database project, a statewide library union catalog funded by the Pennsylvania Legislature and administered by the Pennsylvania Department of Education, Office of Commonwealth Libraries, Bureau of Library Development.

IMAP Project

IUP Libraries continued to be the home of the IUP IMAPS project. This project utilizes a large scanner to make digital images of mine maps, including those from the Rochester and Pittsburgh Coal Company Collection, available via the Internet.

Scholarly Activity

IUP Libraries faculty, staff and administrators were active in scholarly endeavors this year. As a group they authored two books, wrote twenty chapters for international elementary and high school textbooks, refereed four journal articles, two popular journal articles, seven book reviews, one displayed exhibit, had two grants funded, did ten regional presentations, two national presentations, and three international presentations. They also did one musical recording, four musical performances and served on one Master's thesis committee.

Library Employees for 2009-2010

<i>Name</i>	<i>Title</i>
Acquisitions	
Pang, Jin	Acquisitions Librarian
Clawson, Janet	Receiving Support Staff
Payne, Melonie	Media Acquisitions Support Staff
Sisko, Cindy	Fiscal Assistant
Administration	
Zorich, Phil (Fall)	Interim Dean of Libraries
McDevitt, Theresa (Spring)	Interim Dean of Libraries
Cornman, Patti	Assistant to the Dean of Libraries
Berkey, Nan	Support Staff
Cataloging	
Shively, Dan	Cataloging Coordinator
Brown, Karen	Cataloging Librarian
Jen, Rosa	Media Cataloging Librarian
Hunter, Brian	Support Staff
Rittenberger, Terry	Support Staff
Circulation/Reserve/Interlibrary Loan	
Bouton, Judy	Circulation Manager
Corcoran, Michele	ILLIAD Support Staff
Hamilton, Ron	Circulation Support Staff
Farabaugh, Beth	PALCI Support Staff
Kensey, Joyce	Reserve Support Staff
Collection Development	
Janosko, Joann	Collection Development/Electronic Resources/Serials Librarian
Lenhardt, Judy	Serials Support Staff
Education Librarian	
Heider, Kelly	Education Librarian
Government Documents	
McDevitt, Theresa	Government Documents Librarian
Library Technology and Security	
Zimmerman, Ed	Library Technology & Security Manager
Pittman, Doug	Information Technology Technician
Respet, Vickie	Support Staff
Shumar, Doug	Graphics Illustrator
Reference	
Connell, Carol	Reference Librarian
Diaz, Portia	Reference/ Electronic Services Librarian
Drummond, Susan	Reference/Bibliographic Instruction Libr
Janicki, Sandra	Reference Librarian
Knupp, Blaine	Reference Librarian/Coordinator

Library Employees for 2009-2010 (Continued)

Science Librarian	
Clouser, Christopher	Science Librarian
Special Collections	
Wick, Harrison	Special Collections Librarian
Music Library	
Rahkonen, Carl	Music Librarian
McFerron, Terice	Support Staff
Northpointe Regional Campus Library	
Hooks, James	Northpointe Regional Campus Librarian
Daugherty, Bill	Support Staff
Punxsutawney Regional Campus Library	
Diaz, Portia (Wednesdays)	Punxsutawney Regional Campus Librarian
Carol Asamoah	Support Staff

Statistics

	2007-08	2008-09	2009-10
<u>Staffing</u>	FTE	FTE	FTE
Librarians	14	16	16
Other professional/management staff	4	4	4
Appointed staff	18.5	17.5	17.5
Student assistants	41.13	28.18	38.81
Total staffing	77.63	65.68	76.31

Expenditures

Salaries and wages

Librarians and professional staff	\$1,648,397	\$1,625,331	\$1,702,171
Other appointed staff	\$549,572	\$569,425	\$665,719
Student assistants	\$391,439	\$333,463	\$366,023
Total Salaries and wages	\$2,589,408	\$2,528,219	\$2,733,913

Information resources

Books, serial microforms and other materials:			
Paper and microform	\$515,477	\$500,344	\$308,156
Electronic	\$0	\$171,837	\$0
Current serials subscriptions, search services:			
Paper and microform	\$538,845	\$470,591	\$477,640
Electronic	\$656,758	\$816,784	\$854,734
Audiovisual materials	\$55,423	\$32,570	\$19,917
Document delivery/Interlibrary loan	\$29,747	\$27,590	\$43,219
Preservation	\$46,987	\$40,000	\$37,095
Total Information resources	\$1,843,237	\$2,059,716	\$1,740,761

Operations

	2007-08	2008-09	2009-10
Furniture & equipment w/maintenance	\$28,231	\$13,869	\$29,476
Computer hardware and software	\$33,411	\$13,365	\$35,839
Bibliographic utilities, networks, consortia	\$134,636	\$136,282	\$104,524
Other operations	\$106,872	\$87,013	\$43,015
Total Operations	\$303,150	\$250,529	\$212,854

Total Expenditures

	\$4,735,795	\$4,838,464	\$4,687,528
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Employee fringe benefits

	\$828,943	\$826,652	\$997,418
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Expenditures from Non-State Funds

Included in above totals			
Federal Work-Study	\$302,242	\$254,294	\$268,783
Grants	\$5,332	\$0	\$0
Foundation	\$17,506	\$41,417	\$30,674

Library Collections

Books, serial volumes, etc.

	2007-08	2008-09	2009-10
Books - volumes	734,923	731,914	740,878
Serials - volumes	143,005	143,974	145,082
Total volumes	877,928	875,888	885,960
Books - titles	593,144	600,957	609,311
Serials - titles	11,098	11,107	10,903
Microform units, total	2,415,273	2,422,145	2,425,613
Microcard	200,444	200,444	200,444
Microfiche	2,136,018	2,142,673	2,146,246
Microfilm	78,811	79,028	79,063
Electronic titles	19,649	21,757	112,322*

*For the 2009-2010 annual report, the number for Electronic Titles includes all e-journals, electronic theses and dissertations, all internet sites, electronic book titles, electronic government documents, and other online resources available from our online catalog. This represents a break from older reporting methods to better reflect user access to electronic materials.

Current serial subscriptions

Paper and microform	1,741	1,668	1,285
Electronic	19,504	21,757	23,127

Books and serials: further data

	Total No.	Total No.	Total No.
Books purchased	7,955	8,115	4,736
Book gifts sent to cataloging	996	725	1,539
Paper/microform gift serials	133		0
Books and serials sent to bindery	4,475	2,851	0
Government documents not otherwise counted	37,105	33,604	34,708
Percentage of documents selected	25%	24%	24%
Manuscripts and archives (linear feet)	4,415	4,652	4,882
Audiovisual materials in units	57,691	58,069	65,353
Cartographic	3,504	3,546	3,675
Graphic	24,650	24,707	25,169
Audio	17,006	17,256	17,414
Film and video	12,531	12,560	19,095

Library Services

Document delivery/ILL provided to others

Returnable (books, etc.)	2,638	2,419	3,282
Non-returnable (journal articles, etc)	1,599	3,866	1,819
Total provided	4,237	6,285	5,101

Document delivery/ILL received from others

Returnable (books, etc)	1,512	4,730	1,889
Non-returnable (journal articles, etc)	3,309	1,619	2,439
Total received	4,821	6,349	4,328

PALCI (Direct Borrowing within PA)

Books provided to academic libraries	4,510	4,833	5,044
Books received from academic libraries	6,641	7,203	6,899

	2007-08	2008-09	2009-10
UBorrow			
Books provided to academic libraries	249	141	62
Books received from academic libraries	184	174	82
Circulation			
General collection	79,311	74,908	91,335
Reserve collection, paper & electronic	86,357	92,918	84,592
Total	165,668	167,826	175,927
Use of Online Catalog, Webpage, Databases			
Voyager online catalog hits	275,356	763,950	664,245
Web page hits	7.8 million	NA	7.8 million
Information services			
Presentations to groups	204	203	228
Attendance at presentations	4,476	3,210	3,451
Questions answered	NA	NA	N/A
Number of courses offered	9	10	10
Total students enrolled in courses	233	172	196
Hours open during semester per week	103	103	103
Hours of Reference Service during semester/week	81.25	81.25	81.25
Gate count	561,407	595,892	578,690
<u>Internal Ratios and Comparisons</u>			
FTE Students	12,175	12,748	13,157
Circulation/FTE Students	14	0	0
Volumes/FTE Students	72	69	67
Library expenditure/FTE student	\$389	\$380	\$356
Library collections expenditure/FTE student	\$151	\$162	\$132
Total library spending by major components			
Ratio of salary & wages to total (no benefits)	0.55	0.52	0.58
Ratio of collections to total	0.39	0.43	0.37
Ratio of operations & equipment to total	0.06	0.05	0.05
LTS Services			
Equipment distributed	1,288	1,736	1,873
Equipment repaired	NA	NA	NA
Production work	1,611	574	612
Teleconferences	2	0	0
Technical support for campus	NA	NA	NA
Library Technology Services			
Hours open per week	103	103	103
Average use/hour	20	20	20
Service Requests	NA	NA	NA
Total sheets printed	623,823	719,582	729,648
Wireless Laptop Circulation	5,396	5,682	6,205
Public Computers available	118	130	130

* reduced due to content management input system

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