

Susan R. Boser

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CURRICULUM VITAE

Education

- 2001 Ph.D. Human Services Studies, Department of Policy Analysis and Management, Cornell University. Concentrations: Program Evaluation, Action Research
Dissertation: *An Action Research Approach to Reforming Rural Health and Human Service Administration through Medicaid Managed Care: Implications for the Policy Sciences.*
Committee Chair: Jennifer Greene, Ph.D.
- 1983 M.S.Ed. Community Counseling, St. Bonaventure University
- 1979 B.A. English, St. Bonaventure University

Academic Positions

Professor, Fall 2016 – present.

Associate Professor, Fall 2006 – Fall 2016.

Assistant Professor, January 2002 – Fall 2006.

Indiana University of Pennsylvania, Department of Sociology.

Courses taught include:

Undergraduate
Foundations of Sociological Practice
Clinical Sociological Practice
Contemporary Social Problems
Sociology of Human Sexuality
Social Welfare Policy
Sociology of Sustainable Development
Global Service Learning
World Societies & World Systems

Graduate
Social Policy
Program Evaluation
Nonprofit Administration
Sociology of Human Services
Research Seminar
Qualitative Research Methods
Advanced Qualitative Research
Action Research
Leadership Applications
Field Experience
Teaching Sociology

Assistant Chair, Department of Sociology, January 2013 – December 2019

Fulbright Senior Scholar Award, Kathmandu Nepal, August – December 2012. Research project: *Local government officers' perspectives on their role during the transition to democracy in Nepal.* Voluntary service to Dhulikhel Hospital. Provided guest lectures at Tribhuvan University, Central Department of Anthropology & Sociology, and Kathmandu University Medical School.

Sabbatical Leave – Fall 2009

Interim Associate Provost for Academic Programs and Planning, Indiana University of Pennsylvania, August 2008 to August 2009

Responsibilities include managing: institutional and specialized academic accreditation, program review, infrastructure development for assessment implementation and use, strategic planning for the academic division, continuing education programs, distance education development, new program development, and transfer articulations, among others. Participated in many administrative and governance committees, including University Senate, University Planning Council, Academic Affairs Council, Undergraduate Curriculum Committee. Chaired bipartite (management and union) committees, including Academic Calendar Committee, Summer School Committee, Online Learning Committee. Chaired University Assessment Committee and Distance Education Planning and Work Group. Conducted and evaluated a pilot Winter Term of fully online learning. Multiple presentations on behalf of the provost to the Council of Trustees, the University Planning Council, Council of Deans, and Council of University Chairs. Drafted white papers on behalf of the Provost and the President. Served as IUP appointee to multiple committees at the Pennsylvania State System of Higher Education.

Provost's Associate, Indiana University of Pennsylvania, August 2007 to August 2008

Responsibilities include planning, implementation and assessment of student learning outcomes, and participation in program review. Designed and conducted IUP's first assessment of the general education program's student learning outcomes. Implemented administration of the Collegiate Learning Assessment.

Dean's Associate, Indiana University of Pennsylvania, College of Humanities and Social Sciences, July 2007 to August 2008.

Responsibilities include planning, college level assessment planning, administration of college technology initiatives, communications, the college annual report, advising, resolution of student and/or parent academic concerns, graduation clearance, junior year review, review of independent study and study abroad proposals.

Dean's Associate, Indiana University of Pennsylvania, School of Graduate Studies and Research, July 2006 to July 2007. Responsibilities include supporting faculty to develop curricular proposals, and providing support to the University Wide Graduate Committee

Coordinator, Indiana University of Pennsylvania, Ph.D. Program in Administration and Leadership Studies, May, 2002 – May 2006. This interdisciplinary program integrates research and theory in direct application to governance in the non-profit and public sector, and serves mid-career professionals at the state and local level. Responsibilities as coordinator included all aspects of program administration, curriculum assessment and revision, information management and communication, and recruitment. During my term, conducted a major participatory evaluation of the program and designed and implemented a major program revision based on the findings.

Instructor, Cornell University, Summer 2000. Undergraduate course: *Contemporary Issues in Human Sexuality*,

Consulting and Research

January 2019 – July 2019

Indiana County Farmers' Market Association

Led a mixed method study of opportunities for market expansion for the local Farmers' Market, under the Local Foods, Local Places technical assistance grant for Indiana County Sustainable Economic Development Task force.

May 2017 – Present

**Indiana County Sustainable Economic Development
Steering Committee**

Appointed by County Commissioners. Served as one of the leaders for a county-wide, participatory process for identifying recommendations for the county plan related to sustainable economic development. Designed the participatory process, and have led the Renewable Energy group since Fall 2017. Wrote two grants applications for the county; received one, the Local Foods, Local Places technical assistance grant from the USDA. Have served on the Steering Committee for implementation of that planning process and resulting county plan specific to improving access to local foods.

December 2016 – February 2018

Center for Rural Pennsylvania

Wrote and Primary Investigator for a \$50,000 grant award to conduct research on employability of people with disabilities in rural Pennsylvania.

September-December 2012

**Dhulikhel Hospital
Dhulikhel, Nepal**

**Contact: Biraj Karmacharya
Director of Community Programs**

Volunteer service on multiple projects: provided training in research methodology to medical students at Kathmandu University School of Medical Sciences; conducted a 2-day national workshop on Qualitative Research Methodology; facilitated collaborative process to hospital administration on organizational design; visited several of their community health outreach and consulted with staff, community members; conducted a presentation for a local women's group; provided in-depth training in qualitative data analysis and report writing to evaluation staff; and provided consultation on designing evaluation for the micro-finance and related pilot projects.

July 2008

**Mississippi Institutions of Higher Learning
Contact: Dr. Lynn House, Assistant Commissioner
Office of Academic and Student Affairs**

Consulting with the state system offices regarding designing university assessment plans and the monitoring and reporting mechanisms between the universities and the state offices. Conducted training for the Chief Academic Officers of the public colleges and universities on strategies for addressing faculty resistance to assessment.

March 2008

**University of Kuwait
Contact: Dr. Ali Al-Kazemi
Associate Vice-President for Academic Affairs**

Consulting with university central administration on program review and accreditation. Conducted training in designing and implementing assessment with the faculty in the College of Arts and Humanities.

January 1998 – June 2002

Southern Tier Regional Special Needs Project

115 Liberty Street, Bath, NY 14810

Project Director responsible for facilitating a community-based, participatory action research project. Research involved determining the feasibility of a multi-county, integrated Medicaid managed care system for behavioral health services under local, multi-sectoral governance. Community partners included the local government offices responsible for public health, mental hygiene, and social services of four rural counties; the non-profit providers of behavioral health services; the local hospitals; a regional psychiatric center; and local consumer groups. Responsible for project oversight and all operations including participatory qualitative and quantitative research activities to determine consumer utilization patterns and service system strengths and needs. Drawing on research findings, facilitated a participatory planning process to develop a demonstration project for a rural, integrated Medicaid managed care plan for primary care and behavioral health services. This included benefit package and rate design, development of bylaws, contracts and protocols, securing legislative authorization, evaluation design, and integration with present human service system and primary health care system. Served as Project liaison with multiple state agencies, the Center for Health Care Strategies, and local public stakeholders. Wrote all project deliverables and reports. Responsible for grant-writing to secure project funding. Primary grants secured through the Center for Health Care Strategies, through a major grant from the Robert Wood Johnson Foundation. Supplemental grants obtained from the New York State Department of Health, New York State Office of Mental Health, and the New York State Senate.

Jan. 1999 – Sept. 2000

**Salamanca City Schools Even Start
and Seneca Nation of Indians**

Salamanca, NY 14779

Evaluation consultant, conducting a participatory, qualitative evaluation of an Even Start Family Literacy Program operated jointly by the Salamanca City Schools and the Seneca Nation of Indians. Particular focus was on exploring issues of teen parenting and poverty. Represented this program on a team conducting a statewide Longitudinal Qualitative Case Study on Even Start for the New York State Department of Education.

June 1999 – October 1999

Consultant, New York State Dept. of Education

Evaluation consultant to and participant in the New York State Longitudinal Qualitative Evaluation of Even Start Family Literacy Programs. Responsibilities include analysis of local qualitative evaluations and development of written products for national audiences, such as Family Literacy Association, National Even Start Association.

September 1997 – January 1999

Tompkins-Seneca-Tioga BOCES Even Start

550 S. Warren Rd, Ithaca, NY 14850

Evaluation consultant, conducting a participatory evaluation of a rural, multi-county Even Start family literacy program. Particular focus was on systemic change associated with family literacy programs. Represented this program on a team conducting a statewide Longitudinal Qualitative Case Study on Even Start for the New York State Department of Education.

Other Professional Experience

November 1993 - August 1996

Parent Education Program

210 E. Elm St., Olean, NY 14760

Program Supervisor for an intensive home-based family preservation program. Duties included supervision of therapists, development of new programming, program evaluation and grant writing. Participated in a collaborative study along with local government leadership and administrators of local non-profit agencies, with a goal of improving provision of human services in the local, rural region. Also served as agency representative for various collaborative community initiatives.

May 1989 - November 1993

Salamanca Healthcare Complex

150 Parkway Dr., Salamanca, NY 14779

Family Services Coordinator responsible for providing treatment and developing family programming for inpatient and outpatient drug and alcohol treatment facility. Conducted research on current practices, developed agency position papers, and developed new services for primary clients and family members.

September 1979 - May 1989

Longview Home for Children

605 Niagara St., Buffalo, NY 14201

Assistant Director until 1983 then promoted to Treatment Coordinator. Responsibilities included program administration, supervision, clinical services, grant writing and administration of grant-funded programs for an adolescent residential treatment facility.

Peer-Reviewed Publications

Boser, S. (2019) Citizen engagement in public policymaking: Implications for local government. Accepted for inclusion in an edited book under the Routledge series *Critical Studies in Public Management* being published in 2019.

Boser, S. (2010) Using participatory approaches to promote assessment in postsecondary institutions. *Procedia - Social and Behavioral Sciences Journal*, 2(2), 3185-3189.

Boser, S. (2007) Power, ethics, and the IRB: Participatory action inquiry. *Qualitative Inquiry*, 13 1060-1074.

Taylor, P. and Boser, S. (2006) Power and transformation in higher education institutions: Challenges for change. In *Exploring Power for Change*, Eyben, R., Harris, C. and Pettit, J. (Eds.) *IDS Bulletin*, 37(6), 111-121

Boser, S. (2006) Ethics and power in community-based participatory research. *Ethics and Action Research*, Greenwood, D., Brydon-Miller, M. and Eikeland, O. (Eds), a special issue of the journal *Action Research*, 4, 9-21.

Boser, S. (Fall 2002). Evaluation across an intergovernmental context: Issues raised through different perspectives on Even Start. *New Directions for Program Evaluation*. 95, 23-37.

Other Reports

- Boser, S. (June 2002) *Integrating rural primary care and behavioral health through community-based, participatory research*. Report to the Center for Health Care Strategies, and Chemung Co., NY
- Boser, S. (2000). *Southern Tier Regional Special Needs Project: Report to the Governor's Office*. Bath, NY: Southern Tier Special Regional Needs Project.
- Boser, S. (2000). Social change through social research: The Southern Tier Regional Special Needs Project. *World Congress of Action Learning and Participatory Action Research, Archive of Conference Proceedings*. Ballarat, Victoria, Australia: University of Ballarat.
- Boser, S. (2000). *New York State Longitudinal Evaluation: Salamanca Even Start Case Study, 1999-2000*. Salamanca, NY: Salamanca Even Start Family Literacy Program.
- Boser, S. (1999). *Southern Tier Regional Special Need Project: Project Report for Feasibility Study*. Chemung County Department of Mental Hygiene.
- Boser, S. (1999). *Southern Tier Regional Special Need Project: Lessons Learned*. Chemung County Department of Mental Hygiene.
- Boser, S. (1998). *New York State Longitudinal Evaluation: T-S-T BOCES Even Start, 1997-1998 Case Study*. Ithaca, NY: T-S-T BOCES Even Start Family Literacy Program.
- Boser, S. (1997). *Local Knowledge in Action Research*. Ithaca, NY: Cornell Participatory Action Research Network.

Paper Presentations

- April, 2018. Accepted for presentation. *The U.S. Movement for Black Lives: Disrupting How We Understand "Value" in Public Service*. International Research Society for Public Management Annual Conference, Edinburgh, Scotland
- December, 2017. Invited paper presentation. *ERBs and the Paradigmatic Stretch of Participatory Research*. Research Workshop of the Israel Science Foundation on Ethics Review Boards in Social Sciences Research: Past, Present & Future. School of Public Health and The Center for Health, Law & Ethics, University of Haifa, Israel.
- November, 2017. Presenting paper. *Learning through Evaluation Use: Using Developmental Evaluation in Transitioning to Employment Focused Services for Persons with Intellectual Disabilities*. American Evaluation Association, Washington, D.C.
- April, 2017. Presented paper. *Decentralization & Citizen Participation: A Conceptual Framework for Research*. International Research Society for Public Management Annual Conference, Budapest, Hungary.
- July, 2014. Presented paper. *Local Government Officers' Perspectives on their Role During the Transition to Democracy in Nepal* at the Third Annual Kathmandu Conference on Nepal and the Himalayas, sponsored by the Social Science Baha, the Association for Nepal & Himalayan Studies, and the Britain-Nepal Academic Council. Kathmandu, Nepal.

- December, 2013. Presented paper. *Citizen engagement in public policymaking: Implications for local government*. Select seminar of the International Research Society for Public Management - Special Interest Group on Local Governance and the University of Milano-Bicocca in Milan, Italy.
- April, 2013. Presented paper. *The Service Dominant Approach & Citizen Engagement in Public Policymaking: The Role of the Local Government*. International Research Society for Public Management. Prague, Czech Republic.
- April, 2012. Paper accepted. *Public Administration and Organizational Learning: Making the Impossible Happen through Program Evaluation Design*. International Research Society for Public Management. Rome, Italy.
- April 2011. Presented paper. *Using Community-Based Participatory Research to Bridge the Policy Gap in Designing Funding Mechanisms for Rural Behavioral Health Programs*. International Research Society for Public Management. Dublin, Ireland.
- February 2010. Presented paper. *Using Participatory Approaches to Promote Assessment in Postsecondary Institutions*. World Conference on Educational Sciences. Istanbul, Turkey.
- November 2008. Presented paper. *Higher Education Assessment: An Opportunity for Organizational Learning. The Role of Institutional Context in Faculty Engagement*. American Evaluation Association National Conference, Denver, Colorado.
- February 2008. Presentation. *Outcomes Assessment of General Education Programs*. American Association of State Colleges and Universities, Winter Meeting of Provosts. Phoenix, Arizona.
- November 2007. Invited expert lecture. *Organizational learning in the context of higher education institutions*. American Evaluation Association National Conference, Baltimore Maryland.
- November, 2006. Presented paper *Developing Evaluation-Capacity in the Higher Education Context: Using Participatory Approaches to Move from Resistance to Outcomes Assessment toward a Culture of Organizational Learning*. American Evaluation Association National Conference, Portland Oregon.
- August, 2006. Proposal accepted to present paper *Assuring Ethicality in Participatory Action Research*. World Congress on Action Learning and Participatory Action Research; Groningen, the Netherlands.
- May, 2006. Presented paper. *Power, Ethics and the IRB: Participatory Action Inquiry*. Second International Congress of Qualitative Inquiry, Champagne-Urbana, Illinois.
- March, 2006. Invited as featured speaker for the *North American Action Research Summit: National Scholars Panel*, University of Cincinnati.
- May, 2005. Presented paper. *Complexity in Insider/Outsider Relations: Implications for Participatory Action Research*. First International Conference on Qualitative Research. Champagne-Urbana, Illinois.

- August, 2004. Presented paper. *Ethics and Power in Community-Based Research*. Social Science Methodology Conference, International Sociological Association. Amsterdam, Netherlands.
- November, 2003. Created a panel presentation, and served as chair and discussant *Building Local Evaluation Capacity: Challenges and Promise*. American Evaluation Association National Conference, Reno, Nevada
- November, 2003. Presented paper. *Using Qualitative Research to Foster Collaborative Critical Reflection and Transformative Learning in Higher Education*. American Evaluation Association National Conference, Reno, Nevada
- September, 2003. Presented paper. *Democratizing policy-making through action research: A mechanism for large systems change*. World Congress on Action Learning and Participatory Action Research, Pretoria, South Africa.
- September, 2003. Co-facilitated a workshop with students entitled *Exploring spaces for conducting university-based action research: A conversation*. World Congress on Action Learning and Participatory Action Research, Pretoria, South Africa
- June, 2003. Presented paper *Using qualitative research to foster collaborative critical reflection and transformative learning in higher education*. Ethnographic and Qualitative Research Conference, Duquesne University, Pittsburgh.
- March, 2003. Invited seminar presentation on *Using action research to democratize policymaking*, Cornell University. Sponsored by the Cornell Participatory Action Research Network.
- November, 2002. Presented paper *From action research to participatory evaluation: Maintaining social reform*. American Evaluation Association National Conference, Washington, D.C.
- July, 2002. Panelist, *Health Insurance for the Southern Tier*, and Panelist, *Collaboration and Communication*. United Way Conference, Community Outlook: Understanding Issues Facing Our Community. Painted Post, NY.
- November, 2001. Co-facilitator for a Think Tank Session, *Mainstreaming Evaluation into the State and Local Context*. American Evaluation Association National Conference, St. Louis, MO.
- May 2001. Panelist, *Sowing the Seeds – Women’s Leadership: A Rural Perspective*. Pan American Women’s Leadership Conference: Human Rights for Women. Buffalo, New York
- November 2000. Chaired panel and presented paper on *Building Bridges: Integrating Practitioner Research with the Academy*. American Evaluation Association National Conference, Honolulu, Hawaii.
- November 2000. Presented *Preparing an Action Research Dissertation* at the doctoral roundtable, *Dissertation Approaches*. American Evaluation Association National Conference, Honolulu, Hawaii.

- September 2000. Presentation on the *Southern Tier Regional Special Needs Project* to the New York State Governor's Office.
- September 2000. Presentation on the *Southern Tier Regional Special Needs Project* for the Commissioners and Executive Staff of the New York State Department of Health, New York State Office of Mental Health, New York State Office of Alcoholism and Substance Abuse, and the New York State Office of Mental Retardation and Developmental Disabilities.
- September 2000. Presented paper, *Social Change through Social Research: the Southern Tier Regional Special Needs Project*, at the 2000 World Congress for Action Learning and Participatory Action Research, University of Ballarat, Australia.
- November 1999. Invited seminar presentation on *Using Action Research for Rural Health and Human Service Reform*, Cornell University. Sponsored by the Cornell Participatory Action Research Seminar Series.
- September 1999. Invited keynote speaker, Northeast Exchange of Universities for Participatory Action Research, Syracuse University.
- April 1999. Presentation on the *Southern Tier Regional Special Needs Project* to selected members of the New York State Assembly and New York State Senate.
- November 1998. Panelist and commentator, *Storytelling in Evaluation*, American Evaluation Association annual conference, Chicago, IL.
- November 1998. Presented paper, *Integrating Evaluation with Local Government Planning*, American Evaluation Association Annual conference, Chicago, IL.
- October 1998. Presentation on *Using Qualitative Research to Identify Participant Outcomes*, National Even Start Association Annual Conference, San Diego, CA.
- May 1997. Presented paper, *Local Knowledge in Action Research* at World Congress on Action Learning and Participatory Action Research in Cartagena, Colombia.

Master's Thesis, Committee Chair
(Completed)

- McCann, L. (2016). *The seedling project: A case study*. Indiana University of Pennsylvania, Department of Sociology.
- Goss, R. (2006). *pOLITICALLY qUEER: A qualitative exploration of queer identities and political activism*. Indiana University of Pennsylvania, Department of Sociology.
- Rosen, N. (2006). *Kenyan women's attitudes toward efforts to eradicate female genital cutting*. Indiana University of Pennsylvania, Department of Sociology.
- Stagmer, M. (2006). *Voluntary seminary drop-out: A qualitative analysis*. Indiana University of Pennsylvania, Department of Sociology.
- Bowser, D. (2005). *The Erosion of Social Control: An In-Depth Analysis of Habitual Marijuana Use in America*. Indiana University of Pennsylvania, Department of Sociology.

Fitzpatrick, C. (2003). *The connects and disconnects of theory and program evaluation practice*. Indiana University of Pennsylvania, Department of Sociology.

Doctoral Dissertations, Committee Chair

(Completed)

Eckley, E. (2019). *Making meaning of evaluation nonuse in publically funded programs: Analysis of Communities That Care*.

Hoffman, G. (2019). *A Case Study Examining How Stakeholders Experience and Perceive Changes in Organizational Structure and Culture Throughout the Paradigm Switch from Traditional to Hybrid Secondary Education*

Miller, T. (2019). *Participation in cervical cancer screenings by low-income women during Affordable Care Act Medicaid expansion in Pennsylvania: A policy analysis*.

Bylaska, P. (2015) *The impact of financial issues on the departure of first-year, first-time-in-college, full-time students from a public, four-year university: An institutional case study*.

DiMatteo, M. (2014) *Assessment of the efficacy of strengths-based mobile therapy*

Diehl, A. (2013) *Making meaning of adversity: Experiences of women leaders in higher education*

Dowdy, J. (2011) *Perceptions of identity and leadership among African-American female administrators within public higher education*

Williams, A. (2011) *Organizational changes in community behavioral health organizations subsequent to the implementation of Medicaid managed care*.

Welliver, D. (2011) *The quest for white, privilege-cognizant, anti-racist character: An autoethnographic inquiry*

Rapano, J. (2009) *Initiating and evaluating a participatory action research project to generate strategies to address burnout among human service workers* Indiana University of Pennsylvania, Department of Sociology.

Feroz, B. (2009) *An action research approach with Early Head Start families and community stakeholders*. Indiana University of Pennsylvania, Department of Sociology.

Marshall, D. (2005). *A qualitative approach to understanding African American students' perspectives on retention programs at a historically black college and university and a predominantly white institution*. Indiana University of Pennsylvania, Department of Sociology.

Scotland, E. (2005). *Civil society leadership in the Commonwealth of Dominica: A qualitative case study of leadership characteristics in a changing social context*. Indiana University of Pennsylvania, Department of Sociology.

Doctoral Dissertation, Committee Chair
(Proposal defended, research in progress)

Billman, J. (2019). *Tackling wicked problems in the field of evaluation*

University Service

IUP Merit Fellowship Advisor, Spring 2015 - present
IUP Douglass Research Academy Director, Fall 2014 - present
IUP Equity and Excellence, 2012 -2014
IUP Academic Affairs Council, 2008 - 2009
IUP University Assessment Committee, Chair, 2008 – 2009
IUP Distance Education Planning and Work Group, Chair, 2008 - 2009
IUP University Planning Council, Presidential appointment, 2008 – 2009
IUP Bipartite Planning Committees: Summer Calendar, Academic Calendar, Online Evaluation, Chair, 2008-2009
IUP University-Wide Undergraduate Curriculum Comm., elected 2010-12, Co-Chair 2011-12
IUP University Senate, elected faculty Representative-at-large, 2004-07, re-elected 2007-09, re-elected 2010-12
IUP University Senate, administrative appointment as Interim Associate Provost 2008-2009
IUP University-Wide Graduate Curriculum Comm., elected 2004-07, re-elected 2007 – 2009
IUP Institutional Review Board 2005-08
IUP Search Committee for Vice-Provost for Research, Dean of the Graduate School, 2007-08
IUP Common Freshman Reader Implementation Committee, 2007-09
IUP Middle States Accreditation Sub-committee for Institutional Resources, and Leadership and Governance, 2014-15
IUP Middle States Accreditation Sub-committee for Institutional Assessment, 2004-05
IUP Middle States Accreditation Sub-committee for Student Learning Outcomes, 2004-05
Robert E. Cook Honors College Curriculum Committee, 2007-08
University Council of Associate and Assistant Deans, 2006-08
University Assessment Committee, Spring 2006
College Outcomes Assessment Committee, Chair, Spring 2005-07, Co-Chair 2007-08
College Technology Committee, Chair 2007-08
College First Year Experience, Evaluator, Spring 2005-07
Department of Sociology, Assistant Department Chair, 2013 - 2018
Department of Sociology, Chair, Faculty Development & Evaluation Committees, 2013 -
Doctoral Advisory Committee, ALS Ph.D. program, Co-Chair, May 2002-May 2006, member 2015-
Department of Sociology, Department Middle States Review Self-Study, 2004-05; 2010; Chair 2014-15.
Department of Sociology, Chair's Coordinating Committee, 2002-May 2006. 2013-present.
Department of Sociology, Master's Committee, 2002-04, 2006-08
Graduate School Reorganization Task Force, 2002-03

Other Volunteer Public Service

Indiana County Local Foods Local Places Steering Committee – Wrote project grant, serve on Steering Committee, conducted research for local Farmers' Market.

Indiana County Economic Sustainable Development Task Force – Appointed by County Commissioners, June, 2017 - present

Food Cooperative of Indiana County – Treasurer, and elected to Steering Committee and Planning sub-committee, June 2017 – June 2018

Board of Directors, Community Guidance Center, Indiana PA, April 2014-present

Service learning project in Capivari, Minas Gerais, Brazil – Led 5 students in a 2 week service learning project teaching English in the rural village of Capivari, in Brazil. January 2014.

Facilitator and consultant, Unitarian Universalist Church – Designed and conducted a 2 day workshop for a “re-visioning” of the church’s next 5 year plan. September, 2013.

Service learning project in Santarem, Para, Brazil – Led 11 students in a 2½ week service learning project building a classroom in the city of Santarem in Brazil. January 2012.

Faciliator, Westmoreland County Municipal Authority – Facilitated public forum on Marcellus Shale drilling at the Beaver Run Reservoir.

Consultant, Fayette County Human Services Council – Research and Development Subcommittee – Served as consultant to a community-based research project conducted by the County Human Services Council and Penn State-Fayette faculty, a mixed methods investigation of social conditions among those living in poverty. 2002 – 2004.

Consultant, Allegany County Department of Public Health (New York State) – Consulted with Allegany County Health Department in developing a strategy for engaging public involvement in creation of the department’s action plan. Designed and facilitated a planning retreat, and facilitated debriefing and follow-up activities. Spring, 2002.

Consultant, Educate the Children, Inc. – This is a US based international non-government-organization which supports and funds literacy development in Nepal. As consultant, developed and facilitated a 2-day Board Development Retreat for the Board of Directors. Fall, 2001.

Other Selected Accomplishments and Service

Notable Woman Award, 2019, from American Association of University Women, Indiana County Chapter.

Selected as one of nine international scholars on research ethics for funded presentation and participation at the Israel Science Foundation on Ethics Review Boards in Social Sciences Research: Past, Present & Future. Held at the School of Public Health and The Center for Health, Law & Ethics, University of Haifa, Israel. December, 2017.

Senate Research Travel Grant, for paper presentation at the International Research Society of Public Management, Budapest, Hungary, April 2017

Expert Reviewer, Fulbright Senior Scholar Applications for the Polish-US Fulbright Commission, 2016

Senate Research Travel Grant, for paper presentation at the Third Annual Kathmandu Conference on Nepal and the Himalayas, sponsored by the Social Science Baha, the Association for Nepal & Himalayan Studies, and the Britain-Nepal Academic Council, in Kathmandu, Nepal, July, 2014.

Senate Research Travel Grant, for paper presentation at the International Research Society of Public Management, Prague, Czech Republic, April 2013

Senate Research Grant, for fieldwork conducted on *Local Government Officials Perspectives on Democratic Practice* in Nepal, November 2012

President's Advancing Scholarship Award, for grant proposal development, Fall 2011

Senate Research Travel Grant, for paper presentation at the International Research Society of Public Management, Dublin Ireland, April 2011

Member, American Evaluation Association 1997-2010. Elected Program Chair of the State and Local Government Topical Interest Group for 2003, and again for 2004. Program reviewer for Organizational Learning and Evaluation Capacity-Building Topical Interest Group, 2006. Served as Chair of the Organizational Learning and Evaluation Capacity Building Topical Interest Group for two terms 2006-07, and 2007-08.

Member, International Research Society for Public Management since 2010

Chair of Evaluation Team, for the Pennsylvania Education Department, assessing the academic integrity of Alvernia College proposal to create a Ph.D. program in Leadership. September, 2005

U.S. Representative to the Management Council for the Action Learning, Action Research, and Process Management, Melbourne, Australia, 2002 – 2006. Served as Membership Coordinator, 2003 and 2004; International Vice-President, 2004; International Vice-President, 2005-06

Award for Meritorious Service, Department of Sociology at Indiana University of Pennsylvania, May, 2004

Pan-Hellenic Award for Outstanding University Professor, 2007

Special Citation from New York State Governor George Pataki for providing leadership in innovation in addressing critical problems in health and human services in New York State, on behalf of the Southern Tier Regional Special Needs Project. June 2001

Peer Reviewer, *Journal of General Internal Medicine; Action Research; Educational Action Research Journal; American Journal of Evaluation*

External Dissertation Reviewer, Royal Melbourne Institute of Technology, Melbourne, Australia

External Program Reviewer, University of Baltimore, M.A. Program in Human Services

Coordinator, Cornell Participatory Action Research Network, 1997. President, Cornell Graduate Network for Participatory Action Research, 1997-1998.

Member, Phi Kappa Phi since 2007

Member, Kappa Omicron Nu, the National Human Ecology Honor Society since 2001.

Board of Directors of Tri-State Network of Family Preservation Services, 1995-96

Representative, Upstate Network of Family Preservation Services, 1993-1996. Steering Committee Chair 1995-96